PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



Southern California Gas Company GAS (Corp ID 904) Status of Advice Letter 6097G As of July 24, 2023

Subject: Revisions to the Medical Baseline Program Requirements Pursuant to Decision 22-11-033

Division Assigned: Energy Date Filed: 02-21-2023 Date to Calendar: 03-01-2023

Authorizing Documents: D2211033

Disposition:AcceptedEffective Date:03-23-2023

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Gary Lenart 213) 244-2424 GLenart@socalgas.com PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

Advice Letter Number Name of Filer CPUC Corporate ID number of Filer Subject of Filing Date Filed Disposition of Filing (Accepted, Rejected, Withdrawn, etc.) Effective Date of Filing Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to edtariffunit@cpuc.ca.gov



Joseph Mock Director Regulatory Affairs

555 W. Fifth Street, GT14D6 Los Angeles, CA 90013-1011 Tel: 213.244.3718 Fax: 213.244.4957 JMock@socalgas.com

February 21, 2023

Advice No. 6097 (U 904 G)

Public Utilities Commission of the State of California

<u>Subject</u>: Revisions to the Medical Baseline Program Requirements Pursuant to Decision 22-11-033

<u>Purpose</u>

In accordance with Decision (D.) 22-11-033,¹ Southern California Gas Company (SoCalGas) hereby submits to the California Public Utilities Commission (CPUC or Commission) modifications to the Medical Baseline (MBL) program, the implementation plan for the modifications, and updates to its tariff associated sample forms applicable throughout its service territory as shown on Attachment A.

Background

SoCalGas provides a specified amount of natural gas, referred to as "baseline allowance," to residential customers at the lowest residential rate. Through the MBL program, SoCalGas provides customers with certain medical conditions a larger baseline allowance of natural gas billed at the lowest residential rate.

D.02-04-026 directed the respondent utilities, including SoCalGas, to require customers certified as having a permanent disability to self-certify their MBL program eligibility every two years and to require customers without a permanent disability to self-certify each year and provide a doctor's certification every two years.

On August 3, 2022, Pacific Gas and Electric Company, San Diego Gas and Electric Company, Southern California Edison Company, and SoCalGas (collectively, the Joint IOUs) filed a joint petition for modification of D.02-04-026 (Petition), proposing to reduce the frequency or recertifications required for MBL customers to remain enrolled in the program.

¹ D.22-11-033, Decision Modifying Decision 02-04-026 Regarding Requirements to Remain Enrolled in Medical Baseline Program.

Specifically, the Joint IOUs proposed to change the requirements for customers with a permanent condition from self-certification every two years to self-certification every four years. For customers with non-permanent conditions, the Joint IOUs proposed to eliminate self-certification, but retain the qualified medical practitioner certification every two years.

On November 17, 2022, D.22-11-033 approved the Petition without modification. Ordering Paragraph (OP) 2 of D.22-11-033 directed the Joint IOUs to submit a Tier 2 Advice Letter containing implementation plans, timelines, needed tariff revisions, and estimated incremental costs associated with implementing the modifications adopted in the decision.²

Discussion

Implementation Plan and Timeline

SoCalGas provides the following implementation plan and timelines to be completed in phases with initiation of phase 1 within 90 days of approval of this advice letter.

Phase 1

1. Pause Medical Baseline Recertifications

Within 30 days of the date that this advice letter is approved, SoCalGas proposes to pause all recertifications for customers while implementing system modifications. The pause will allow customers a grace period for the new recertification timelines to be implemented, reduce confusion, and help keep customers on the program who might otherwise be removed when required to recertify.

2. Customer Facing Digital communications

SoCalGas will begin making updates to customer-facing digital assets, such as socalgas.com and email communications, noting the updated recertification timelines.

3. Customer Contact Center

SoCalGas will be updating the customer call center help database with the new timelines and will be training representatives on the updated procedures.

Phase 2

1. CIS System, Automated letter, Email and Form Revisions

SoCalGas requires changes to its Customer Information System (CIS) for the change to MBL recertification timelines. In addition, system updates are also required to change the cadence of forms and letters automatically generated to customers. SoCalGas will also use the mentioned resource efforts to enhance the customer experience and reduce enrollment timelines by automating the processing of incoming MBL applications.

² D.22-11-033, at 11 (OP 2).

2. Customer Facing Print Communications

SoCalGas will complete the changes to all paper applications and formats, print brochures, and outreach materials to reflect the updated timelines. This includes translating all materials into Spanish, Chinese, Korean, and Vietnamese, as well as making them accessible for the web, mobile, and printing. SoCalGas expects this to be completed between quarter 3 of 2023 through quarter 1 of 2024.

Tariff Revisions

In Attachment A, SoCalGas has updated Form no. 4859-E and Form No. 4860 to modify the recertification timelines. Because SoCalGas is already modifying the MBL forms, due to the recertification timelines, and to reduce the number of versions in existence, SoCalGas proposes additional modifications to the form. These include minor formatting and editorial changes, as well as removing language focused on electric utilities, which are not applicable to SoCalGas.

The recertification revisions to Form No. 4859-E and Form No. 4860, in the respective "I Understand" section(s) are as follows:

- If the medical provider certifies that the resident's medical condition is permanent, SoCalGas will require completion of a form self-certifying continued resident's eligibility for the Medical Baseline Allowance every four years.
- 2. If the medical provider certifies that the resident's medical condition is not permanent, SoCalGas will require completion of a new application with a medical provider's certification every two years.

SoCalGas proposes other general formatting and verbiage revisions to Form No. 4859-E:

To reduce potential confusion for SoCalGas customers, SoCalGas also proposes the removal of some Electric IOU only content in its current tariff. These include the "How would you like to be contacted" section requesting customer contact information in the case of a planned or rotating outage. SoCalGas does not have planned or rotating outages and this section may confuse customers and provide a false sense of security that they are completing this for their electric provider. SoCalGas also proposes moving "Requires use of a life support device" section below the heating allowance as there are no longer life support devices for natural gas. Deprioritizing this section will reduce confusion for customers and medical providers who are applying only for a natural gas allowance.

In addition, SoCalGas has made other small changes in the order of sections in an effort to reduce common errors previously received in submissions such as missing patient name and confirmation of heating allowance requirement.

Estimated Incremental Costs

Pursuant to the D.22-11-033, SoCalGas plans to record the incremental MBL recertification administrative and implementation costs to the Disconnections Memorandum Account. SoCalGas is unique from the other electric and dual-energy source utilities in that there is no additional funding source such as Public Safety Power Shutoffs (PSPS) to promote, enhance, improve, nor implement the program or additional resources needed to process increased enrollments. Because SoCalGas will already be making system changes that will incur costs to implement the modification to the recertification timelines, SoCalGas plans to use the same resources to make the additional needed changes to improve processing. This will save on overall costs and improve the customer experience. Costs below are calculated based on the estimated efforts required for the implementation. Costs are subject to change, as the scope and the effort may change during the implementation.

Description	Cost Estimate
CIS System Updates	\$50,000
Automate CIS recertification process	\$45,000
Update CIS forms, emails and letters	\$35,000
Updating customer facing materials	\$15,000
Total:	\$145,000

Table 1: SoCalGas Cost Estimate for Medical Baseline recertification

Protests

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be submitted electronically and must be received within 20 days after the date of this Advice Letter, which is March 13, 2023. Protests should be submitted to the attention of the Energy Division Tariff Unit at:

E-mail: <u>EDTariffUnit@cpuc.ca.gov</u>

In addition, protests and all other correspondence regarding this Advice Letter should also be sent electronically to the attention of:

Attn: Gary Lenart Regulatory Tariff Manager E-mail: <u>GLenart@socalgas.com</u> E-mail: <u>Tariffs@socalgas.com</u>

Effective Date

SoCalGas asserts this submittal is subject to Energy Division disposition and should be classified as Tier 2 (effective after staff approval) pursuant to OP 2 of D.22-11-033 and General Order (GO) 96-B. SoCalGas respectfully requests that this submittal become effective March 23, 2023, which is 30 calendar days after the date submitted.

<u>Notice</u>

A copy of this Advice Letter is being sent to SoCalGas' General Order (GO) 96-B service list and the Commission's service list in R.01-05-047. Address change requests to the GO 96-B service list should be directed via e-mail to <u>Tariffs@socalgas.com</u> or call 213-244-2837. For changes to all other service lists, please contact the Commission's Process Office at 415-703-2021 or via e-mail at <u>Process_office@cpuc.ca.gov</u>.

