

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



January 17, 2008

Advice Letter 3799-A

Mr. Sid Newsom
Regulatory Tariff Administration
Southern California Gas Company – GT14D6
555 West Fifth Street
Los Angeles, CA 90013-4957

Subject: Supplemental – Revision of Rule Nos. 14 –Meter Reading
and 16—Adjustment of Bills

Dear Mr. Newsom:

Advice Letter 3799-A is effective January 20, 2008.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean H. Gallagher".

Sean H. Gallagher, Director
Energy Division



Ken Deremer
Director
Tariffs & Regulatory Accounts

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December 21, 2007

Advice No. 3799-A
(U 904 G)

Public Utilities Commission of the State of California

Subject: Supplemental - Revision of Rule Nos. 14 – Meter Reading and 16 – Adjustment of Bills

Southern California Gas Company (SoCalGas) hereby submits for filing revisions to its tariff schedules, applicable throughout its service territory, as shown on Attachment B. San Diego Gas & Electric Company (SDG&E) is concurrently making a similar filing.

Purpose

This supplemental filing replaces in its entirety Advice No. (AL) 3799, dated December 3, 2007, as well as being filed pursuant to recent California Public Utilities Commission (Commission) clarifications regarding billing errors, as discussed in Commission Resolution (Res.) G-3372. Accordingly, SoCalGas submits for Commission approval modifications to its Rule Nos. 14 and 16.

Background

On January 13, 2005, the Commission issued Res. G-3372, approving PG&E's Advice No. 2581-G-A/2568-E-A, modifying its electric and gas tariff Rules 9 - Rendering and Payment of Bills, 17 - Meter Test and Adjustment of Bills for Meter Error, 17.1 - Adjustment of Bills for Billing Error, and 17.2 - Adjustment of Bills for Unauthorized Use by adding language to provide clarity regarding billing errors.

Based on the direction given to PG&E in Res. G-3372 and as recommended in the "Testimony of Gayatri M. Schilberg in the Sempra 2008 GRC" on behalf of Utility Consumers' Action Network (UCAN) and The Utility Reform Network (TURN), SoCalGas deems it necessary to revise its pertinent Rules as described below to conform to recent Commission clarifications regarding billing errors.¹

This supplemental filing revises AL 3799 to ensure full conformation to recent Commission clarifications regarding billing errors and a recommendation from the Energy

¹ The Sempra 2008 GRC reflects the SoCalGas (A.06-12-010) and SDG&E (A.06-12-009) 2008 GRC.

Division to provide tariff language clarification to Rule No. 16, Adjustment of Bills, Section B, Adjustment of Bills for Unauthorized Use.

Proposed Tariff Revisions

Pursuant to Res. G-3372, SoCalGas proposes to revise Rule Nos. 14 and 16.

Rule No. 14, Meter Reading, Section C, Estimated Bills, the following language has been added:

“If estimated bills do not result from inaccessible roads, the customer, the customer’s agent, other occupant, animal or physical condition of the property preventing access to the Utility’s facilities on the customer’s premises, other causes within control of the customer, or a natural or man-made disaster such as fire, earthquake, flood, or severe storms, the issuance of estimated bills shall be considered “billing error” for the purposes of applying Rule No. 16.”

Rule No. 16, Adjustment of Bills, Section B, Adjustment of Bills for Unauthorized Use, the first paragraph has been revised. The following language, “person or entity, who benefited from such unauthorized use,” has been added to the first sentence, and the term, “customer,” has been removed:

“Where the Utility determines that there has been unauthorized use of gas, the Utility may bill the person or entity, who benefited from such unauthorized use for the Utility’s estimate of such unauthorized use.”

Rule No. 16, Adjustment of Bills, Section C, Adjustment of Bills for Billing Error, the first paragraph has been revised into two paragraphs. The following language, “Billing error shall also include failure to deliver a bill, actual or estimate, in a timely manner in accordance with Rule No. 14.A.,” has been added at the end of the first sentence and becomes part of the revised first paragraph:

“Billing error is an error by the Utility that results in incorrect billing charges to the customer. Billing errors may include incorrect meter reads or clerical errors by a Utility representative such as applying the wrong rate, wrong billing factor, or an incorrect calculation. Billing error shall also include failure to deliver a bill, actual or estimate, in a timely manner in accordance with Rule No. 14.A.”

The following language, “consistent with Rule No. 14.C.2.” and “or failure to issue a bill due to a natural or man-made disaster such as fire, earthquake, flood, or severe storms,” has been added and becomes part of the revised second paragraph:

“Billing error does not include a meter error or unauthorized use, or any error in billing resulting from meter dial over; switched or mismarked meters by other than the Utility; lack of access to the meter consistent with Rule No. 14.C.2.; failure of the customer to notify the Utility of a change in operation; failure of the customer to take advantage of a rate or condition of service for which the customer is eligible; or failure to issue a bill due to a natural or man-made disaster such as fire, earthquake, flood, or severe storms.”

Protest

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date of this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Maria Salinas (mas@cpuc.ca.gov) and Honesto Gatchalian (jnj@cpuc.ca.gov) of the Energy Division. A copy of the protest shall also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom
Tariff Manager - GT14D6
555 West Fifth Street
Los Angeles, CA 90013-1011
Facsimile No. (213) 244-4957
E-Mail: snewsom@semprautilities.com

Effective Date

SoCalGas believes that this Advice Letter is subject to Energy Division disposition and should be classified as Tier 2 (effective after staff approval) pursuant to GO 96-B. SoCalGas respectfully requests that this filing become effective on January 20, 2008, which is 30 calendar days after the date filed.

Notice

A copy of this advice letter is being sent to the parties listed on Attachment A.

KEN DEREMER
Director
Tariffs and Regulatory Accounts

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SOUTHERN CALIFORNIA GAS COMPANY (U 904-G)**

Utility type:

ELC GAS
 PLC HEAT WATER

Contact Person: Sid Newsom

Phone #: (213) 244-2846

E-mail: snewsom@semprautilities.com

EXPLANATION OF UTILITY TYPE

ELC = Electric GAS = Gas
PLC = Pipeline HEAT = Heat WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 3799-A

Subject of AL: Supplemental - Revision of Rule Nos. 14 - Meter Reading and 16 - Adjustment of Bills

Keywords (choose from CPUC listing): Billings and Rules

AL filing type: Monthly Quarterly Annual One-Time Other _____

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

Resolution G-3372

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL No

Summarize differences between the AL and the prior withdrawn or rejected AL¹: _____

Does AL request confidential treatment? If so, provide explanation: No

Resolution Required? Yes No

Tier Designation: 1 2 3

Requested effective date: 1/20/08

No. of tariff sheets: 4

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Rules and TOCs

Service affected and changes proposed¹: See Advice Letter.

Pending advice letters that revise the same tariff sheets: None

Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:

CPUC, Energy Division

Attention: Tariff Unit

505 Van Ness Ave.

San Francisco, CA 94102

mas@cpuc.ca.gov and jnj@cpuc.ca.gov

Southern California Gas Company

Attention: Sid Newsom

555 West Fifth Street, GT14D6

Los Angeles, CA 90013-1011

snewsom@semprautilities.com

¹ Discuss in AL if more space is needed.

ATTACHMENT A
Advice No. 3799-A

(See Attached Service List)

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ATTACHMENT B
Advice No. 3799-A

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 42614-G	Rule No. 14, METER READING, Sheet 1	Revised 42567-G Revised 42090-G
Revised 42615-G	Rule No. 16, ADJUSTMENT OF BILLS, Sheet 1	Revised 42568-G Revised 36873-G
Revised 42616-G	TABLE OF CONTENTS	Revised 42569-G Revised 42169-G*
Revised 42617-G	TABLE OF CONTENTS	Revised 42570-G Revised 42611-G

Rule No. 14
METER READING

Sheet 1

A. Meter Reading Schedule

Meters shall be read as nearly as possible at regular intervals. The regular billing period for residential service shall be one month. The regular billing period for all other classes of service shall be one month unless credit relations or collection difficulties make shorter periods advisable. In such cases the billing period may be reduced to two weeks or to one week at the Utility's discretion.

B. Reading of Separate Meters Not Combined

For billing purposes, each meter upon the customer's premises will be considered separately and readings of two or more meters will not be combined except as follows:

1. The combinations of meter readings are specifically provided for in rate schedules.
2. The maintenance of adequate service and/or the Utility's operating convenience requires the installation of two or more meters upon the customer's premises. (The applicability of this paragraph will depend upon the metering that would be utilized for new customers with similar service requirements.)

C. Estimated Bills

1. If, for reasons beyond the Utility's control, the meter serving the customer cannot be read on the scheduled reading date or accurate usage data are not available, the Utility will bill the customer for estimated consumption during the billing period, and make any necessary corrections when a reading is obtained. Estimated consumption for this purpose will be calculated considering the customer's prior usage, the Utility's experience with other customers of the same class in that area, and the general characteristics of the customer's operations. Adjustments for any under-estimate or over-estimate of a customer's consumption will be reflected on the first regularly scheduled bill rendered and based on an actual reading following the period of inaccessibility. Access to the meter, sufficient to permit the Utility to obtain an accurate read, shall be provided by the customer as a pre-requisite to the Utility making any adjustment of gas billed on an estimated basis.
2. If estimated bills do not result from inaccessible roads, the customer, the customer's agent, other occupant, animal or physical condition of the property preventing access to the Utility's facilities on the customer's premises, other causes within control of the customer, or a natural or man-made disaster such as fire, earthquake, flood, or severe storms, the issuance of estimated bills shall be considered "billing error" for the purposes of applying Rule No. 16.
3. If, for reasons within the Utility's control, the meter cannot be read or accurate usage data are not available, the Utility will bill the customer for estimated consumption during the billing period, and make any necessary corrections when a reading is obtained in accordance with Rule No. 16 C. Such estimated bills shall be considered "billing error" for the purpose of applying Rule No. 16. Estimated consumption for this purpose will be calculated as described above.

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(Continued)

(TO BE INSERTED BY UTILITY)
 ADVICE LETTER NO. 3799-A
 DECISION NO.

ISSUED BY
Lee Schavrien
 Senior Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)
 DATE FILED Dec 21, 2007
 EFFECTIVE Jan 20, 2008
 RESOLUTION NO. _____

TABLE OF CONTENTS

RULES

<u>Rule Number</u>	<u>Title of Sheet</u>	<u>Cal. P.U.C. Sheet No.</u>
1	Definitions	33478-G,39810-G,39584-G,36706-G,42280-G,42281-G 42282-G,42283-G,42284-G,42285-G,42286-G,42287-G 42288-G,42289-G,42290-G,42291-,42292-GG
2	Description of Service	35722-G,36011-G,36012-G 36013-G,35726-G,35727-G,35728-G
3	Application for Service	35524-G,35525-G,35526-G
4	Contracts	35529-G,35530-G
5	Special Information Required on Forms	33292-G,24601-G
6	Establishment and Re-Establishment of Credit	41756-G,41757-G
7	Deposits	42168-G
9	Discontinuance of Service	41229-G,41230-G,41231-G,41232-G 41233-G,41234-G,41235-G
10	Service Charges	39813-G,38903-G,38904-G,38905-G,38906-G
11	Disputed Bills	39418-G,39419-G
12	Rendering and Payment of Bills	42086-G,42087-G,42088-G,42089-G
13	Meters and Appliances	24618-G,38338-G
14	Meter Reading	42614-G,42091-G
15	Meter Tests	36872-G
16	Adjustment of Bills	42615-G,36874-G,36875-G
18	Notices	38239-G
19	Rates and Optional Rates	40825-G
20	Gas Main Extensions	31800-G,31801-G,38506-G,38507-G,32375-G,32376-G 31806-G,31807-G,37767-G,37768-G,37769-G,37770-G,37771-G
21	Gas Service Extensions	31813-G,31814-G,31815-G,31816-G,31817-G,31818-G 31819-G,31820-G,38510-G,31822-G,31823-G,31824-G,31825-G
22	Temporary Service	24640-G,30294-G
23	Continuity of Service and Interruption of Delivery	40460-G,40461-G,33041-G,33042-G,34021-G,33044-G 36622-G,33046-G,33047-G,36721-G,37969-G,33050-G
24	Supply to Individual Premises and Resale of Gas	39422-G,39925-G,39926-G
25	Company's Right of Ingress to and Egress from the Consumer's Premises	24655-G

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(Continued)

(TO BE INSERTED BY UTILITY)
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 DECISION NO.

ISSUED BY
Lee Schavrien
 Senior Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)
 DATE FILED Dec 21, 2007
 EFFECTIVE Jan 20, 2008
 RESOLUTION NO. _____

TABLE OF CONTENTS

The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

<u>GENERAL</u>	<u>Cal. P.U.C. Sheet No.</u>
Title Page	40864-G
Table of Contents--General and Preliminary Statement	42617-G,42008-G,42059-G
Table of Contents--Service Area Maps and Descriptions	41970-G
Table of Contents--Rate Schedules	42590-G,42591-G,42610-G
Table of Contents--List of Cities and Communities Served	40149.1-G
Table of Contents--List of Contracts and Deviations	40149.1-G
Table of Contents--Rules	42616-G,41996-G
Table of Contents--Sample Forms	41914-G,42332-G,42490-G,42011-G,42503-G

PRELIMINARY STATEMENT

Part I General Service Information	37917-G,24332-G,24333-G,24334-G,24749-G
Part II Summary of Rates and Charges	42571-G,42572-G,42573-G,42574-G,41374-G,41355-G 42575-G,40232-G,40233-G,41999-G,42536-G,42537-G,41359-G,41360-G
Part III Cost Allocation and Revenue Requirement	27024-G,37920-G,27026-G,27027-G,41361-G
Part IV Income Tax Component of Contributions and Advances	36614-G,24354-G
Part V Balancing Accounts	
Description and Listing of Balancing Accounts	40865-G
Purchased Gas Account (PGA)	40866-G,40867-G
Core Fixed Cost Account (CFCA)	41658-G
Noncore Fixed Cost Account (NFCA)	41659-G
Enhanced Oil Recovery Account (EORA)	40870-G
Noncore Storage Balancing Account (NSBA)	40871-G
California Alternate Rates for Energy Account (CAREA)	40872-G,40873-G
Brokerage Fee Account (BFA)	40874-G
Hazardous Substance Cost Recovery Account (HSCRA)	40875-G, 40876-G,40877-G
Natural Gas Vehicle Account (NGVA)	40878-G,40879-G
El Paso Turned-Back Capacity Balancing Account (EPTCBA)	40880-G
Gas Cost Rewards and Penalties Account (GCRPA)	40881-G
Pension Balancing Account (PBA)	40882-G,40883-G

(Continued)

(TO BE INSERTED BY UTILITY)
 ADVICE LETTER NO. 3799-A
 DECISION NO.

ISSUED BY
Lee Schavrien
 Senior Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)
 DATE FILED Dec 21, 2007
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