PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



Southern California Gas Company GAS (Corp ID 904) Status of Advice Letter 5781G As of May 3, 2021

Subject: Southern California Gas Company's 12-Month Reporting of Emergency Customer

Protections to Support California Customers During the COVID-19 Pandemic, in

Compliance with Decision 19-07-015 Ordering Paragraph 6.

Division Assigned: Energy

Date Filed: 03-19-2021

Date to Calendar: 03-24-2021

Authorizing Documents: D1907015

Disposition: Accepted

Effective Date: 03-19-2021

Resolution Required: No Resolution Number: None

Commission Meeting Date: None

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PUBLIC UTILITIES COMMISSION 505 Van Ness Avenue San Francisco CA 94102-3298



To: Energy Company Filing Advice Letter

From: Energy Division PAL Coordinator

Subject: Your Advice Letter Filing

The Energy Division of the California Public Utilities Commission has processed your recent Advice Letter (AL) filing and is returning an AL status certificate for your records.

The AL status certificate indicates:

Advice Letter Number
Name of Filer
CPUC Corporate ID number of Filer
Subject of Filing
Date Filed
Disposition of Filing (Accepted, Rejected, Withdrawn, etc.)
Effective Date of Filing
Other Miscellaneous Information (e.g., Resolution, if applicable, etc.)

The Energy Division has made no changes to your copy of the Advice Letter Filing; please review your Advice Letter Filing with the information contained in the AL status certificate, and update your Advice Letter and tariff records accordingly.

All inquiries to the California Public Utilities Commission on the status of your Advice Letter Filing will be answered by Energy Division staff based on the information contained in the Energy Division's PAL database from which the AL status certificate is generated. If you have any questions on this matter please contact the:

Energy Division's Tariff Unit by e-mail to edtariffunit@cpuc.ca.gov



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March 19, 2021

Advice No. 5781 (U 904 G)

Public Utilities Commission of the State of California

Subject: Southern California Gas Company's 12-Month Reporting of Emergency

Customer Protections to Support California Customers During the COVID-19 Pandemic, in Compliance with Decision 19-07-015 Ordering

Paragraph 6

Purpose

In compliance with California Public Utilities Commission (Commission or CPUC) Ordering Paragraph (OP) 6 of Decision (D.) 19-07-015, Southern California Gas Company (SoCalGas) hereby submits this Advice Letter (AL) to detail 12-months of the customer protection period initiated through AL 5604-B on March 16, 2021 for residential and small businesses affected by the COVID-19 pandemic. This AL details the protections offered, the start and end periods of the customer protections, outreach efforts conducted, customer impacts, and associated cost recovery.

Background

In D.19-07-015, the Commission implemented a Disaster Relief Program (DRP) and established a set of minimum emergency disaster customer protection measures that the utilities are directed to implement in the event of a declared emergency. Pursuant to OP 1, emergency disaster customer relief protections shall apply to utility customers in areas affected by a disaster declared a state of emergency by the Governor of California or the President of the United States. Consistent with D.19-07-015 OP 2, when a disaster has either resulted in the loss or disruption of the delivery or receipt of utility service and/or resulted in the degradation of the quality of utility services, the utilities must submit a Tier 1 AL with the Commission's Energy Division within 15 days of a governor's state of emergency declaration or a presidential state of emergency proclamation reporting compliance with the Decision's mandated emergency disaster customer relief protections.

On March 4, 2020, Governor Gavin Newsom (Governor) declared a State of Emergency in response to the outbreak of novel coronavirus, COVID-19.¹ On March 13, 2020, President Trump signed an Emergency Declaration to facilitate a federal response to the emerging COVID-19 pandemic. On March 17, 2020, the Commission's Executive Director sent a letter to the California energy, water and communications corporations addressing emergency customer protections to support customers affected by the COVID-19 State of Emergency.

On March 19, 2020, SoCalGas submitted Tier 1 AL 5604, implementing its emergency DRP for customers impacted by the COVID-19 pandemic pursuant to OP 1 of D.19-07-015 and the Commission Executive Director's March 17, 2020 letter, and retroactively applied customer protections to March 4, 2020, the start date of the Governor's emergency proclamation. While COVID-19 has neither resulted in the loss or disruption in the delivery of receipt of utility service, nor has it resulted in the degradation of the quality of utility service, SoCalGas implemented the customer protections described in AL 5604 with the understanding that the COVID-19 pandemic emergency could cause customers economic hardship associated with either illness or mandated prevention measures, such as school and non-essential business closures.

