

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
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February 1, 2011

**Advice Letter 4144**

Rasha Prince, Director  
Regulatory Affairs  
Southern California Gas  
555 W. Fifth Street, GT14D6  
Los Angeles, CA 90013-1011

**Subject: Revision of Rule No. 06 Pursuant to Interim D.10-07-048**

Dear Ms. Prince:

Advice Letter 4144 is effective August 30, 2010.

Sincerely,

A handwritten signature in blue ink that reads "Julie A. Fitch".

Julie A. Fitch, Director  
Energy Division



**Rasha Prince**  
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August 30, 2010

Advice No. 4144  
(U 904 G)

Public Utilities Commission of the State of California

**Subject: Revision of Rule No. 06 Pursuant to Interim Decision (D.)10-07-048**

Southern California Gas Company (SoCalGas) hereby submits for filing with the California Public Utilities Commission (Commission) revisions to its tariff rules, applicable throughout its service territory, as shown on Attachment B.

**Purpose**

In accordance with D.10-07-048, SoCalGas proposes to revise Rule No. 06, Establishment and Re-Establishment of Credit,

1. Pursuant to Interim Ordering Paragraph (OP) 3, to waive the re-establishment of credit deposits for all residential customers, including qualified CARE customers, for late-payment of bills, effective August 30, 2010, and then subsequently,
2. Pursuant to OP 2, to waive the additional re-establishment of credit deposits for qualified California Alternate Rates for Energy (CARE) only customers following a discontinuance of service for non-payment of bills, effective October 1, 2010.

**Information**

On February 4, 2010, the Commission issued Rulemaking (R.) 10-02-005, to establish ways to improve customer notification and education to decrease the number of gas and electric utility service disconnections. The economic crisis currently existing in California and the recent increase in utility service disconnections led the Commission to reexamine utility disconnection rules and practices.

In D.10-07-048, approved and effective on July 29, 2010, the Commission, among other things, directs the waiving of the re-establishment of credit deposits for residential customers to reduce the financial effects, provide more uniform tariff practices, and provide a balance between the concerns of parties requesting no deposit requirements and the needs of the utilities and other customers for a showing of security.

OP 3 directs SoCalGas to file a Tier 1 Advice Letter within one month of the effective date of this decision with the waiving of the re-establishment of credit deposits for late-payment of bills for residential customers to be in effect until January 1, 2012. OP 2 of D.10-07-048 directs SoCalGas to implement the following interim practices by October 1, 2010, to be in effect until January 1, 2012.

Once a qualified CARE customer has established credit, the Utility must not require the customer to pay an additional re-establishment of credit deposit for either late-payment of bills or discontinuance of service for non-payment of bills. No customer who is on medical baseline or life support shall be disconnected without an in-person visit from a Utility representative.<sup>1</sup>

SoCalGas' current practice, as provided in its Rule No. 09, Discontinuance of Service, Section C.4.d, states that,

"At the time of termination of service, the Utility shall attempt to personally contact an adult on the customer's premises in order to avoid discontinuance of service."

This provision clearly establishes that no customer, including a customer who is on medical baseline or life support, is disconnected without an in-person visit from a Utility representative. Therefore, no additional changes are needed to Rule No. 09 to fulfill this requirement directed in OP 2.

### **Tariff Changes**

In compliance with OPs 2 and 3 of D.10-07-048, Rule No. 06, Section C, Re-Establishment of Credit – All Classes of Service, Subsection 2 on Sheet 2 is revised as follows:

"Pursuant to D.10-07-048, this Section C.2. is waived for the re-establishment of credit deposits for residential only customers for late payment of bills, effective August 30, 2010 until January 1, 2012, and for the additional re-establishment of credit deposits for discontinuance of service for non-payment of bills for qualified CARE only customers, effective October 1, 2010 until January 1, 2012, as filed in Advice No. 4144."

### **Protest**

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received within 20 days of the date this Advice Letter, which is September 19, 2010. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division  
Attn: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Maria Salinas ([mas@cpuc.ca.gov](mailto:mas@cpuc.ca.gov)) and to Honesto Gatchalian ([inj@cpuc.ca.gov](mailto:inj@cpuc.ca.gov)) of the Energy Division. A copy

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<sup>1</sup> D.10-07-048, p. 25 and OP 15.

of the protest should also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom  
Tariff Manager - GT14D6  
555 West Fifth Street  
Los Angeles, CA 90013-1011  
Facsimile No. (213) 244-4957  
E-mail: [snewsom@SempraUtilities.com](mailto:snewsom@SempraUtilities.com)

**Effective Date**

SoCalGas believes this Advice Letter is subject to Energy Division disposition and should be classified as Tier 1 (effective pending disposition) pursuant to GO 96-B. This filing is in compliance with OP 3 of D.98-07-068; and therefore, SoCalGas requests the tariff sheets filed herein be effective on August 30, 2010, the date filed.

**Notice**

A copy of this advice letter is being sent to the parties listed on Attachment A, which includes the service list in R.10-02-005.

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Rasha Prince  
Director – Regulatory Affairs

Attachments

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SOUTHERN CALIFORNIA GAS COMPANY (U 904G)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Sid Newsom

Phone #: (213) 244-2846

E-mail: SNewsom@semprautilities.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 4144

Subject of AL: Revision of Rule No. 06 Pursuant to Interim Decision (D.)10 07 048

Keywords (choose from CPUC listing): Credit, Deposits

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

D10-07-048

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL No

Summarize differences between the AL and the prior withdrawn or rejected AL<sup>1</sup>: N/A

Does AL request confidential treatment? If so, provide explanation: No

Resolution Required?  Yes  No

Tier Designation:  1  2  3

Requested effective date: 8/30/10

No. of tariff sheets: 3

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Rule No. 06 and TOCs

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: \_\_\_\_\_

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:**

**CPUC, Energy Division**

**Attention: Tariff Unit**

**505 Van Ness Ave.,**

**San Francisco, CA 94102**

**mas@cpuc.ca.gov and jnj@cpuc.ca.gov**

**Southern California Gas Company**

**Attention: Sid Newsom**

**555 West 5<sup>th</sup> Street, GT14D6**

**Los Angeles, CA 90013-1011**

**SNewsom@semprautilities.com**

<sup>1</sup> Discuss in AL if more space is needed.

**ATTACHMENT A**

**Advice No. 4144**

**(See Attached Service Lists)**

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ATTACHMENT B  
Advice No. 4144

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 46344-G	Rule No. 06, ESTABLISHMENT AND RE- ESTABLISHMENT OF CREDIT, Sheet 2	Revised 41757-G
Revised 46345-G	TABLE OF CONTENTS	Revised 46064-G
Revised 46346-G	TABLE OF CONTENTS	Revised 46343-G

ESTABLISHMENT AND RE-ESTABLISHMENT OF CREDIT

(Continued)

B. ESTABLISHMENT OF CREDIT – NON-RESIDENTIAL SERVICE

Before receiving such service, each applicant shall be required to establish credit as follows:

1. By making a cash deposit as prescribed in Rule No. 7; or
2. By furnishing a qualified guarantor to secure payment of bills as prescribed in Rule No.7; or
3. By having been a non-residential customer for a similar type of service within the last two years and having paid all bills for gas service in accordance with the provisions of Rule No. 9 for the most recent 12 consecutive months of such service, provided, however, that the credit of the applicant is unimpaired in the opinion of the Utility. The billing for gas consumed at the applicant’s former service location shall have been equal to at least 50 percent of billing estimated for the new service location; or
4. By otherwise establishing credit to the satisfaction of the Utility.

C. RE-ESTABLISHMENT OF CREDIT – ALL CLASSES OF SERVICE

1. An applicant who is a former gas customer of the Utility and whose service was discontinued for nonpayment of bills at any time during the last 12 months of that service, may be required to re-establish credit by making a cash deposit in accordance with the provisions of Rule No. 7.
2. A current customer who fails to pay bills before becoming past due as set forth in Rule No. 9, may be required to pay such bills and to re-establish credit by making a cash deposit as prescribed in Rule No. 7. This rule will apply regardless of whether or not service has been discontinued for such nonpayment. Pursuant to D.10-07-048, this Section C.2. is waived for the re-establishment of credit deposits for residential only customers for late payment of bills, effective August 30, 2010 until January 1, 2012, and for the additional re-establishment of credit deposits for discontinuance of service for non-payment of bills for qualified CARE only customers, effective October 1, 2010 until January 1, 2012, as filed in Advice No. 4144.
3. A customer using non-residential service may be required to re-establish credit at one or more of its locations in accordance with this Rule if the conditions of service or basis on which credit was originally established, in the opinion of the Utility, have materially changed or, the Utility believes, a condition of high risk exists.
4. Where the Utility has received information that a residential customer left another utility’s service territory with an unpaid closing bill, the customer may be required, as a condition of continued service, to re-establish credit in accordance with this Rule.

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N

(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 4144  
 DECISION NO. 10-07-048

ISSUED BY  
**Lee Schavrien**  
 Senior Vice President  
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)  
 DATE FILED Aug 30, 2010  
 EFFECTIVE Aug 30, 2010  
 RESOLUTION NO. \_\_\_\_\_

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(Continued)

(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 4144  
 DECISION NO. 10-07-048

ISSUED BY  
**Lee Schavrien**  
 Senior Vice President  
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)  
 DATE FILED Aug 30, 2010  
 EFFECTIVE Aug 30, 2010  
 RESOLUTION NO. \_\_\_\_\_

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