

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



March 21, 2014

**Advice Letters 4433-G/4433-G-A**

Rasha Prince, Director  
Regulatory Affairs  
Southern California Gas  
555 W. Fifth Street, GT14D6  
Los Angeles, CA 90013-1011

**Subject: Establishment of Rule No. 42, Privacy and Security Protections for Energy  
Usage Data in Compliance w/D.12-08-045**

Dear Ms. Prince:

Advice Letters 4433-G/4433-G-A are effective September 19, 2013.

Sincerely,

A handwritten signature in cursive script that reads "Edward F. Randolph".

Edward F. Randolph, Director  
Energy Division



**Rasha Prince**  
Director  
Regulatory Affairs

555 W. Fifth Street, GT14D6  
Los Angeles, CA 90013-1011  
Tel: 213.244.5141  
Fax: 213.244.4957  
*RPrince@semprautilities.com*

October 4, 2013

Advice No. 4433-A  
(U 904 G)

Public Utilities Commission of the State of California

**Subject: Partial Supplement: Sample Forms in Compliance with Resolution E-4599**

Southern California Gas Company (SoCalGas) hereby submits for filing with the California Public Utilities Commission (Commission) sample forms, in compliance with Resolution E-4599, applicable throughout its service territory, as shown on Attachment B.

**Purpose**

On September 19, 2013 the Commission approved Resolution E-4599, approving SoCalGas' new Rule No. 42, Privacy and Security Protections for Energy Usage Data, filed in Advice No. 4433 on December 5, 2012, and directing the utility to submit, via a Tier 1 Advice Letter filing, a Customer Information Service Request (CISR) form for third-party access to customer usage information and a new CISR form to replace existing CISR forms CIA-1A and CIA-1B, consistent with the forms of the other utilities, within 15 days of approval of this Resolution.

This filing complies with Ordering Paragraph (OP) 2 of Resolution E-4599 which directs SoCalGas

to submit, via a Tier 1 Advice Letter filing, a Customer Information Service Request (CISR) form, consistent with the forms of the other utilities, for third party access to customer usage within 15 days of approval of this Resolution. Additionally, in the same filing, SCG shall replace other existing CISR forms (Forms No. CIA-1A and CIA-1B) with a CISR form that is consistent with the forms of the other utilities.

SoCalGas submits the following proposed tariff changes in compliance with Resolution E-4599.

**Requested Tariff Changes**

SoCalGas has created two new CISR forms, Forms No. 8204 and 8206.<sup>1</sup> Form No. 8204 titled "Authorization or Revocation of Authorization to Receive Customer Interval Usage Information" allows a customer to share their gas interval usage data with a third-party of their choosing. Form No. 8206

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<sup>1</sup> In order to ensure consistency with the forms of the other utilities, Forms No. 8204 and 8206 were created after reviewing the existing CISR forms of Southern California Edison Company, San Diego Gas and Electric Company and Pacific Gas and Electric Company.

titled "Authorization to Receive Customer Information or Act on a Customer's Behalf" consolidates and replaces existing Forms No. CIA-1A (Customer Information Authorization) and CIA-1B (Commercial/Industrial Customer Information Authorization). Form No. 8206 can be used by customers to provide third-parties access to customer information such as name, service and billing address, telephone number, account number, historic gas usage, billing data, metering data, and other customer-specific information obtained in the normal course of business. Forms No. CIA-1A and CIA-1B will be retired once the Commission approves this filing.

### **Protest**

Anyone may protest this AL to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received within 20 days of the date of this AL, which is October 24, 2013. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is given below.

CPUC Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

A copy of the protest should also be sent via e-mail to the attention of the Energy Division Tariff Unit (EDTariffUnit@cpuc.ca.gov). A copy of the protest should also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom  
Tariff Manager - GT14D6  
555 West Fifth Street  
Los Angeles, CA 90013-1011  
Facsimile No. (213) 244-4957  
E-mail: [snewsom@SempraUtilities.com](mailto:snewsom@SempraUtilities.com)

### **Effective Date**

Pursuant to OP 2 of Resolution E-4599, this filing is classified as Tier 1 (effective pending staff approval) and is subject to Energy Division disposition. SoCalGas respectfully requests that this filing be effective on October 4, 2013, the date filed.

### **Notice**

A copy of this advice letter is being sent to the parties listed on Attachment A, which includes the interested parties in A.08-09-023, R.08-12-009, and R.08-12-009 (Phase 2).

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Rasha Prince  
Director- Regulatory Affairs

Attachments

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SOUTHERN CALIFORNIA GAS COMPANY (U 904G)**

Utility type:

ELC     GAS  
 PLC     HEAT     WATER

Contact Person: Sid Newsom

Phone #: (213) 244-2846

E-mail: SNewsom@semprautilities.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric    GAS = Gas  
PLC = Pipeline    HEAT = Heat    WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 4433-A

Subject of AL: Partial Supplement: Submission of Sample Forms in Compliance with Resolution E-4599

Keywords (choose from CPUC listing): Confidentiality

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other \_\_\_\_\_

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

Resolution E-4599

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL    No \_\_\_\_\_

Summarize differences between the AL and the prior withdrawn or rejected AL<sup>1</sup>: N/A

Does AL request confidential treatment? If so, provide explanation:    No. \_\_\_\_\_

Resolution Required?  Yes  No

Tier Designation:  1     2     3

Requested effective date: 10/4/13

No. of tariff sheets: 4

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Sample Forms, TOCs

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: None

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:**

CPUC, Energy Division  
Attention: Tariff Unit  
505 Van Ness Ave.,  
San Francisco, CA 94102  
[EDTariffUnit@cpuc.ca.gov](mailto:EDTariffUnit@cpuc.ca.gov)

Southern California Gas Company  
Attention: Sid Newsom  
555 West 5<sup>th</sup> Street, GT14D6  
Los Angeles, CA 90013-1011  
[SNewsom@semprautilities.com](mailto:SNewsom@semprautilities.com)  
[tariffs@socalgas.com](mailto:tariffs@socalgas.com)

<sup>1</sup> Discuss in AL if more space is needed.

**ATTACHMENT A**  
**Advice No. 4433-A**

**(See Attached Service Lists)**

ATTACHMENT B  
Advice No. 4433-A

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Original 49606-G	SAMPLE FORMS - CONTRACTS, AUTHORIZATION OR REVOCATION OF AUTHORIZATION TO , RECEIVE CUSTOMER INTERVAL USAGE INFORMATION, FORM 8204	
Revised 49607-G	SAMPLE FORMS - CONTRACTS, AUTHORIZATION TO RECEIVE CUSTOMER INFORMATION OR, ACT ON A CUSTOMER'S BEHALF, FORM 8206	Revised 48983-G 48984-G
Revised 49608-G	TABLE OF CONTENTS	Revised 48989-G
Revised 49609-G	TABLE OF CONTENTS	Revised 49605-G

SAMPLE FORMS - CONTRACTS  
AUTHORIZATION OR REVOCATION OF AUTHORIZATION TO  
RECEIVE CUSTOMER INTERVAL USAGE INFORMATION, FORM 8204

N  
N  
N

(See Attached Form)

N

(TO BE INSERTED BY UTILITY)  
ADVICE LETTER NO. 4433-A  
DECISION NO.

ISSUED BY  
**Lee Schavrien**  
Senior Vice President

(TO BE INSERTED BY CAL. PUC)  
DATE FILED Oct 4, 2013  
EFFECTIVE Oct 4, 2013  
RESOLUTION NO. E-4599



**AUTHORIZATION OR REVOCATION OF AUTHORIZATION TO RECEIVE CUSTOMER INTERVAL USAGE INFORMATION**

**IMPORTANT INFORMATION FOR CUSTOMERS – BE SURE TO READ FIRST  
THIS IS A LEGALLY BINDING CONTRACT – READ IT CAREFULLY**

Under Southern California Gas Company’s (SoCalGas) privacy policies, which can be found at <http://www.SoCalGas.com/privacy-policy.shtml>, SoCalGas generally does not sell or disclose personal information about you, such as your name, address, phone number, or gas account and billing information, to third parties unless you expressly authorize us to do so. The purpose of this form is to allow you, the customer, to exercise your right to choose whether to disclose your personal natural gas interval usage data (i.e., hourly usage data) to a third party. Once you authorize a third party to access personal information about you, you are responsible for ensuring that the third party safeguards the personal information from further disclosure without your consent.