On April 16, 2020, the Commission issued Resolution (Res.) M-4842, ratifying the directions provided in the Commission's Executive Director's March 17, 2020 letter. Specifically, Res. M-4842 orders electric, gas, communications, and water and sewer corporations in California to implement the applicable customer protections described in D.19-07-015 (or justify why the protections are not applicable to a pandemic emergency); submit a Tier 2 AL describing all reasonable and necessary actions to implement emergency customer protections to support California customers; and authorizes the electric, gas, communications, and water and sewer corporations to establish memorandum accounts to track and recover incremental costs associated with complying with the resolution.²

On May 22, 2020, consistent with Res. M-4842, SoCalGas submitted Supplemental AL 5604-B to describe the protections it was offering its customers, explain which customer protections were inapplicable during the COVID-19 pandemic, and to confirm the costs to be tracked associated with COVID-19 customer protections. In particular, SoCalGas described the customer protections it was offering to all residential and non-residential core customers. At the request of the Commission's Energy Division, SoCalGas submitted Supplemental AL 5604-B to limit the size of businesses included based upon customer usage.³

¹ Available at https://www.gov.ca.gov/2020/03/04/governor-newsom-declares-state-of-emergency-to-help-state-prepare-for-broader-spread-of-covid-19/

² Res. M-4842 at OP 4 (stating that gas utilities subject to this Resolution "may request authorization to track and recover incremental costs associated with complying with this resolution.").

³ https://www2.socalgas.com/regulatory/tariffs/tm2/pdf/5604-B.pdf.

On February 12, 2021, the Commission issued Res. M-4849 on its own motion in response to Governor Newsom's declaration of a state of emergency and issuance of executive orders due to the COVID-19 pandemic. Res. M-4849 extends the emergency customer protections for residential and small business customers through June 30, 2021, and the Commission reserves an option to extend further.

Notwithstanding the ongoing customer protections extended through June 30, 2021,⁴ SoCalGas hereby submits this AL in compliance with OP 6 of D.19-07-015, requiring IOUs to "...file a Tier 1 AL at the default, 12-month conclusion of customer protection period." The 12-month conclusion of the customer protection period initiated through AL 5604-B is March 16, 2021. Since the customer protections are ongoing through June 30, 2021, SoCalGas cannot provide final customer protection data. Accordingly, the customer protection data provided herein is based on data available through March 4, 2021. SoCalGas will submit a subsequent Tier 1 AL at the conclusion of the customer protections period extended by Res. M-4849.

<u>Description of Adopted Customer Protections</u>

In response to the COVID-19 pandemic, SoCalGas implemented the following applicable customer protections identified in Res. M-4842. Other measures of the Emergency Consumer Protection Plan may not be applicable due to the special circumstances of COVID-19 and are not available under this event. Unless otherwise noted, each of these customer protections are applicable to eligible core customers and includes customer protection data effective March 4, 2020 through March 4, 2021 for residential and small business customers.⁵

⁴ Pursuant to Res. M-4849's direction in OP 1, SoCalGas shall continue to apply the customer protection measures for residential and small business customers adopted in D.19-07-015 and D.19-08-025, as ordered by Res. M-4842, through June 30, 2021.

⁵ In D.19-07-015, small businesses are "defined in accordance with the utilities definition of 'small business' in their rules and tariffs." D.19-07-015 at 55, fn. 146. Accordingly, for the purposes of implementing these customer protections, small business customers include all customers taking service on a non-residential core rate schedule with an annual consumption of 10,000 therms of gas or less. See e.g., SoCalGas' Rule No. 01 ("Small Nonresidential Service"), Rule No. 23, and Rate Schedule Nos. G-10, G-AC, G-EN, G-NGV, GT-NC, and GT-TLS. Additionally, in D.10-10-032, a small business customer is defined as a non-residential customer with an annual consumption of 10,000 therms of gas or less. See D.10-10-032 at p.1, fn. 1.