> <u>/s/ Joseph Mock</u> Joseph Mock Director – Regulatory Affairs

Attachments



California Public Utilities Commission

ADVICE LETTER SUMMARY ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)		
Company name/CPUC Utility No.:		
Utility type: ELC GAS WATER PLC HEAT	Contact Person: Phone #: E-mail: E-mail Disposition Notice to:	
EXPLANATION OF UTILITY TYPE ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat WATER = Water	(Date Submitted / Received Stamp by CPUC)	
Advice Letter (AL) #:	Tier Designation:	
Subject of AL:		
Keywords (choose from CPUC listing): AL Type: Monthly Quarterly Annual If AL submitted in compliance with a Commissi	al One-Time Other: on order, indicate relevant Decision/Resolution #:	
Does AL replace a withdrawn or rejected AL? I	f so, identify the prior AL:	
Summarize differences between the AL and the prior withdrawn or rejected AL:		
Confidential treatment requested? Yes	No	
If yes, specification of confidential information: Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:		
Resolution required? Yes No		
Requested effective date:	No. of tariff sheets:	
Estimated system annual revenue effect (%):		
Estimated system average rate effect (%):		
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).		
Tariff schedules affected:		
Service affected and changes proposed ^{1:}		
Pending advice letters that revise the same tar	iff sheets:	

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102 Email: <u>EDTariffUnit@cpuc.ca.gov</u>	Name: Title: Utility Name: Address: City: State: Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx: Email:
	Name: Title: Utility Name: Address: City: State: Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx: Email:

ATTACHMENT A Advice No. 6097

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 60527-G	SAMPLE FORMS: APPLICATIONS, Medical Baseline Allowance Application, Form No. 4859-E (03/20), Sheet 1	Revised 57169-G
Revised 60528-G	SAMPLE FORMS: APPLICATIONS, Medical Baseline Allowance Self-Certification, Form No. 4860 (03/20), Sheet 1	Revised 57170-G
Revised 60529-G	TABLE OF CONTENTS	Revised 59806-G
Revised 60530-G	TABLE OF CONTENTS, Sheet 1	Revised 60526-G

SOUTHERN CALIFORNIA GAS COMPANY	Revised	CAL. P.U.C. SHEET NO.	60527-G
LOS ANGELES, CALIFORNIA CANCELING	Revised	CAL. P.U.C. SHEET NO.	57169-G

SAMPLE FORMS: APPLICATIONS Medical Baseline Allowance Application Form No. 4859-E (03/20) Sheet 1

(See Attached Form)

(TO BE INSERTED BY UTILITY) ADVICE LETTER NO. 6097 DECISION NO. 22-11-033

1C5

(TO BE INSERTED BY CAL. PUC) Feb 21, 2023 SUBMITTED Mar 23, 2023 EFFECTIVE RESOLUTION NO.

MEDICAL BASELINE ALLOWANCE INFORMATION & APPLICATION



WHAT IS THE MEDICAL BASELINE ALLOWANCE PROGRAM?

The Medical Baseline Allowance program provides additional natural gas at the baseline rate for SoCalGas customers with certain medical conditions to help keep the house warm. It is not a discount or rebate. Customers on this program will receive 0.822 additional therms per day, billed at our baseline rate.

HOW TO QUALIFY

To qualify, you or a full-time resident of your home must require additional heat due to a medical condition. **Eligibility is NOT based on income.**

WHAT IF I PAY MY LANDLORD FOR MY NATURAL GAS?

You may qualify for the program even if your landlord bills you for your natural gas. The landlord will reflect the allowance on your billing statement.

HOW DO I APPLY?

To apply, complete Part 1 of the attached application. Next, have a medical provider complete Part 2 of the application, certifying the need for additional heat due to the medical condition. Medical providers include licensed medical doctors [M.D.], doctors of osteopathy [D.O.], nurse practitioners [N.P.] or physician's assistants [P.A.]). We accept applications via email from your medical provider.

Apply online at socalgas.com/medical

Send the completed application to:

SoCalGas Medical Baseline Allowance Program M. L. GT19A1 P.O. Box 513249 Los Angeles, CA 90051-1249

Fax: 213-244-4665

Email: MedicalBaselineProgram@socalgas.com

Once we receive your application, we will review the information. If you qualify, you will see the allowance on your bill. Please allow one full billing cycle for the change. If you move, you must notify SoCalGas so that your allowance can be transferred to your new address. Providing assistance to customers with special needs is just one way we strive to keep natural gas affordable.

WHAT IF I NEED ASSISTANCE?

If you need assistance in a language other than those listed below, please call our Language Interpreter Service Line at 888-427-1345.

Hearing impaired customers who are unable to use a conventional telephone can call us toll free at 800-252-0259 (available in English and Spanish only).

FOR MORE INFORMATION

Please visit **socalgas.com/Medical** or call 1-800-427-2200.