This form authorizes the third party of the customer’s choosing to request and receive the customer’s natural gas interval usage data only. If customer intends to authorize a third party to receive additional billing records or billing information and/or allow a third party to act as an agent of the customer for purposes of the customer’s account and services with SoCalGas, then the customer must complete the “Authorization To Receive Customer Information or Act on a Customer’s Behalf” form [“Form 8206”] which can be accessed at: [http://www.socalgas.com/regulatory/tariffs/tm2/pdf/CISR\\_\(General\).pdf](http://www.socalgas.com/regulatory/tariffs/tm2/pdf/CISR_(General).pdf)

I, \_\_\_\_\_  
NAME TITLE (IF APPLICABLE)

of \_\_\_\_\_ (Customer) have the following mailing address  
NAME OF CUSTOMER OF RECORD

\_\_\_\_\_, and do hereby authorize  
MAILING ADDRESS CITY STATE ZIP

of \_\_\_\_\_  
NAME OF THIRD PARTY MAILING ADDRESS

\_\_\_\_\_  
CITY STATE ZIP

to request and receive natural gas interval usage data for the listed account(s) indicated below:

ACCOUNTS INCLUDED IN THIS  AUTHORIZATION OR  REVOCATION (Please check one)

- 1. \_\_\_\_\_ SERVICE ADDRESS SERVICE ACCOUNT NUMBER
- 2. \_\_\_\_\_ SERVICE ADDRESS SERVICE ACCOUNT NUMBER
- 3. \_\_\_\_\_ SERVICE ADDRESS SERVICE ACCOUNT NUMBER

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form)

If authorization is being revoked, please continue to the last section “Customer Authorization For Revocation” for your signature. To grant your authorization, please continue to complete the section below.

**INFORMATION, ACTS AND FUNCTIONS AUTHORIZED – This authorization provides authority to the third party to request and receive natural gas interval usage data for the account(s) specified above. Requests for information may be limited to the most recent 12-month period.**



**I (CUSTOMER) AUTHORIZE THE RELEASE OF MY NATURAL GAS INTERVAL USAGE DATA TO THE THIRD PARTY INDICATED HEREIN FOR THE FOLLOWING PERIOD OF TIME (IF INDEFINITE, THIS AUTHORIZATION WILL ONLY BECOME INVALID WHEN A REVOCATION REQUEST IS SUBMITTED TO SOCALGAS OR THE ACCOUNT(S) ARE CLOSED):**

[ ] Beginning \_\_\_\_\_ and continuing until \_\_\_\_\_.  
[Date] [Date]

OR

[ ] Indefinite until I revoke this authorization or my account(s) are closed.

**RELEASE OF ACCOUNT INFORMATION:**

**SoCalGas will provide the information requested above, to the extent available, via any one of the following. Please check the preferred delivery format(s) below:**

Hard copy via US Mail (if applicable): \_\_\_\_\_

Facsimile at this telephone number: \_\_\_\_\_

Electronic format (if via electronic mail, send to this e-mail address): \_\_\_\_\_

**CUSTOMER AUTHORIZATION TO RELEASE INFORMATION**

I (Customer), \_\_\_\_\_ (print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I understand SoCalGas reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize SoCalGas to release the requested information on my account or facilities to the above designated Third Party I hereby release, hold harmless, and indemnify SoCalGas from any liability, claims, demands, causes of action, damages, or expenses resulting from: 1) any release of information to my Third Party pursuant to this Authorization; 2) the unauthorized use of this information by my Third Party; and 3) from any actions taken by my Third Party pursuant to this Authorization. I understand that I may cancel this authorization at any time by submitting a written request.

\_\_\_\_\_  
AUTHORIZED CUSTOMER SIGNATURE

\_\_\_\_\_  
TELEPHONE NUMBER

Executed this \_\_\_\_\_ day of \_\_\_\_\_  
MONTH YEAR

at \_\_\_\_\_  
CITY AND STATE WHERE EXECUTED

**CUSTOMER AUTHORIZATION FOR REVOCATION**

I (Customer), \_\_\_\_\_ (print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I hereby revoke my authorization to release information to the above designated Third Party I hereby release, hold harmless, and indemnify SoCalGas from any liability, claims, demands, causes of action, damages, or expenses resulting from: (1) any negligent conduct relating to this revocation, (2) from any refusal to release information to the above designated Third Party pursuant to this revocation: (3) for any conduct by my previously designated Third Party in connection with his revocation.

\_\_\_\_\_  
AUTHORIZED CUSTOMER SIGNATURE

\_\_\_\_\_  
TELEPHONE NUMBER

Executed this \_\_\_\_\_ day of \_\_\_\_\_  
MONTH YEAR

at \_\_\_\_\_  
CITY AND STATE WHERE EXECUTED

SAMPLE FORMS - CONTRACTS  
AUTHORIZATION TO RECEIVE CUSTOMER INFORMATION OR  
ACT ON A CUSTOMER'S BEHALF, FORM 8206

N  
N  
N

(See Attached Form)

N

(TO BE INSERTED BY UTILITY)  
ADVICE LETTER NO. 4433-A  
DECISION NO.

ISSUED BY  
**Lee Schavrien**  
Senior Vice President

(TO BE INSERTED BY CAL. PUC)  
DATE FILED Oct 4, 2013  
EFFECTIVE Sep 19, 2013  
RESOLUTION NO. E-4599



**AUTHORIZATION TO: RECEIVE CUSTOMER INFORMATION OR ACT ON A CUSTOMER'S BEHALF**

THIS IS A LEGALLY BINDING CONTRACT – READ IT CAREFULLY

I, \_\_\_\_\_ NAME TITLE (IF APPLICABLE) \_\_\_\_\_ of \_\_\_\_\_ (Customer) have the following mailing address \_\_\_\_\_, and do hereby appoint \_\_\_\_\_ of \_\_\_\_\_ MAILING ADDRESS CITY STATE ZIP \_\_\_\_\_ NAME OF THIRD PARTY \_\_\_\_\_ MAILING ADDRESS \_\_\_\_\_ CITY STATE ZIP

to act as my agent and consultant (Agent) for the listed account(s) and in the categories indicated below:

**ACCOUNTS INCLUDED IN THIS AUTHORIZATION**

1. \_\_\_\_\_ SERVICE ADDRESS \_\_\_\_\_ SERVICE ACCOUNT NUMBER \_\_\_\_\_  
2. \_\_\_\_\_ SERVICE ADDRESS \_\_\_\_\_ SERVICE ACCOUNT NUMBER \_\_\_\_\_  
3. \_\_\_\_\_ SERVICE ADDRESS \_\_\_\_\_ SERVICE ACCOUNT NUMBER \_\_\_\_\_

(For more than three accounts, please list additional accounts on a separate sheet and attach it to this form.)

**INFORMATION, ACTS AND FUNCTIONS AUTHORIZED – This authorization provides authority to the Agent. The Agent must thereafter provide specific written instructions/requests (e-mail is acceptable) about the particular account(s) before any information is released or action is taken. In certain instances, the requested act or function may result in cost to you, the customer. Requests for information may be limited to the most recent 12-month period.**

**I (Customer) authorize my Agent to act on my behalf to perform the following specific acts and functions (check all applicable boxes):**

- 1. Request and receive billing records, billing history and all meter usage data used for bill calculation for all of my account(s), as specified herein, regarding utility services furnished by the Utility.<sup>1</sup>
- 2. EPA Benchmarking (authorizes usage information to be uploaded to the EPA's ENERGY STAR **Portfolio Manager**®).
- 3. Request and receive copies of correspondence in connection with my account(s) concerning (check all that apply):
  - a. Verification of rate, date of rate change, and related information;
  - b. Contracts and Service Agreements;
  - c. Previous or proposed issuance of adjustments/credits; or
  - d. Other previously issued or unresolved/disputed billing adjustments.
- 4. Request investigation of my utility bill(s).
- 5. Request special metering, and the right to access usage and other metering data on my account(s).<sup>2</sup>
- 6. Request rate analysis.
- 7. Request rate changes.
- 8. Request and receive verification of balances on my account(s) and discontinuance notices.

<sup>1</sup> The Utility will provide standard customer information without charge up to two times in a 12-month period per service account. After two requests in a year, I understand I may be responsible for charges that may be incurred to process this request.

<sup>2</sup> Requests for hourly energy usage information must be made using the Authorization or Revocation of Authorization to Receive Customer Interval Usage Information (Form 8204) which can be accessed here: [http://www.socalgas.com/regulatory/tariffs/tm2/pdf/CISR\\_\(Usage\).pdf](http://www.socalgas.com/regulatory/tariffs/tm2/pdf/CISR_(Usage).pdf)

**AUTHORIZATION TO: RECEIVE CUSTOMER INFORMATION OR ACT ON A CUSTOMER'S BEHALF**

**I (CUSTOMER) AUTHORIZE THE RELEASE OF MY ACCOUNT INFORMATION AND AUTHORIZE MY AGENT TO ACT ON MY BEHALF ON THE FOLLOWING BASIS (check one box only):**

- One-time authorization only (limited to a one-time request for information and/or the acts and functions specified above at the time of receipt of this Authorization).
- One-year authorization - Requests for information and/or for the acts and functions specified above will be accepted and processed each time requested within the 12-month period from the date of execution of this Authorization.
- Authorization is given for the period commencing with the date of execution until \_\_\_\_\_ (Limited in duration to three years from the date of execution.) Requests for information and/or for the acts and functions specified above will be accepted and processed each time requested within the authorization period specified herein.

If no time period is specified, authorization will be limited to a one-time authorization.

**RELEASE OF ACCOUNT INFORMATION:**

**The Utility will provide the information requested above, to the extent available, via any one of the following. My (Agent) preferred format is (check all that apply):**

- Hard copy via US Mail (if applicable).
- Facsimile at this telephone number: \_\_\_\_\_
- Electronic format via electronic mail (if applicable) to this e-mail address: \_\_\_\_\_

I (Customer), \_\_\_\_\_ (print name of authorized signatory), declare under penalty of perjury under the laws of the State of California that I am authorized to execute this document on behalf of the Customer of Record listed at the top of this form and that I have authority to financially bind the Customer of Record. I further certify that my Agent has authority to act on my behalf and request the release of information for the accounts listed on this form and perform the specific acts and functions listed above. I understand the Utility reserves the right to verify any authorization request submitted before releasing information or taking any action on my behalf. I authorize the Utility to release the requested information on my account or facilities to the above Agent who is acting on my behalf regarding the matters listed above. I hereby release, hold harmless, and indemnify the Utility from any liability, claims, demands, causes of action, damages, or expenses resulting from: 1) any release of information to my Agent pursuant to this Authorization; 2) the unauthorized use of this information by my Agent; and 3) from any actions taken by my Agent pursuant to this Authorization, including rate changes. I understand that I may cancel this authorization at any time by submitting a written request. **[This form must be signed by someone who has authority to financially bind the customer (for example, CFO of a company or City Manager of a municipality).]**

\_\_\_\_\_  
AUTHORIZED CUSTOMER SIGNATURE

\_\_\_\_\_  
TELEPHONE NUMBER

Executed this \_\_\_\_\_ day of \_\_\_\_\_  
MONTH YEAR

at \_\_\_\_\_  
CITY AND STATE WHERE EXECUTED

I (Agent), hereby release, hold harmless, and indemnify the Utility from any liability, claims, demand, causes of action, damages, or expenses resulting from the use of customer information obtained pursuant to this authorization and from the taking of any action pursuant to this authorization, including rate changes.

\_\_\_\_\_  
AGENT SIGNATURE

\_\_\_\_\_  
TELEPHONE NUMBER

\_\_\_\_\_  
COMPANY

Executed this \_\_\_\_\_ day of \_\_\_\_\_  
MONTH YEAR

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(Continued)

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Core Capacity Assignment Agreement for ESP (Form 6599, 4/2005) .....	39140-G
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Authorization to Receive Customer Information or to Act on a Customer's Behalf (Form 8206) .....	49607-G
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Applicant Design Terms and Conditions (Form 6665, 5/98) .....	30295-G
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(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 4433-A  
 DECISION NO.

ISSUED BY  
**Lee Schavrien**  
 Senior Vice President

(TO BE INSERTED BY CAL. PUC)  
 DATE FILED Oct 4, 2013  
 EFFECTIVE Sep 19, 2013  
 RESOLUTION NO. E-4599

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The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

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(Continued)

(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 4433-A  
 DECISION NO.

ISSUED BY  
**Lee Schavrien**  
 Senior Vice President

(TO BE INSERTED BY CAL. PUC)  
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