SoCalGas's Emergency Customer Protection Plan

#	Emergency Customer Protection Measure	COVID-19 Applicable?	Rule or Schedule
(1)	Waive deposit requirements for residential and eligible non-residential core customers seeking to re-establish service and expedite move in and move out service requests	Yes	06
(2)	Stop estimated usage for billing attributed to the time period when a home/unit was unoccupied as a result of the emergency	No	N/A
(3)	Identify the premises of affected customers whose utility service has been disrupted or degraded, and discontinue billing these premises without assessing a disconnection charge	No	N/A
(4)	Prorate any monthly access charge or minimum charges	No	N/A
(5)	Implement payment plan options for residential and eligible non-residential core customers	Yes	09
(6)	Suspend disconnection for nonpayment and associated fees, waive deposit requirements for residential core and eligible non-residential core customers and late fee requirements for eligible non-residential core customers	Yes	06 09 12
(7)	Support low-income residential customers by: (a) freezing all standard and high-usage reviews for the California Alternate Rates for Energy (CARE) program eligibility; (b) contacting all community outreach contractors, the community based organizations who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of these eligibility changes; (c) partnering with the program administrator of the customer funded emergency assistance program for low-income customers and increase the assistance limit amount; and (e) ⁶ indicate how the Energy Savings Assistance (ESA) program can be deployed to assist customers	(a) Yes (b) Yes (c) Yes (e) Yes	G-CARE N/A N/A N/A N/A
(8)	Suspend all CARE and FERA program removals to avoid unintentional loss of the discounted rate during the period for which the customer is protected under these customer protections	Yes	G-CARE, Medical Baseline
(9)	Discontinue generating all recertification and verification requests that require customers to provide their current income information	Yes	G-CARE, Medical Baseline

⁶The list of immediate actions to take at page 5, number 7 of the Resolution does not contain a subsection (d).

#	Emergency Customer Protection Measure	COVID-19 Applicable?	Rule or Schedule
(10)	Offer repair processing and timing assistance and timely access to utility customers pursuant to Section 8386(c)(18)	No	N/A
(11)	Include these customer protections as part of their larger community outreach and public awareness plans under Section 8386(c)(16)(b)	Yes	N/A
(12)	Meet and confer with the Community Choice Aggregators as early as possible to discuss their roles and responsibilities for each emergency customer protection	N/A	N/A

(1) Waive deposit requirements for affected core customers seeking to reestablish service and expedite move-in and move-out service requests;

Consistent with D.19-07-015, the expedited move-in and move-out service request protection was designed for customers responding to physical disasters who needed to relocate from damaged structures or faced disruption or degradation of service as a result of the disaster condition. This customer protection is not applicable to the COVID-19 pandemic.

Pursuant to D.20-06-003, SoCalGas does not require residential customers to pay an establishment of credit deposit for new service. SoCalGas waived deposits for 12,600 small business customers who established new service effective March 4, 2020 through March 4, 2021.

(2) Stop estimated usage for billing attributed to the time period when a home/unit was unoccupied as a result of the emergency;

This protection was designed to protect customers who needed to evacuate their home due to a damaged structure caused by a physical disaster. This customer protection is not applicable to the COVID-19 pandemic since it is has not resulted in the discontinuation, disruption, or degradation of service.

(3) Identify the premises of affected customers whose utility service has been disrupted or degraded, and discontinue billing these premises without assessing a disconnection charge;

This customer protection is associated with a damaged structure caused by a physical disaster and is not applicable to the COVID-19 pandemic.

SoCalGas does not have a disconnection charge.

⁷ https://www2.socalgas.com/regulatory/tariffs/tm2/pdf/06.pdf.

(4) Prorate any monthly access charge or minimum charges;

This customer protection is associated with a damaged structure caused by a physical disaster and is not applicable to the COVID-19 pandemic.

(5) Implement payment plan options for eligible core customers;

Pursuant to D.20-06-003, SoCalGas offers residential customers 12-month payment plan options. For the period March 4, 2020 through March 4, 2021, SoCalGas processed 12-month payment plans for 49,964 residential customers and 1,864 small business customers.