Para una solicitud de Asignación Médica Inicial en español, por favor llame al 1-800-342-4545.

欲知詳情,請洽 免費粤語專線: 1-800-427-1420

더 자세한 안내를 받으시려면 다음 한국어 전화로 문의해 주십시오: 1-800-427-0471

欲知詳情,請洽免費國語專線: 1-800-427-1429

Để biết thêm chi tiết bằng tiếng Việt, xin gọi: 1-800-427-0478

Please keep a completed copy of the application for your records.



APPLICATION FOR ENROLLMENT AND RENEWAL



PART 1: TO BE COMPLETED BY CUSTOMER (PLEASE PRINT)

SoCalGas Customer Account Number:			
Customer Name (as it appears on your bill):			
Resident with Medical Condition (if different):			
Service Address:	City:	State:	ZIP:
Customer Mailing Address (if different):	City:	State:	ZIP:
Home or Mobile Phone:	Email Address:		

FOR CUSTOMERS BILLED BY SOMEONE OTHER THAN SOCALGAS:

Name of Mobile Home or Apartment Complex:	
Complex Address:	
Complex Manager's Name:	Complex Phone: ()
Name of Tenant:	Tenant's Phone: ()

I UNDERSTAND THAT

- 1 If the medical provider certifies that the resident's medical condition is permanent, SoCalGas will require completion of a form renewing continued resident's eligibility for the Medical Baseline Allowance every four years.
- 2 If the medical provider certifies that the resident's medical condition is not permanent, SoCalGas will require completion of a new application with a medical provider's certification every two years.
- 3 If the resident has a vision disability, the resident may contact SoCalGas to request special notification when either recertification (to complete a new application with a medical provider's certification) or self-certification forms are mailed.

SoCalGas cannot guarantee uninterrupted natural gas service, and the resident is responsible for making alternate arrangements in the event of a natural gas outage.

I certify that the above information is correct. I also certify the Medical Baseline Allowance resident lives full-time at this address, and requires or continues to require the medical baseline allowance. I agree to allow SoCalGas to verify this information. I also agree to promptly notify SoCalGas if the qualified resident moves or the Medical Baseline Allowance is no longer needed by the resident.

Customer Signature:

Date:

The standard medical baseline allowance is 0.822 therms of natural gas per day, which is in addition to your daily standard baseline allocation. If this allowance does not meet your medical needs, please contact SoCalGas at 1-800-427-2200 to discuss additional amounts. Hearing impaired customers who are unable to use a conventional telephone can call us toll free at 1-800-252-0259 (available in English and Spanish only).

PART 2: TO BE COMPLETED BY A MEDICAL PROVIDER (LICENSED MEDICAL DOCTOR [M.D.], DOCTOR OF OSTEOPATHY [D.O.], NURSE PRACTITIONER [N.P.] OR PHYSICIAN'S ASSISTANT [P.A.])

I certify that the medical condition and needs of my patient (please print):

1. Requires heating:

Standard Medical Baseline Allowances are available for heating if patient is paraplegic, quadriplegic, hemiplegic, has multiple sclerosis or scleroderma or has a compromised immune system, life threatening illness, or any other condition for which **additional heating is medically necessary to sustain the person's life or prevent deterioration of the person's medical condition.**

Additional heating is medically necessary: (check one)	Yes [Νο	
For (check one) No. of Years or Permanently			
*	_		
2. Requires use of a life-support device* (check one) Yes	Νο		
The following life-support device(s) is(are) used in the patient's home:			
Device:	Electricity	🗌 Natural gas	
Device:	Electricity	🗌 Natural gas	
Device:	Electricity	🗌 Natural gas	

*Qualifying life-support equipment is any device which uses mechanical or artificial means to sustain, restore, or supplant a vital function. The device must run on natural gas supplied by SoCalGas. Devices used for therapy rather than life-support, such as pools and spas, do not qualify.

Patient's Last Name:	First Name:		
Medical Provider's Name:		Phone No.: ()
Office Address:			
M.D./D.O./N.P./P.A. State License or Military License Number:			
Medical Provider's Signature:		Date:	

SoCalGas Medical Baseline Allowance Program M. L. GT19A1 P.O. Box 513249 Los Angeles, CA 90051-1249 Fax: 213-244-4665 Email: MedicalBaselineProgram@socalgas.com LOS ANGELES, CALIFORNIA CANCELING Revised

57170-G CAL. P.U.C. SHEET NO.

SAMPLE FORMS: APPLICATIONS Medical Baseline Allowance Self-Certification Form No. 4860 (03/20)

Sheet 1

(See Attached Form)

(TO BE INSERTED BY UTILITY) ADVICE LETTER NO. 6097 DECISION NO. 22-11-033

ISSUED BY Dan Skopec Sr Vice President Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) Feb 21, 2023 SUBMITTED Mar 23, 2023 EFFECTIVE RESOLUTION NO.

APPLICATION FOR ENROLLMENT AND RENEWAL



PART 1: TO BE COMPLETED BY CUSTOMER (PLEASE PRINT)

SoCalGas Customer Account Number:			
Customer Name (as it appears on your bill):			
Resident with Medical Condition (if different):			
Service Address:	City:	State:	ZIP:
Customer Mailing Address (if different):	City:	State:	ZIP:
Home or Mobile Phone:	Email Address:		

FOR CUSTOMERS BILLED BY SOMEONE OTHER THAN SOCALGAS:

Name of Mobile Home or Apartment Complex:	
Complex Address:	
Complex Manager's Name:	Complex Phone: ()
Name of Tenant:	Tenant's Phone: ()

I UNDERSTAND THAT

- 1 If the medical provider certifies that the resident's medical condition is permanent, SoCalGas will require completion of a form renewing continued resident's eligibility for the Medical Baseline Allowance every four years.
- 2 If the medical provider certifies that the resident's medical condition is not permanent, SoCalGas will require completion of a new application with a medical provider's certification every two years.
- 3 If the resident has a vision disability, the resident may contact SoCalGas to request special notification when either recertification (to complete a new application with a medical provider's certification) or self-certification forms are mailed.

SoCalGas cannot guarantee uninterrupted natural gas service, and the resident is responsible for making alternate arrangements in the event of a natural gas outage.

I certify that the above information is correct. I also certify the Medical Baseline Allowance resident lives full-time at this address, and requires or continues to require the medical baseline allowance. I agree to allow SoCalGas to verify this information. I also agree to promptly notify SoCalGas if the qualified resident moves or the Medical Baseline Allowance is no longer needed by the resident.

Customer Signature:

Date:

The standard medical baseline allowance is 0.822 therms of natural gas per day, which is in addition to your daily standard baseline allocation. If this allowance does not meet your medical needs, please contact SoCalGas at 1-800-427-2200 to discuss additional amounts. Hearing impaired customers who are unable to use a conventional telephone can call us toll free at 1-800-252-0259 (available in English and Spanish only).

PART 2: TO BE COMPLETED BY A MEDICAL PROVIDER (LICENSED MEDICAL DOCTOR [M.D.], DOCTOR OF OSTEOPATHY [D.O.], NURSE PRACTITIONER [N.P.] OR PHYSICIAN'S ASSISTANT [P.A.])

I certify that the medical condition and needs of my patient (please print):

1. Requires heating:

Standard Medical Baseline Allowances are available for heating if patient is paraplegic, quadriplegic, hemiplegic, has multiple sclerosis or scleroderma or has a compromised immune system, life threatening illness, or any other condition for which **additional heating is medically necessary to sustain the person's life or prevent deterioration of the person's medical condition.**

Additional heating is medically necessary: (check one)	Yes [Νο	
For (check one) No. of Years or Permanently			
*	_		
2. Requires use of a life-support device* (check one) Yes	Νο		
The following life-support device(s) is(are) used in the patient's home:			
Device:	Electricity	🗌 Natural gas	
Device:	Electricity	🗌 Natural gas	
Device:	Electricity	🗌 Natural gas	

*Qualifying life-support equipment is any device which uses mechanical or artificial means to sustain, restore, or supplant a vital function. The device must run on natural gas supplied by SoCalGas. Devices used for therapy rather than life-support, such as pools and spas, do not qualify.

Patient's Last Name:	First Name:		
Medical Provider's Name:		Phone No.: ()
Office Address:			
M.D./D.O./N.P./P.A. State License or Military License Number:			
Medical Provider's Signature:		Date:	

SoCalGas Medical Baseline Allowance Program M. L. GT19A1 P.O. Box 513249 Los Angeles, CA 90051-1249 Fax: 213-244-4665 Email: MedicalBaselineProgram@socalgas.com

TABLE OF CONTENTS

SAMPLE FORMS

Applications

Medical Baseline Allowance Application (Form 4859-E, 03/20)	60527-G
Medical Baseline Allowance Self-Certification (Form 4860, 03/20)	60528-G
Application for California Alternate Rates for Energy (CARE) Program	
for Qualified Agricultural Employee Housing (Form 6632, 06/22)	59796-G
Application for California Alternate Rates for Energy (CARE) Program	
for Migrant Farmworker Housing Centers (Form 6635)	40407-G
Application for California Alternate Rates for Energy (CARE) Program	
for Qualified Nonprofit Group Living Facilities (Form 6571, 06/22)	59797-G
Application for CARE, General Purpose, Direct Mail (Form 6491-DM, 06/22)	59798-G
Self-Certification CARE Application - Individually Metered Residential	
(Form 6491, 06/22)	59799-G
Self-Recertification CARE Application - Individually Metered Residential	
(Form 6674, 06/22)	59800-G
Capitation Program CARE Application (Form 6491-CBO, 06/22)	59801-G
Post-Enrollment Verification CARE Application - Individually Metered Residential	
(Form 6675, 06/15)	51491-G
Post-Enrollment Verification CARE Application - Sub-Metered Residential	
(Form 6675S, 06/15)	51492-G
Self-Certification CARE Application - Submetered Residential	
(Form 6677, 06/22)	59802-G
Self-Recertification CARE Application - Submetered Residential	
(Form 6678, 06/22)	59803-G
Application for CARE, Bill Insert (Form 6491-BI, 06/22)	59804-G
Set and Turn-on Application (Form 1770H, 6-99)	
Statement of Applicant's Contract Anticipated Cost for	
Applicant Installation Project, Form 66602	37772-G
Mobilehome Park Utility Conversion Program Application (Form 8208)	58891-G
Receipts and Notices	
-	
Receipt for Payment (Form 481-8, Rev. 7/96 CIS)	35708-G
Miscellaneous Account Receipt (Form 315U)	
Deposit Warning Letters A and B (Form 437.1R, 11/02)	36782-G
California Penal Code Tag (Form 81-A)	
-	
Surety or Guarantee for Account	
Continuing Guarantee Letter (Form 6447, 1/94)	36785-G

(TO BE INSERTED BY UTILITY) ADVICE LETTER NO. 6097 DECISION NO. 22-11-033 (Continued)

ISSUED BY Dan Skopec Sr Vice President Regulatory Affairs (TO BE INSERTED BY CAL. PUC) SUBMITTED Feb 21, 2023 EFFECTIVE RESOLUTION NO.

185

TABLE OF CONTENTS Sheet 1
The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.
GENERAL Cal. P.U.C. Sheet No.
Title Page40864-GTable of ContentsGeneral and Preliminary Statement 60530-G,59839-G,60315-G,60316-G,60361-GTable of ContentsService Area Maps and Descriptions53356-GTable of ContentsRate Schedules60516-G,60517-G,60494-GTable of ContentsList of Cities and Communities Served59887-GTable of ContentsList of Contracts and Deviations59887-G
Table of ContentsRules59852-G,59004-G,60525-G
Table of ContentsSample Forms 60529-G,59508-G,59509-G,54745-G,59921-G,59343-G
PRELIMINARY STATEMENT
Part I General Service Information 45597-G,24332-G,54726-G,24334-G,48970-G
Part II Summary of Rates and Charges
Part III Cost Allocation and Revenue Requirement 59407-G,57355-G,59408-G
Part IV Income Tax Component of Contributions and Advances 55717-G,24354-G
Part V Balancing Accounts Description and Listing of Balancing Accounts
Purchased Gas Account (PGA)
Core Fixed Cost Account (CFCA)
Noncore Fixed Cost Account (NFCA)
Enhanced Oil Recovery Account (EORA)
Noncore Storage Balancing Account (NSBA)
California Alternate Rates for Energy Account (CAREA) 45882-G,45883-G
Hazardous Substance Cost Recovery Account (HSCRA) 40875-G, 40876-G, 40877-G
Gas Cost Rewards and Penalties Account (GCRPA) 40881-G
Pension Balancing Account (PBA) 56828-G,56829-G
Post-Retirement Benefits Other Than Pensions Balancing Account (PBOPBA) 56830-G,56831-G
Research Development and Demonstration Surcharge Account (RDDGSA) 40888-G
Demand Side Management Balancing Account (DSMBA) 58527-G,58528-G,58529-G
Direct Assistance Program Balancing Account (DAPBA) 52583-G,52584-G
Integrated Transmission Balancing Account (ITBA) 57979-G,57641-G
(Continued)

(Continued)

ISSUED BY Dan Skopec Sr Vice President Regulatory Affairs