

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Southern California Gas Company
GAS (Corp ID 904)
Status of Advice Letter 6234G
As of January 23, 2024

Subject: Tariff Revisions to Modify Rule No. 12 to Clarify Applicability of Payments Made By or Through Customer Assistance Programs

Division Assigned: Energy

Date Filed: 12-21-2023

Date to Calendar: 01-01-2024

Authorizing Documents: D2006003

| | |
|------------------------|-------------------|
| Disposition: | Accepted |
| Effective Date: | 01-20-2024 |

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Gary Lenart

(213) 244-2424

Tariffs@socalgas.com

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov



Joseph Mock
Director
Regulatory Affairs

555 W. Fifth Street, GT14D6
Los Angeles, CA 90013-1011
Tel: 213.244.3718
Fax: 213.244.4957
JMock@socalgas.com

December 21, 2023

Advice No. 6234-G
(U 904 G)

Public Utilities Commission of the State of California

Subject: Tariff Revisions to Modify Rule No. 12 to Clarify Applicability of Payments Made By or Through Customer Assistance Programs

Purpose

Pursuant to Ordering Paragraph (OP) 83 of Decision (D.) 20-06-003, SoCalGas submitted Advice Letter (AL) 5689-A to establish the Arrearage Management Program (AMP). The Advice Letter became effective on December 17, 2020, and SoCalGas's Rule No. 12, Rendering and Payment of Bills, was modified accordingly.

Since the AMP was established, other customer assistance programs were created, each with its own rules regarding eligibility and applicability. SoCalGas now seeks Commission approval to revise SoCalGas Rule No. 12, consistent with D.20-06-003, to provide clarification so that customers obtain the maximum benefit from the various customer assistance programs.

Background

On June 11, 2020, the Commission approved D.20-06-003, ordering SoCalGas, Southern California Edison Company (Edison), San Diego Gas & Electric Company (SDG&E), and Pacific Gas and Electric Company (PG&E) to implement a number of measures to assist vulnerable customers, including by creating AMP plans with specific eligibility criteria, parameters, and notice and reporting requirements.¹ Among other parameters, OP 67 provides that, "If a California Alternate Rates for Energy and Family Electric Rate Assistance arrearage management participant receives Low-Income Home Energy Assistance Program assistance, that assistance should be applied to participant's monthly bills, not the arrearage."

¹ D.20-06-003 at Ordering Paragraphs (OP) 60-81, 82-89.

In order to reflect this requirement, by AL 5689-A submitted on September 10, 2020, SoCalGas modified its Rule No. 12 as follows:

Any payment received, including Low Income Home Energy Assistance Program (LIHEAP) pledge payments, shall be applied towards the AMP Participant's current bill only and should not be applied to any AMP amount. If a payment is received in excess of current month's charges, the excess will be applied to future charges.

The Advice Letter was approved by the Commission's Energy Division effective December 17, 2020.

Proposed Revisions

As a result of implementing various customer assistance programs and ongoing review of its tariffs, SoCalGas has identified a need to more narrowly tailor SoCalGas Rule No. 12 to specifically reflect the requirements of D.20-06-003 regarding the treatment of LIHEAP payments received on behalf of customers enrolled in AMP. Accordingly, SoCalGas seeks for approval the following modification:

~~Any payment received, including~~ Low Income Home Energy Assistance Program (LIHEAP) pledge payments, shall be applied towards the AMP Participant's current bill only and should not be applied to any AMP amount. If a payment is received in excess of current month's charges, the excess will be applied to future charges.

This modification is consistent with the language adopted by PG&E and Edison in implementing D.20-06-003. PG&E's Gas Rule No. 9 provides, "If a customer receives Low-Income Home Energy Assistance Program assistance, that assistance will be applied to the participant's monthly bills, not the AMP eligible arrearage." Edison's Rule 9 provides, "Low-Income Home Energy Assistance Program assistance will be applied to the monthly bills, not the arrearage."

SoCalGas's tariff with the revision is shown in Attachment A.

Protests

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be submitted electronically and must be received within 20 days after the date of this Advice Letter, which is January 10, 2024. Protests should be submitted to the attention of the Energy Division Tariff Unit at:

E-mail: EDTariffUnit@cpuc.ca.gov

In addition, protests and all other correspondence regarding this Advice Letter should also be sent electronically to the attention of:

Attn: Gary Lenart
Regulatory Tariff Manager
E-mail: GLenart@socalgas.com
E-mail: Tariffs@socalgas.com

Effective Date

SoCalGas asserts this submittal is subject to Energy Division disposition and should be classified as Tier 2 (effective after staff approval) pursuant to General Order (GO) 96-B. SoCalGas respectfully requests that this submittal become effective January 20, 2024, which is 30 calendar days after the date submitted, with the revisions to its tariffs to also become effective on January 20, 2024.

Notice

A copy of this Advice Letter is being sent to SoCalGas' General Order (GO) 96-B service list. Address change requests to the GO 96-B service list should be directed via e-mail to Tariffs@socalgas.com or call 213-244-2424.

A copy of this Advice Letter is being sent to SoCalGas' General Order (GO) 96-B service list and the Commission's service list in R.18-07-005. Address change requests to the GO 96-B service list should be directed via e-mail to Tariffs@socalgas.com or call 213-244-2424. For changes to all other service lists, please contact the Commission's Process Office at 415-703-2021 or via e-mail at Process_office@cpuc.ca.gov.

/s/ Joseph Mock
Joseph Mock
Director – Regulatory Affairs

Attachments



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.:

Utility type:

ELC GAS WATER
 PLC HEAT

Contact Person:

Phone #:
E-mail:
E-mail Disposition Notice to:

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #:

Tier Designation:

Subject of AL:

Keywords (choose from CPUC listing):

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date:

No. of tariff sheets:

Estimated system annual revenue effect (%):

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected:

Service affected and changes proposed¹:

Pending advice letters that revise the same tariff sheets:

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name:
Title:
Utility Name:
Address:
City:
State: Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Name:
Title:
Utility Name:
Address:
City:
State: Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

ATTACHMENT A
Advice No. 6234-G

| Cal. P.U.C. Sheet No. | Title of Sheet | Cancelling Cal. P.U.C. Sheet No. |
|--------------------------|---|-------------------------------------|
| Revised 61394-G | Rule No. 12, RENDERING AND PAYMENT OF BILLS, Sheet 5 | Original 58013-G |
| Revised 61395-G | TABLE OF CONTENTS | Revised 60992-G |
| Revised 61396-G | TABLE OF CONTENTS, Sheet 1 | Revised 61390-G |

Rule No. 12

Sheet 5

RENDERING AND PAYMENT OF BILLS

(Continued)

D. Arrearage Management Plan (AMP) (Continued)

2. AMP Forgiveness (Continued)

- b. After 12 on-time payments of current month's charges for each bill issued subsequent to enrollment in the AMP, the AMP Participant's debt will be forgiven up to a maximum of \$8,000 (AMP Amount) per plan year. This is considered successful completion of the AMP;
 - i. 1/12 of the AMP Participant's total outstanding balance owed up to \$8,000 at the time of enrollment will be forgiven for each full on-time payment of the current month's charges; and
 - ii. After successful completion of the AMP, any remaining arrearage over the \$8,000 forgiven by the AMP is owed to the utility and may be eligible for a payment plan.
- c. Low Income Home Energy Assistance Program (LIHEAP) pledge payments, shall be applied towards the AMP Participant's current bill only and should not be applied to any AMP amount. If a payment is received in excess of current month's charges, the excess will be applied to future charges;
- d. An AMP Participant will receive an acknowledgment of on-time payment received at three (3), six (6), and nine (9) months of participation in the AMP;
- e. A customer can miss up to two non-sequential payments if the customer makes up the payment on the next billing due date with an on-time full payment of both current month's charges and the previous month's past-due bill;
 - i. A customer that misses two consecutive payments will be removed from the AMP;
 - ii. The remaining balance that has not been forgiven will be reinstated back to the customer's bill; and
 - iii. Any previous utility debt forgiven as part the customer's enrollment in the AMP will remain forgiven for a customer who is removed from the AMP.
- f. An AMP participant who successfully completes the program or is removed from the program for failure to make the required on-time payments can re-enroll after completing a 12-month waiting period which begins the following month after leaving the program;
 - i. Re-enrolling in the AMP requires an Eligible Customer to meet the AMP Eligibility and Enrollment Criteria;

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(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 6234-G
DECISION NO. 20-06-003

ISSUED BY

Dan Skopec
Senior Vice President
Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

SUBMITTED Dec 21, 2023
EFFECTIVE Jan 20, 2024
RESOLUTION NO. _____

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| 4 | Contracts | 35529-G,43366-G |
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| 6 | Establishment and Re-Establishment of Credit | 59379-G,59380-G |
| 7 | Deposits | 59381-G,57830-G |
| 9 | Discontinuance of Service | 59382-G,59383-G,59384-G,59385-G,57887-G 60986-G,60750-G,60987-G,60988-G,60989-G,60990-G,60991-G |
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| 11 | Disputed Bills | 55940-G,55941-G |
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(Continued)

(TO BE INSERTED BY UTILITY)
 ADVICE LETTER NO. 6234-G
 DECISION NO. 20-06-003

ISSUED BY
Dan Skopec
 Senior Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)
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(Continued)

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 ADVICE LETTER NO. 6234-G
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