(6) Suspend disconnection for non-payment and associated fees, waive deposit requirements for core customers and late fee requirements for eligible non-residential core customers;

On March 13, 2020, SoCalGas instituted a suspension of customer disconnections for non-payment for all eligible core customers until further notice. Additionally, for eligible core customers whose natural gas service was disconnected at any point in 2020 due to non-payment, SoCalGas restored service for 682 residential and small business customers without requiring any additional payment.⁸ The disconnection suspension will end on June 30, 2021, unless extended by the Commission, and applies to all eligible core customers, as required by D.19-07-015 and Res. M-4842.

SoCalGas waived late payment fees for 87,594 small business customers. Many of these customers had more than one late payment fee waived over the past 13 months. The total number of fees waived was 325,219, and the total amount of fees waived was \$935,328.47. SoCalGas does not assess late payment charges for residential customers. SoCalGas does not report customer late payment history to consumer credit reporting agencies. SoCalGas has suspended all collections activity, including field service collections for eligible core customers.

Pursuant to D.20-06-003, SoCalGas does not require residential customers to pay a deposit to re-establish of credit due to slow or non-payment or following disconnections. SoCalGas cannot determine how many small business customers were not asked to pay a deposit to re-establish credit with SoCalGas for slow payment or non-payment of bills because effective March 4, 2020, SoCalGas disabled its credit scoring module for small business customers. In addition, because SoCalGas did not disconnect any small business customers during the disconnection moratorium period,

⁸ Number of reconnected residential and small non-residential from March 2020 through August 2020. All customer accounts that were disconnected for non-payment since January 1, 2020 have been resolved through multiple outreach attempts.

⁹ https://www2.socalgas.com/regulatory/tariffs/tm2/pdf/06.pdf.

SoCalGas did not ask any small business customers to pay a deposit following a disconnection.

- (7) Support low-income residential customers by: (a) freezing all standard and high-usage reviews for the California Alternate Rates for Energy (CARE) program eligibility; (b) contacting all community outreach contractors, the community based organizations who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of these eligibility changes; (c) partnering with the program administrator of the customer funded emergency assistance program for low-income customers and increase the assistance limit amount; and (e) indicate how the energy savings assistance program can be deployed to assist customers:
 - a) Freezing all standard and high-usage reviews for the CARE program eligibility.

Effective March 4, 2020, SoCalGas CARE customers were not selected for eligibility verification. For the period March 4, 2020 through March 4, 2021, SoCalGas had 419,369 CARE customers who were not subject to the post-enrollment verification process. SoCalGas does not require CARE customers with existing verification requests to complete the process in order to remain on the program. SoCalGas will continue to freeze the CARE eligibility verification process through June 30, 2021, unless further extended by the Commission.

High-usage reviews are not applicable to the SoCalGas CARE program.

b) Contacting all community outreach contractors, the community-based organizations who assist in enrolling hard-to-reach low-income customers into CARE, to help better inform customers of these eligibility changes.

SoCalGas's Customer Assistance Programs outreach team contacted 20 community partners and provided them with information on SoCalGas's response to COVID-19 by sending them the created fact sheet in English and Spanish as well as determining if any additional materials were needed to inform customers about CARE and the eligibility changes. These community partners are conducting outreach to SoCalGas customers to provide information about the customer protections and will continue to conduct outreach through June 30, 2021, unless further extended by the Commission.

c) Partnering with the program administrator of the customer funded emergency assistance program for low-income customers and increase the assistance limit amount.

¹⁰ Additionally, SoCalGas launched a broad media campaign to encourage customers to enroll in CARE if they are newly unemployed or financially distressed.

SoCalGas's Gas Assistance Fund (GAF) administered by United Way of Greater Los Angeles has increased the assistance limit amount to \$200 for eligible affected customers. From March 4, 2020 through March 4, 2021, 4,671 customers took advantage of the fund and SoCalGas disbursed 599,875. From March 2020 to March 2021, GAF communicated to customers through multiple media channels. In July 2020, a bill message was sent in English and Spanish informing all customers of the increased GAF grant amount for those seeking financial relief from the pandemic. This was followed by a two-panel bill insert that was sent in November.

In October 2020, SoCalGas launched a Facebook advertising campaign sharing information about GAF in English and Spanish throughout our service territory. This campaign ran until mid-December 2020. Lastly, between December 2020 and March 2021, GAF information was advertised in English and Spanish throughout multiple community publications. Flyers were also shared in Korean, Chinese, and Tagalog to non-profit organizations that served these communities in January 2021.

