

PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



Southern California Gas Company
GAS (Corp ID 904)
Status of Advice Letter 5900G
As of December 23, 2021

Subject: Conclusion of Southern California Gas Company's Emergency Disaster Relief Customer Protections for Los Angeles and San Bernardino for Residential Customer and Non-Residential Customer Protections Pursuant to Decision (D.) 19-07-015

Division Assigned: Energy

Date Filed: 11-22-2021

Date to Calendar: 12-01-2021

Authorizing Documents: D1907015

Disposition:	Accepted
Effective Date:	11-22-2021

Resolution Required: No

Resolution Number: None

Commission Meeting Date: None

CPUC Contact Information:

edtariffunit@cpuc.ca.gov

AL Certificate Contact Information:

Grisel Juarez Velazquez

213-244-2822

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PUBLIC UTILITIES COMMISSION
505 Van Ness Avenue
San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

- Advice Letter Number
- Name of Filer
- CPUC Corporate ID number of Filer
- Subject of Filing
- Date Filed
- Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
- Effective Date of Filing
- Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to
edtariffunit@cpuc.ca.gov



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Director
Regulatory Affairs

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November 22, 2021

Advice No. 5900
(U 904 G)

Public Utilities Commission of the State of California

Subject: Conclusion of Southern California Gas Company's Emergency Disaster Relief Customer Protections for Los Angeles and San Bernardino for Residential Customer and Non-Residential Customer Protections Pursuant to Decision (D.) 19-07-015

Purpose

Pursuant to Ordering Paragraph (OP) 6 of D.19-07-015, Southern California Gas Company (SoCalGas) hereby submits for approval by the California Public Utilities Commission (CPUC or Commission) this Advice Letter (AL) to conclude the emergency customer protection period for residential and small businesses affected by the Bobcat fire in Los Angeles County and the El Dorado fire in San Bernardino County, and to detail the protections offered, the start and end periods these customers received protections, outreach efforts conducted, customer impacts, and associated costs.

Background

On September 5, 2020, the El Dorado Fire erupted in San Bernardino County causing damage and destruction of property. The following day, on September 6, 2020, the Bobcat Fire also erupted in Los Angeles County. On September 6, 2020, Governor Gavin Newsom issued an emergency proclamation due to the effects of extreme weather conditions and wildfires, which affected the counties of Los Angeles and San Bernardino. Pursuant to D.19-07-015, SoCalGas submitted Advice No. 5691 on September 21, 2020 to implement protections for residential and small business customers affected by the El Dorado and Bobcat fires. At the time of submittal, the Wildfires did not impact SoCalGas' utility infrastructure, but caused evacuations of customers in SoCalGas' service territory.¹

¹ SoCalGas Advice No. 5691 was submitted on September 21, 2020 to implement the emergency customer protection period for residential and Small Business customers affected by the Bobcat fire in Los Angeles County and El Dorado fire in San Bernardino County, both of which began in

On October 21, 2021, through an inquiry submitted by the Public Advocates Office (Cal Advocates), they requested that SoCalGas: 1) explain why a concluding AL for the Bobcat and El Dorado fires was not submitted; and 2) update and resubmit a spreadsheet identifying the number of customers that benefited from the emergency customer protections implemented for the El Dorado and Bobcat fires in September 2020.²

On November 1, 2021, SoCalGas provided Cal Advocates with an update. In review of the activated emergency protections in 2020 for the El Dorado and Bobcat fires, SoCalGas determined that there were no impacted customers and therefore no customers benefiting from customer protections from this wildfire event and no costs were recorded. SoCalGas provided Cal Advocates a revised data request response and updated the requested spreadsheet with this information to reflect no customers were impacted.

Eligibility Requirements for Emergency Customer Protections

There are no customers in SoCalGas' service territory who reported a loss or disruption of the delivery or receipt of utility service, and/or the degradation of the quality of utility service, however, SoCalGas had implemented these protections to help Californians in this time of need.

Billing and Credit Protections

SoCalGas did not apply billing or credit and collections protections.³

Protest

In accordance with General Order (GO) 96-B, General Rule 6.2, this information-only AL is not subject to protest.

Effective Date

This submittal is subject to Energy Division disposition and should be classified as Tier 1 (effective pending disposition) pursuant to GO 96-B. It is submitted in compliance with OP 6 of D.19-07-015. Therefore, SoCalGas respectfully requests that this submittal be approved and made effective November 22, 2021.

September 2020. <https://tariff.socalgas.com/regulatory/tariffs/tm2/pdf/5691.pdf>

² *Id.*

³ See D.19-07-015, at 3, which noted the customer protections established in Resolution (Res.) M-4833 and M-4835 for electric and natural gas customers: (1) waiver of deposit requirements for residents seeking to re-establish service for one year and expedite move-in and move-out service requests; (2) stop estimated energy usage for billing attributed to the period when the home/unit was unoccupied as a result of the wildfires; (3) create payment plan options; (4) suspend disconnection for non-payment and associated fees, waiver of deposit and late fee requirements; and (5) provide support for low-income customers.

<https://docs.cpuc.ca.gov/PublishedDocs/Published/G000/M309/K821/309821775.PDF>

Notice

A copy of this AL is being sent to SoCalGas' GO 96-B service list and the Commission's service list in R.18-03-011. Address change requests to the GO 96-B service list should be directed via e-mail to Tariffs@socalgas.com or call 213-244-2837. For changes to all other service lists, please contact the Commission's Process Office at 415-703-2021 or via e-mail at Process_Office@cpuc.ca.gov.

/s/ Joseph Mock
Joseph Mock
Director – Regulatory Affairs

Attachments



ADVICE LETTER SUMMARY

ENERGY UTILITY



MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No.:

Utility type:

ELC GAS WATER
 PLC HEAT

Contact Person:

Phone #:
E-mail:
E-mail Disposition Notice to:

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas WATER = Water
PLC = Pipeline HEAT = Heat

(Date Submitted / Received Stamp by CPUC)

Advice Letter (AL) #:

Tier Designation:

Subject of AL:

Keywords (choose from CPUC listing):

AL Type: Monthly Quarterly Annual One-Time Other:

If AL submitted in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL:

Summarize differences between the AL and the prior withdrawn or rejected AL:

Confidential treatment requested? Yes No

If yes, specification of confidential information:

Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:

Resolution required? Yes No

Requested effective date:

No. of tariff sheets:

Estimated system annual revenue effect (%):

Estimated system average rate effect (%):

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected:

Service affected and changes proposed¹:

Pending advice letters that revise the same tariff sheets:

¹Discuss in AL if more space is needed.

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102
Email: EDTariffUnit@cpuc.ca.gov

Name:
Title:
Utility Name:
Address:
City:
State: Zip:
Telephone (xxx) xxx-xxxx:
Facsimile (xxx) xxx-xxxx:
Email:

Name:
Title:
Utility Name:
Address:
City:
State: Zip:
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Email: