

Rule No. 31
AUTOMATED METER READING

Sheet 1

A. GENERAL

1. The Utility, at its sole discretion, may install an automated meter reading device which transmits readings from the meter to the Utility's facility via telephonic connection or other means.
2. The Utility shall notify the customer at least three days prior to the installation of an automated reading device.
3. No rent, fee or other charge whatsoever shall be assessed by the customer or any third party against the Utility for placing or maintaining an automated meter reading device upon a customer's premises.
4. The Utility shall own the automated meter reading device (and all rights to the data and information produced thereby) and neither customer nor any other party shall have any right to repair, replace, modify, change or interconnect other equipment or facilities with such device or provide third parties with information or data therefrom, without Utility's prior written consent.
5. No meter fixtures or devices, nor any automated meter reading device shall be installed on the Utility's meter without the Utility's prior written consent.
6. The Utility shall not be liable or responsible for the consequences of any utilization by customer or any other party of information or data obtained from the automated meter reading device, including without limitation, any liability for direct, indirect, consequential, punitive or special damages, in tort or in contract.
7. The Utility may, at its sole discretion, remove the automated meter reading device from the customer's premises.

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B. INSTALLATION OF METER READING DEVICE

1. When the automated meter reading device is installed for the convenience of the Utility, there shall be no charge to the customer. However, if the device is installed for the customer's convenience, the Utility may charge the customer for the unit and installation cost.
2. If the device is being installed for the customer's convenience, the customer shall permit the Utility to connect the automated meter reading device to a customer's existing telephone line and install associated hardware, if needed.
3. The Utility shall not require a customer to install or modify telephone lines or to subscribe to the local telephone company in order to obtain service.

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(TO BE INSERTED BY UTILITY)
 ADVICE LETTER NO. 4110
 DECISION NO. 10-04-027

ISSUED BY
Lee Schavrien
 Senior Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)
 DATE FILED May 10, 2010
 EFFECTIVE Apr 8, 2010
 RESOLUTION NO. _____

Rule No. 31
AUTOMATED METER READING

Sheet 2

(Continued)

B. INSTALLATION OF METER READING DEVICE (Continued)

4. If a customer of the Utility is billed by the local telephone company for any charges attributable to the Utility's automated meter reading device, the Utility shall reimburse the customer for such charges.
5. Any automated meter reading device installed by the Utility shall release control of the customer's telephone line whenever the customer's telephone equipment is otherwise in use. However, mechanical operation of the device can result in temporary interruption of telephone service if the telephone is picked up when the device is transmitting data to the Utility's computer.
6. All automated meter reading devices installed at customer premises shall be in locations acceptable to the Utility, and placed so as to be at all times accessible for inspecting, reading and testing by the Utility.
7. The customer shall exercise reasonable care to prevent the automated meter reading device from being damaged or destroyed and shall refrain from interfering with its operation. The customer shall notify the Utility if any defects are discovered in the automated meter reading device.
8. If the automated meter reading device is damaged by a customer, the Utility may charge the customer for replacing or repairing the device.

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