- d) (placeholder there is no part 7d in the resolution)
- e) Indicate how the ESA program can be deployed to assist customers.

On March 18, 2020, SoCalGas suspended ESA program activities requiring face-to-face program activity, resulting in suspension of all outreach and weatherization activity, as well as appliance work other than cases of critical health and safety needs. SoCalGas implemented a contingency process to virtually enroll customers into the ESA program. SoCalGas proposed virtual enrollment in its 2021-2026 Low Income Application and looks forward to testing this delivery method during the current pandemic in order to provide customers with another option to enroll in the ESA program. SoCalGas resumed face-to-face program activities on June 1, 2020. ESA program contractors are required to follow CDC COVID-19 guidelines and protocols when delivering program services. Notwithstanding the suspension of program services for two and a half months, from March 4, 2020 through March 4, 2021, SoCalGas treated 119,020 homes.

(8) Suspend all CARE and FERA program removals to avoid unintentional loss of the discounted rate during the period for which the customer is protected under these customer protections;

Retroactive to March 4, 2020, SoCalGas suspended CARE program removals due to non-response, and all customers receiving the CARE discount continued to do so. Effective March 4, 2020, SoCalGas suspended all future and pending CARE and Medical Baseline program removals. SoCalGas will continue the suspension of CARE program removals through June 30, 2021, unless further extended by the Commission.

The FERA program is not applicable to SoCalGas.

(9) Discontinue generating all recertification and verification requests that require customers to provide their current income information;

SoCalGas suspended generating recertification and verification requests that require customers to provide their current income information. Effective March 4, 2020, SoCalGas CARE customers are not required to return recertification and verification requests.

For Medical Baseline customers, SoCalGas suspended generating recertification requests. For the period March 4, 2020 through March 4, 2021, there are 6,766 customers who were not removed from the Medical Baseline program as a result of this customer protection.

Effective March 4, 2020, SoCalGas froze all CARE eligibility reviews, including recertification and post enrollment verification requests which require customers to provide their current income information and/or proof of income. For the period March 4, 2020 through March 4, 2021, 522,103 CARE households were not required to recertify on their recertification anniversary date. In addition, 414,907 customers were not subject to the verification process which would require those deemed least likely to be eligible to provide their proof of eligibility.

SoCalGas will continue suspending recertification and verification requests for CARE and Medical Baseline customers through June 30, 2021, unless further extended by the Commission.

(10) Offer repair processing and timing assistance and timely access to utility customers pursuant to Section 8386(c)(18);

Section 8386 (c)(18) is applicable when a disaster has either resulted in the loss or disruption of the delivery of utility service or receipt of utility service and/or resulted in the degradation of the quality of utility service. This customer protection is associated with a damaged structure caused by a physical disaster and is not applicable to the COVID-19 pandemic.

(11) Include these customer protections as part of their larger community outreach and public awareness plans under Section 8386(c)(16)(b);

D.19-07-015 establishes a baseline of required outreach and education activities so that each utility's plan is robust to reach affected customers. For customers to have equal access to the protections provided in the decision, it is important that all utility customers are aware of the emergency customer protections. To that end, SoCalGas communicated the availability of emergency customer protections to customers in our service territory using communication channels, including:

Recurring social media messaging from March-May 2020

- Bill envelope messaging May 2020
- Six media releases mentioning the COVID-19 pandemic and directly linking to details of SoCalGas's protections (Dates of releases: March 17, 2020, March 20, 2020, March 27, 2020, April 6, 2020, and September 1, 2020)
- Six media interviews (ranging from March through May in 2020) across radio and television, including KNX 1070, Estrella TV, Telemundo, KOST, and Radio Campesina
- A COVID-specific interactive voice response (IVR) from March-September 2020
- Timely updates to the CARE webpage mentioning the protections
- Television interviews on NBC and Telemundo (2x on each television channel) in February 2021 sharing information about the CARE Program and SoCalGas' COVID-19 customer protections

SoCalGas will continue to direct customers to SoCalGas's Customer Contact Center, 800-427-2200 and to the SoCalGas website for further assistance. A complete explanation of the protections available are located on SoCalGas's website at socalgas.com/coronavirus and socalgas.com/billing-support. SoCalGas' outreach and public awareness plan will continue through June 30, 2021, unless further extended by the Commission.

