



**Ken Deremer**  
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November 9, 2007

Advice No. 3791  
(U 904 G)

Public Utilities Commission of the State of California

**Subject: Revised Forms: Inaccessible Meter Read Door Hang Tags (Form Nos. 5372 and 6676)**

Southern California Gas Company (SoCalGas) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to SoCalGas' tariffs, applicable throughout its service territory as shown on Attachment B.

**Purpose**

This filing updates the front of the subject forms previously filed in January 2003.

Meter Inaccessible Tags for Monthly Read, Forms 5372 (10/07) and 6676 (10/07) are identical except for a different 800 phone number printed on each to accommodate the two Meter Reading Clerical Support groups that handle meter reading customer calls. (Each Clerical Support group supports approximately half of the meter reading districts and associated customers.)

The front of the forms have been revised to simplify the hang tag and to make them more attractive and clear so that customers could respond to what is required. The proposed changes also result in the forms being more user-friendly for SoCalGas' meter readers to mark the reason why the gas meter could not be read. The changes resulted from random feedback received from customers and meter readers. Generally, customers said that the information that needs to be prominent on the form is the reason why meters could not be read and the 800 number to call.

In addition, the back of the forms now contain the 2008 Meter Reading Schedule.

This filing will not increase or decrease any rate or charge, conflict with any schedules or rules, or cause the withdrawal of service.

**Protest**

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be

received within 20 days of the date this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division  
Attn: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Maria Salinas ([mas@cpuc.ca.gov](mailto:mas@cpuc.ca.gov)) and to Honesto Gatchalian ([jnj@cpuc.ca.gov](mailto:jnj@cpuc.ca.gov)) of the Energy Division.

A copy of the protest should also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom  
Tariff Manager - GT14D6  
555 West Fifth Street  
Los Angeles, CA 90013-1011  
Facsimile No. (213) 244-4957  
E-mail: [snewsom@SempraUtilities.com](mailto:snewsom@SempraUtilities.com)

### **Effective Date**

SoCalGas believes this Advice Letter is subject to Energy Division disposition and should be classified as Tier 2 (effective after staff approval) pursuant to GO 96-B and requests that it be approved effective December 9, 2007, which is 30 calendar days after the date filed.

### **Notice**

A copy of this advice letter is being sent to the parties listed on Attachment A.

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KEN DEREMER  
Director  
Tariffs and Regulatory Accounts

Attachments

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SOUTHERN CALIFORNIA GAS COMPANY (U 904-G)**

Utility type:

ELC

GAS

PLC

HEAT

WATER

Contact Person: Sid Newsom

Phone #: (213) 244-2846

E-mail: snewsom@semprautilities.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric

GAS = Gas

PLC = Pipeline

HEAT = Heat

WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 3791

Subject of AL: Revised Forms: Inaccessible Meter Read Door Hang Tags Form Nos. 5372 and 6676

Keywords (choose from CPUC listing): Forms, Meter Reading

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL No

Summarize differences between the AL and the prior withdrawn or rejected AL<sup>1</sup>: N/A

Does AL request confidential treatment? If so, provide explanation: No

Resolution Required?  Yes  No

Tier Designation:  1  2  3

Requested effective date: 12/9/07

No. of tariff sheets: 4

Estimated system annual revenue effect (%): N/A

Estimated system average rate effect (%): N/A

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Sample Forms, TOCs

Service affected and changes proposed<sup>1</sup>: N/A

Pending advice letters that revise the same tariff sheets: None

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:**

**CPUC, Energy Division**

**Attention: Tariff Unit**

**505 Van Ness Ave.**

**San Francisco, CA 94102**

**mas@cpuc.ca.gov and jnj@cpuc.ca.gov**

**Southern California Gas Company**

**Attention: Sid Newsom**

**555 West Fifth Street, GT14D6**

**Los Angeles, CA 90013-1011**

**snewsom@semprautilities.com**

<sup>1</sup> Discuss in AL if more space is needed.

**ATTACHMENT A**

**Advice No. 3791**

**(See Attached Service List)**

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ATTACHMENT B  
Advice No. 3791

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 42501-G	METER INACCESSIBLE FOR MONTHLY READ, Form 5372 (10/07)	Revised 36231-G
Revised 42502-G	METER INACCESSIBLE FOR MONTHLY READ, Form 6676 (10/07)	Revised 36232-G
Revised 42503-G	TABLE OF CONTENTS	Revised 40128-G
Revised 42504-G	TABLE OF CONTENTS	Revised 42461-G



METER INACCESSIBLE FOR MONTHLY READ  
Form 5372 (10/07)

T

(See Attached Form)

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 3791  
DECISION NO.

1H6

ISSUED BY

**Lee Schavrien**  
Senior Vice President  
Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Nov 9, 2007  
EFFECTIVE Dec 9, 2007  
RESOLUTION NO. \_\_\_\_\_



METER INACCESSIBLE FOR MONTHLY READ  
Form 6676 (10/07)

T

(See Attached Form)

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 3791  
DECISION NO.

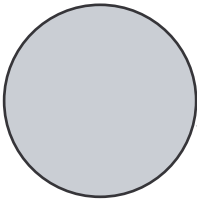
1H7

ISSUED BY

**Lee Schavrien**  
Senior Vice President  
Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Nov 9, 2007  
EFFECTIVE Dec 9, 2007  
RESOLUTION NO. \_\_\_\_\_



A  Sempra Energy utility®

## UNABLE TO READ GAS METER

Today, we could not read the gas meter because:

- The gate was locked (call to give us a key or to get a free lock from The Gas Company).
- A dog was loose in the yard.
- The meter was blocked by: \_\_\_\_\_
- Bushes or vegetation covered the meter dials.
- No one was home to provide access.
- Other: \_\_\_\_\_

Because we could not read the meter, you will receive a bill based on estimated gas usage.

Note: Under California Public Utilities Commission approved Rule 25, you must provide us access to the gas meter during all reasonable hours.

To avoid receiving any estimated bills, please call us:

**1-800-207-8566**

**Future Read Dates:** The next month's read date is shown on your gas bill. Also, see back of the card for the days we are scheduled to read the meter. Safe access is required on meter reading days.

Southern California Gas Company -- Form 6676 (10/07)  
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## 2008 Meter Reading Schedule

Read Cycle	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31		
January																																	
February	1	4	5	6	7	8	11	12	13	14	15	19	20	21	22	25	26	27	28	29	3/3												
March	4	5	6	7	10	11	12	13	14	17	18	19	20	21	24	25	26	27	28	31	4/1												
April	2	3	4	7	8	9	10	11	14	15	16	17	18	21	22	23	24	25	28	29	30												
May	1	2	5	6	7	8	9	12	13	14	15	16	19	20	21	22	23	27	28	29	30												
June	2	3	4	5	6	9	10	11	12	13	16	17	18	19	20	23	24	25	26	27	30												
July	1	2	3	7	8	9	10	11	14	15	16	17	18	21	22	23	24	25	28	29	30												
August	7/31	1	4	5	6	7	8	11	12	13	14	15	18	19	20	21	22	25	26	27	28												
September	8/29	2	3	4	5	8	9	10	11	12	15	16	17	18	19	22	23	24	25	26	29												
October	9/30	1	2	3	6	7	8	9	10	13	14	15	16	17	20	21	22	23	24	27	28												
November	10/29	10/30	10/31	3	4	5	6	7	10	12	13	14	17	18	19	20	21	24	25	26	12/1												
December	2	3	4	5	6	8	9	10	11	12	15	16	17	18	19	22	23	26	29	30	31												

The gas meter will be read on or about the dates indicated below.

Scheduled Saturday Read Day is December 6

TABLE OF CONTENTS

(Continued)

SAMPLE FORMS (Continued)

Customer Services Notices

Call by Serviceman--Not At Home (Form 30, Rev. 9-99) .....	31977-G
Advice to Customer (Form 3994) .....	40127-G
Notice of Hazardous Conditions/Notice of	
Unsatisfactory Conditions (Form 1813-W, 12/96) .....	35711-G
Warning Notice – Meter Closed for Fumigation (Form 5400) .....	36037-G
Notice to Landlord (Form 4641-C) .....	36792-G
New Earthquake Shut-Off Valve Regulations (Form 5200) .....	36793-G

Miscellaneous Notices

Meter Inaccessible for Monthly Read (Form 5372, 10/07) .....	42501-G
Meter Inaccessible for Monthly Read (Form 6676, 10/07) .....	42502-G
Meter Inaccessible for Monthly Read Due to Dogs (Form 6659E, 10/02) .....	36233-G
Meter Inaccessible for Monthly Read Due to Dogs (Form 6659W, 10/02) .....	36234-G
Joint Meter Reading Inaccessible Tag (Form 6670JT, 10/02) .....	36235-G

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T

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 3791  
 DECISION NO.

5H7

ISSUED BY

**Lee Schavrien**  
 Senior Vice President  
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Nov 9, 2007  
 EFFECTIVE Dec 9, 2007  
 RESOLUTION NO. \_\_\_\_\_

TABLE OF CONTENTS

The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

GENERAL

Cal. P.U.C. Sheet No.

Title Page .....	40864-G
Table of Contents--General and Preliminary Statement .....	42504-G,42008-G,42059-G
Table of Contents--Service Area Maps and Descriptions .....	41970-G
Table of Contents--Rate Schedules .....	42459-G,42460-G,42427-G
Table of Contents--List of Cities and Communities Served .....	40149.1-G
Table of Contents--List of Contracts and Deviations .....	40149.1-G
Table of Contents--Rules .....	42169-G,41996-G
Table of Contents--Sample Forms .....	41914-G,39748-G,41266-G,42011-G,42503-G

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PRELIMINARY STATEMENT

Part I General Service Information .....	37917-G,24332-G,24333-G,24334-G,24749-G
Part II Summary of Rates and Charges .....	42429-G,42430-G,42431-G,42432-G,41354-G,41355-G 42433-G,40232-G,40233-G,41999-G,42434-G,42435-G,41359-G,41360-G
Part III Cost Allocation and Revenue Requirement .....	27024-G,37920-G,27026-G,27027-G,41361-G
Part IV Income Tax Component of Contributions and Advances .....	36614-G,24354-G
Part V Balancing Accounts	
Description and Listing of Balancing Accounts .....	40865-G
Purchased Gas Account (PGA) .....	40866-G,40867-G
Core Fixed Cost Account (CFCA) .....	41658-G
Noncore Fixed Cost Account (NFCA) .....	41659-G
Enhanced Oil Recovery Account (EORA) .....	40870-G
Noncore Storage Balancing Account (NSBA) .....	40871-G
California Alternate Rates for Energy Account (CAREA) .....	40872-G,40873-G
Brokerage Fee Account (BFA) .....	40874-G
Hazardous Substance Cost Recovery Account (HSCRA) .....	40875-G, 40876-G,40877-G
Natural Gas Vehicle Account (NGVA) .....	40878-G,40879-G
El Paso Turned-Back Capacity Balancing Account (EPTCBA) .....	40880-G
Gas Cost Rewards and Penalties Account (GCRPA) .....	40881-G
Pension Balancing Account (PBA) .....	40882-G,40883-G

(Continued)

(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 3791  
 DECISION NO.

ISSUED BY  
**Lee Schavrien**  
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