PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE SAN FRANCISCO, CA 94102-3298



July 8, 2008

Advice Letter 3867

Ken Deremer Director Tariffs & Regulatory Accounts 8330 Century Park Court CP32C San Diego, CA 92123-1548

Subject: Tariff Integration – Rule No. 5 – Special Information Required on Forms

Dear Mr. Deremer:

Advice Letter 3867 is effective June 20, 2008.

Sincerely,

5 V Salph

Sean H. Gallagher, Director Energy Division



Ken Deremer Director Tariffs & Regulatory Accounts

8330 Century Park Court CP32C San Diego, CA 92123-1548 Tel: 858.654.1756 Fax: 858.654.1788 KDeremer@SempraUtilities.com

May 21, 2008

Advice No. 3867 (U 904 G)

Public Utilities Commission of the State of California

Subject: Tariff Integration: Rule No. 5 – Special Information Required on Forms

Southern California Gas Company (SoCalGas) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to its Rule No. 5, Special Information Required on Forms, as shown on Attachment B.

Purpose

In this filing, SoCalGas proposes to bring its Rule No. 5 into conformance with San Diego Gas & Electric Company's (SDG&E) gas and electric Rule 5, Special Information Required on Forms. SDG&E is concurrently filing an advice letter to revise its gas and electric Rule 5. This filing responds to the Commission's expressed desire for statewide consistency in utility tariffs to the extent possible. These revisions promote tariff simplicity, respond to customer needs, and provide ease in administering the tariff.

Information

SoCalGas' Rule No. 5 is being conformed to SDG&E's gas and electric Rule 5 in order to present the information more clearly and to make it more understandable. In addition, Rule No. 5 is being revised to contain current information as approved in the Bill Redesign Advice No. (AL) 3756. The herein proposed Rule No. 5 sets forth notices to customers required by the Commission to appear on contracts, bills, and information related to deposits.

Proposed Rule Changes

The following major changes to Rule No. 5 have been made:

• As noted above, the notice under B.1 has been updated to reflect language approved in Bill Redesign AL 3756.

 SoCalGas no longer uses a separate deposit receipt. Instead, when a deposit is requested, a revised version of the current Rule 5.C (proposed B.2) will be printed on the bill as follows:

"This deposit, together with any interest due, less the amount of any unpaid bills will normally be returned either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills."

- A new item B.3 regarding non-residential late payment charge has been added.
- The current B.2 is now C. Discontinuance of Service Notice, with a few minor text changes.

This filing will not result in an increase or decrease in any rate or charge, conflict with any rate schedules or any other rules, or cause the withdrawal of service.

Protest

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date of this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC - Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Maria Salinas (<u>mas@cpuc.ca.gov</u>) and Honesto Gatchalian (<u>inj@cpuc.ca.gov</u>) of the Energy Division. A copy of the protest shall also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom Tariff Manager - GT14D6 555 West Fifth Street Los Angeles, CA 90013-1011 Facsimile No. (213) 244-4957 E-Mail: snewsom@semprautilities.com

Effective Date

SoCalGas believes that this filing is subject to Energy Division disposition and should be classified as Tier 2 (effective after staff approval) pursuant to GO-96-B. SoCalGas respectfully requests that this advice letter become effective June 20, 2008, which is 30 calendar days after the date filed.

<u>Notice</u>

A copy of this advice letter is being sent to the parties listed on Attachment A.

KEN DEREMER Director Tariffs and Regulatory Accounts

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)					
Company name/CPUC Utility No. SOUTHERN CALIFORNIA GAS COMPANY (U 904-G)					
Utility type:	Contact Person: <u>Sid Newsom</u>				
\Box ELC \boxtimes GAS	Phone #: (213) <u>244-2846</u>				
PLC HEAT WATER	C HEAT WATER E-mail: snewsom@semprautilities.com				
EXPLANATION OF UTILITY TY	PE	(Date Filed/ Received Stamp by CPUC)			
ELC = ElectricGAS = GasPLC = PipelineHEAT = HeatWATER = Water					
Advice Letter (AL) #: <u>3867</u>					
Subject of AL: Tariff Integratio	<u>n: Rule No. 5, Spe</u>	ecial Information Required on Forms			
Keywords (choose from CPUC listing)					
AL filing type: 🗌 Monthly 🗌 Quarter	rly 🗌 Annual 🖂 C	Dne-Time 🗌 Other			
If AL filed in compliance with a Com	nission order, indi	cate relevant Decision/Resolution #:			
Does AL replace a withdrawn or reject	cted AL? If so, idea	ntify the prior AL <u>No</u>			
		ithdrawn or rejected AL ¹ : <u>N/A</u>			
	-	<u> </u>			
Does AL request confidential treatme	ent? If so, provide o	explanation: No			
Resolution Required? Yes No		Tier Designation: \Box 1 \boxtimes 2 \Box 3			
Requested effective date: 6/20/08 No. of tariff sheets: 4					
Estimated system annual revenue ef	fect: (%): <u>Non</u>	e			
Estimated system average rate effect	(%): <u>None</u>				
When rates are affected by AL, inclue	de attachment in A	L showing average rate effects on customer			
classes (residential, small commercia	al, large C/I, agricu	ıltural, lighting).			
Tariff schedules affected:					
Service affected and changes proposed ¹ :N/A					
Pending advice letters that revise the	same tariff sheets	s: None			
Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:					
CPUC, Energy Division	Ś	Southern California Gas Company			
Attention: Tariff Unit		Attention: Sid Newsom			
505 Van Ness Ave.		555 West Fifth Street, GT14D6			
		Los Angeles, CA 90013-1011 snewsom@semprautilities.com			
muse cput.ta.gov and juje cput.ta.gov	, 2	mensome sempiauliilles.com			

 $^{\scriptscriptstyle 1}$ Discuss in AL if more space is needed.

ATTACHMENT A

Advice No. 3867

(See Attached Service List)

Advice Letter Distribution List - Advice 3867

Aglet Consumer Alliance James Weil jweil@aglet.org

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Ancillary Services Coalition Terry Rich TRich@ascoalition.com

Beta Consulting John Burkholder burkee@cts.com

CPUC Energy Rate Design & Econ. 505 Van Ness Ave., Rm. 4002 San Francisco, CA 94102

CPUC - DRA Jacqueline Greig jnm@cpuc.ca.gov

City of Anaheim Ben Nakayama Public Utilities Dept. P. O. Box 3222 Anaheim, CA 92803

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Ancillary Services Coalition Jo Maxwell jomaxwell@ascoalition.com

BP Amoco, Reg. Affairs Marianne Jones 501 West Lake Park Blvd. Houston, TX 77079

CPUC Consumer Affairs Branch 505 Van Ness Ave., #2003 San Francisco, CA 94102

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Advice Letter Distribution List - Advice 3867

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Pacific Gas & Electric Co. John Clarke jpc2@pge.com

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The Mehle Law Firm PLLC Colette B. Mehle cmehle@mehlelaw.com

ATTACHMENT B Advice No. 3867

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 43456-G	Rule No. 05, SPECIAL INFORMATION REQUIRED ON FORMS, Sheet 1	Revised 33292-G
Revised 43457-G	Rule No. 05, SPECIAL INFORMATION REQUIRED ON FORMS, Sheet 2	Revised 24601-G
Revised 43458-G	TABLE OF CONTENTS	Revised 42770-G
Revised 43459-G	TABLE OF CONTENTS	Revised 43455-G

LOS ANGELES, CALIFORNIA CANCELING

43456-G 33292-G CAL. P.U.C. SHEET NO.

Rule No. 05 SPECIAL INFORMATION REQUIRED ON FORMS

A. CONTRACTS

Each agreement or contract form for gas service will contain the following provision:

"This contract shall at all times be subject to such changes or modifications by the Public Utilities Commission of the State of California, as said Commission may, from time to time, direct in the exercise of its jurisdiction."

B. BILLS

1. Each bill for gas service will contain the number of the applicable rate schedule, date mailed or left on premises, billing factor, and the following statements. In the case of billing by electronic data interchange, explicit instructions will be provided by electronic mail as to how to obtain such information.

"Should you question the amount of this bill, please request an explanation by calling the telephone number on the front of this bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

"If you do not make such a deposit with the Commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment."

(Continued)

ISSUED BY Lee Schavrien Senior Vice President **Regulatory Affairs**

(TO BE INSERTED BY CAL. PUC) May 21, 2008 SUBMITTED Jun 20, 2008 EFFECTIVE **RESOLUTION NO.**

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Sheet 1

LOS ANGELES, CALIFORNIA CANCELING

CAL. P.U.C. SHEET NO. 43457-G Revised CAL. P.U.C. SHEET NO. 24601-G

Rule No. 05 SPECIAL INFORMATION REQUIRED ON FORMS	Sheet 2
(Continued)	
ontinued)	
ill that shows a deposit charge will contain the following statement:	N D
twelve (12) consecutive months, during which time continuous gas service has been eived and all bills for such service have been paid in accordance with the rules in effect	d T ct T
n-residential bills will contain the following:	N
avoid a [current %] late payment charge, please pay by [due date]."	N
INUANCE OF SERVICE NOTICE	Т
nation notice shall contain the substance of Rule Nos. 6.C, Re-Establishment of Cred ance of Service, and 11, Disputed Bills and shall contain all of the following:	it, 9, T T
erning service or charges. procedure by which the customer may request amortization of the unpaid charges. procedure for the customer to obtain information on the availability of financial assist ding private, local, state or federal sources, if applicable. telephone number of a representative of the Utility who can provide additional inform stitute arrangements for payment.	ance T nation T
	SPECIAL INFORMATION REQUIRED ON FORMS (Continued) ontinued) ill that shows a deposit charge will contain the following statement: is deposit, together with any interest due, less the amount of any unpaid bills will mally be returned either on discontinuance of service or after the deposit has been hele twelve (12) consecutive months, during which time continuous gas service has been tived and all bills for such service have been paid in accordance with the rules in effect filed with the Public Utilities Commission of the State of California. No interest will if service is temporarily or permanently discontinued for non-payment of bills." n-residential bills will contain the following: avoid a [current %] late payment charge, please pay by [due date]." INUANCE OF SERVICE NOTICE nation notice shall contain the substance of Rule Nos. 6.C, Re-Establishment of Credi ance of Service, and 11, Disputed Bills and shall contain all of the following: name and address of the customer whose account is delinquent. amount of the delinquency. date by which payment or arrangement for payment is required to avoid termination. procedure by which the customer may initiate a complaint or request an investigation erning service or charges. procedure by which the customer may request amortization of the unpaid charges. procedure by which the customer may request amortization of the unpaid charges. procedure by which the customer may request amortization of the unpaid charges. procedure by which the customer may request amortization of the unpaid charges. procedure by which the customer to obtain information on the availability of financial assist ding private, local, state or federal sources, if applicable.

ISSUED BY Lee Schavrien Senior Vice President **Regulatory Affairs**

(TO BE INSERTED BY CAL. PUC) May 21, 2008 SUBMITTED Jun 20, 2008 EFFECTIVE **RESOLUTION NO.**

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ISSUED BY Lee Schavrien Senior Vice President Regulatory Affairs (TO BE INSERTED BY CAL. PUC) DATE FILED <u>May 21, 2008</u> EFFECTIVE <u>Jun 20, 2008</u> RESOLUTION NO.

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The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

GENERAL

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ISSUED BY Lee Schavrien Senior Vice President Regulatory Affairs (TO BE INSERTED BY CAL. PUC) DATE FILED <u>May 21, 2008</u> EFFECTIVE <u>Jun 20, 2008</u> RESOLUTION NO.