(12) Meet and confer with the Community Choice Aggregators as early as possible to discuss their roles and responsibilities for each emergency customer protection.

SoCalGas does not have Community Choice Aggregators.

COVID-19 Pandemic Protections Memorandum Account (CPPMA)

SoCalGas records costs associated with the emergency customer protections in the CPPMA. SoCalGas will seek recovery of the costs recorded in the CPPMA through either a separate application or an existing annual proceeding with an expedited schedule. The customer protections are in effect until June 30, 2021, unless further extended by the Commission.

Protest

Anyone may protest this AL to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received within 20 days of the date of this Advice Letter, which is April 8, 2021. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division Attn: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

A copy of the protest should also be sent via e-mail to the attention of the Energy Division Tariff Unit (EDTariffUnit@cpuc.ca.gov). Due to the COVID-19 pandemic and the shelter at home orders, SoCalGas is currently unable to receive protests or comments to this AL via U.S. mail or fax. Please submit protests or comments to this AL via e-mail to the address shown below on the same date it is mailed or e-mailed to the Commission.

Attn: Ray B. Ortiz
Tariff Manager - GT14D6
555 West Fifth Street
Los Angeles, CA 90013-1011
Facsimile No.: (213) 244-4957
E-mail: ROrtiz@SoCalGas.com

Effective Date

SoCalGas asserts this AL is subject to Energy Division disposition and should be classified as Tier 1 (effective after staff approval) pursuant to General Order (GO) 96-B. It is submitted in accordance with OP 6 of D.19-07-015. Accordingly, SoCalGas respectfully requests that this AL be effective as on March 19, 2021.

Notice

A copy of this AL is being sent to SoCalGas' GO 96-B service list and the Commission's service list in A.14-11-007, A.15-02-001, A.19-09-014, A.19-11-003, A.20-03-014, R.12-06-013, R.15-03-010, R.18-03-011, R.18-07-005, and R.18-07-006. Address change requests to the GO 96-B service list should be directed via e-mail to Tariffs@socalgas.com or call 213-244-2837. For changes to all other service lists, please contact the Commission's Process Office at 415-703-2021 or via e-mail at Process Office@cpuc.ca.gov.

/s/ Joseph Mock
Joseph Mock
Director – Regulatory Affairs

Attachments





California Public Utilities Commission

ADVICE LETTER UMMARY



LIVEROTOTIETT					
MUST BE COMPLETED BY UT	ILITY (Attach additional pages as needed)				
Company name/CPUC Utility No.:					
Utility type: ELC GAS WATER PLC HEAT	Contact Person: Phone #: E-mail: E-mail Disposition Notice to:				
EXPLANATION OF UTILITY TYPE ELC = Electric GAS = Gas WATER = Water PLC = Pipeline HEAT = Heat WATER = Water	(Date Submitted / Received Stamp by CPUC)				
Advice Letter (AL) #:	Tier Designation:				
Subject of AL:					
Keywords (choose from CPUC listing):					
AL Type: Monthly Quarterly Annu-					
ii At submined in compliance with a Commissi	on order, indicate relevant Decision/Resolution #:				
Does AL replace a withdrawn or rejected AL? I	f so, identify the prior AL:				
Summarize differences between the AL and the prior withdrawn or rejected AL:					
Confidential treatment requested? Yes No					
If yes, specification of confidential information: Confidential information will be made available to appropriate parties who execute a nondisclosure agreement. Name and contact information to request nondisclosure agreement/ access to confidential information:					
Resolution required? Yes No					
Requested effective date:	No. of tariff sheets:				
Estimated system annual revenue effect (%):					
Estimated system average rate effect (%):					
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).					
Tariff schedules affected:					
Service affected and changes proposed ^{1:}					
Pending advice letters that revise the same tariff sheets:					

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this submittal, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division			
Attention: Tariff Unit			
505 Van Ness Avenue			
San Francisco, CA 94102			

Email: EDTariffUnit@cpuc.ca.gov

Name: Title:

Utility Name: Address: City:

State: Zip:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email:

Name:

Title:

Utility Name: Address: City:

State: Zip:

Telephone (xxx) xxx-xxxx: Facsimile (xxx) xxx-xxxx:

Email: