

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE  
SAN FRANCISCO, CA 94102-3298



July 30, 2007

Advice Letter 3756

Mr. Sid Newsom  
Regulatory Tariff Administration  
Southern California Gas Company – GT14D6  
555 West Fifth Street  
Los Angeles, CA 90013-4957

Subject: Newly Designed Bill Format Proposal

Dear Mr. Newsom:

Advice Letter 3756 is effective July 28, 2007.

Sincerely,

A handwritten signature in black ink, appearing to read "Sean H. Gallagher".

Sean H. Gallagher, Director  
Energy Division



Ken Deremer

Director

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June 28, 2007

Advice No. 3756

(U 904 G)

Public Utilities Commission of the State of California

**Subject: Newly Designed Bill Format Proposal**

Southern California Gas Company (SoCalGas) hereby submits for filing revisions to its tariff schedule, applicable throughout its service territory, as shown in Attachment B.

**Purpose**

The purpose of this advice filing is to request authority from the California Public Utilities Commission (Commission) to implement a redesigned bill format for SoCalGas' monthly gas statements. The redesigned bill formats being submitted herein are consistent with Decision No. (D.) 05-11-009, which directs the utilities to develop more customer-friendly, useful bill formats. San Diego Gas & Electric Company is concurrently filing an advice letter to request authority to implement a redesigned bill format.

SoCalGas' bill redesign project will proceed following receipt of the Commission's approval. The redesigned bill formats are expected to be implemented with customer bills beginning with the first bill cycle in May 2008.

**Background**

In early 2006, SoCalGas initiated an effort to redesign its energy bill format. The intent of the effort was to comport with a Commission goal found in D.05-11-009 related to developing more customer-friendly bill formats that could assist customers in meeting demand response, energy efficiency, and other policy goals. With this in mind, SoCalGas established a project team comprised of SoCalGas personnel experienced in customer contact and billing, hired a proven professional document design firm and purchased state-of-the-art document composition software to not only meet current business requirements in developing more customer-friendly bill formats, but also accommodate/enable future rate structures.

As a result of SoCalGas' efforts, a new bill design was produced that offers improved readability and facilitates customer decision making, while maintaining all billing information displayed on current bills.

Improved readability is accomplished by structuring the information in a logical hierarchy starting with utility contact information at the top, followed by account summary, account detail, and targeted messaging. Icons are used to draw the customer's attention to important bill messages, such as energy savings tips, rate changes, and application of the California Alternate Rates for Energy discount, if applicable. A column format is used to improve the readability associated with the detailed Energy Charges section.

Improved facilitation of customer decision making is accomplished by including a usage chart displaying 13 months of historical energy use; a tabular chart comparing the current month's usage to that of the previous month and to that of the same month of the prior year; and improved target messaging of Energy Efficiency and Demand Response Programs. For billing periods that cover a portion of two separate months, the gas commodity price for each of the months will be displayed on the new bill format in order to provide the customer with greater insight into the gas charges component. Presently, only the gas commodity price for the most recent month is displayed on the bill.

Feedback on the new bill design was solicited from the Commission's Consumer Service and Information Division; Office of Commissioner John A. Bohn, Division of Ratepayer Advocates, The Utility Reform Network, and Disability Rights Advocates. SoCalGas also conducted in-depth one-on-one interviews with a cross-section of its residential and non-residential customers using a marketing research vendor. The new bill design was particularly well received. Much of the feedback received from these various groups was integrated into the final bill design.

### **Redesigned Bill Format**

SoCalGas' current Customer Information System's (CIS) typical bill format used for its core customers is printed on the front of one sheet of 6 ½" x 11" bill stock with preprinted information on the back. The redesigned CIS typical bill format will be printed on both the front and back of one sheet of 8 ½" x 11" bill stock. The information preprinted on the back of the current bill stock will be incorporated into the bill formats and customized based on customer class, service provided and other account-specific information. All detailed billing information currently required by the Commission's General Order 58-A, the Public Utilities Code, Decisions, and SoCalGas' CPUC-authorized tariffs will continue to be included on the redesigned bills. Samples of the current bills and the redesigned bill prototypes, in addition to annotated versions of the same, are shown in Attachment C.

The prototypes in Attachment C are organized by Formats A – I as shown in the table found below. The bill prototypes are separated by a sheet that explains the rate represented by the samples that follow and a notation of the other rates this sample would also accommodate. For example, Format A shows prototypes of bills calculated using the GR rate. The samples that follow show a current bill, a redesigned bill, an annotated current bill and an annotated redesigned bill. This same type of bill format shown on these samples would also accommodate bills calculated using the GR-C and GO-AC rates.

<b>Format</b>	<b>Rate(s)</b>	<b>Also Accommodates this Rate(s)</b>
A	GR	GR-C, GO-AC
B	GT-R	GT-RL, GT-ME, GT-MC, GTO-AC, GT-NGVR, GT-NGVRL, GT-EN, GT-MC, GT-MBE, GT-MBC, GT-MLE, GT-MLC, GT-MBLE, GT-MBLC
C	GRL	G-NGVRL
D	GS/GSL	GS-C, GSL-C, GT-S, GT-SL
E	GM-E	GM-C, GM-EC, GM-CC, GM-BE, GM-BC, GM-BEC, GM-BCC, GML-E, GML-C, GML-EC, GML-CC, GMBL-E, GMBL-C, GMBL-EC, GMBL-CC
F	G-NGVR	G-NGVRC
G	GN-10	GN-10C, GN-10V, GN-10VC, GN-10L
H	GT-10	GT-10V, GT-10L, GT-EN
I	G-EN	G-ENC

The samples of the current bills and their corresponding redesigned bill prototypes illustrate how the new design accommodates the information currently being delivered to SoCalGas' core customers. The annotated versions of the Format A samples show the relative position of information elements on the current and redesigned bills. The data (rates, formulas, baseline allowances, etc.) are for illustrative purposes only and are included to make it easier to identify and understand the document structure. For the annotated versions of the Formats B – I, only additional changes not already noted on earlier formats are identified.

The bill-form used in SoCalGas' Specialized Customer Billing System (SCBS), for noncore and other non-residential accounts with very specialized billing requirements, will be modified only to be a consistent size with the redesigned bills that are processed in SoCalGas' CIS as shown in Attachment C. No other SCBS bill-form changes will be made due to the specialized requirements of these bills. As such, a sample of this slight modification showing the difference in paper size has not been included with this filing.

### **Tariff Changes**

SoCalGas' redesigned bill effort encompasses the General Service, Form 41-R. This form is a template and contains only the SoCalGas name and logo. Each actual bill will contain the billing detail as reflected by the prototypes in Attachment C.

This filing does not conflict with any rate schedules or any other rules, or cause the withdrawal of service.

### **Protest**

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date of this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC - Energy Division  
Attention: Tariff Unit  
505 Van Ness Avenue  
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Maria Salinas ([mas@cpuc.ca.gov](mailto:mas@cpuc.ca.gov)) and Honesto Gatchalian ([inj@cpuc.ca.gov](mailto:inj@cpuc.ca.gov)) of the Energy Division. A copy of the protest shall also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom  
Tariff Manager - GT14D6  
555 West Fifth Street  
Los Angeles, CA 90013-1011  
Facsimile No. (213) 244-4957  
E-Mail: [snewsom@semprautilities.com](mailto:snewsom@semprautilities.com)

### **Effective Date**

SoCalGas believes that this filing is subject to Energy Division disposition and therefore respectfully requests that this advice letter become effective July 28, 2007, which is 30 calendar days after the date filed. Due to the timing needed to complete the bill redesign prototypes, the new bill redesigned form will be implemented with customers' bills beginning with the first bill cycle in May 2008.

### **Notice**

A copy of this Advice Letter is being sent to the parties listed on Attachment A.

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Ken Deremer  
Director  
Tariffs and Regulatory Accounts

Attachments

# CALIFORNIA PUBLIC UTILITIES COMMISSION

## ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)

Company name/CPUC Utility No. **SOUTHERN CALIFORNIA GAS COMPANY/ U 904 G**

Utility type:

ELC     GAS  
 PLC     HEAT     WATER

Contact Person: Sid Newsom

Phone #: (213) 244-2846

E-mail: snewsom@semprautilities.com

### EXPLANATION OF UTILITY TYPE

ELC = Electric    GAS = Gas  
PLC = Pipeline    HEAT = Heat    WATER = Water

(Date Filed/ Received Stamp by CPUC)

Advice Letter (AL) #: 3756

Subject of AL: Newly Designed Bill Format Proposal

Keywords (choose from CPUC listing): Compliance, Forms

AL filing type:  Monthly  Quarterly  Annual  One-Time  Other \_\_\_\_\_

If AL filed in compliance with a Commission order, indicate relevant Decision/Resolution #:

D.05-11-009

Does AL replace a withdrawn or rejected AL? If so, identify the prior AL \_\_\_\_\_

Summarize differences between the AL and the prior withdrawn or rejected AL<sup>1</sup>: \_\_\_\_\_

Resolution Required?  Yes  No

Requested effective date: July 28, 2007

No. of tariff sheets: 3

Estimated system annual revenue effect (%): \_\_\_\_\_

Estimated system average rate effect (%): \_\_\_\_\_

When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).

Tariff schedules affected: Bill, General; TOC-SF, TOC-GEN

Service affected and changes proposed<sup>1</sup>: \_\_\_\_\_

Pending advice letters that revise the same tariff sheets: \_\_\_\_\_

**Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:**

**CPUC, Energy Division**

**Attention: Tariff Unit**

**505 Van Ness Avenue**

**San Francisco, CA 94102**

**[jjr@cpuc.ca.gov](mailto:jjr@cpuc.ca.gov) and [jnj@cpuc.ca.gov](mailto:jnj@cpuc.ca.gov)**

**Southern California Gas Company**

**Attention: Sid Newsom**

**555 West Fifth Street, ML GT14D6**

**Los Angeles, CA 90013-4957**

**[snewsom@semprautilities.com](mailto:snewsom@semprautilities.com)**

<sup>1</sup> Discuss in AL if more space is needed.

**ATTACHMENT A**

**Advice No. 3756**

**(See Attached Service List)**

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ATTACHMENT B  
Advice No. 3756

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 42017-G	SAMPLE FORMS, Bill Forms, General Service, Form 41-R (05/08), Sheet 1	Revised 41805-G
Revised 42018-G	TABLE OF CONTENTS	Revised 41806-G*
Revised 42019-G	TABLE OF CONTENTS	Revised 42016-G

SAMPLE FORMS  
Bill Forms  
General Service, Form 41-R (05/08)

Sheet 1

T

(See Attached Form)

(TO BE INSERTED BY UTILITY)  
ADVICE LETTER NO. 3756  
DECISION NO. 05-11-009

ISSUED BY  
**Lee Schavrien**  
Senior Vice President  
Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)  
DATE FILED Jun 28, 2007  
EFFECTIVE Jul 28, 2007  
RESOLUTION NO. \_\_\_\_\_



A  Sempra Energy utility®

**FRONT**



A  Sempra Energy utility®

**BACK**

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(Continued)

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Continuous Service Agreement (Form 6558-D, 03/00) .....	39715-G
Consulting Services Agreement (Form 6440, 11/05) .....	39741-G
Confidentiality Agreement (Form 6410, 11/05) .....	39742-G
Collectible System Upgrade Agreement (Form 6420, 11/05) .....	39743-G
On-Bill Financing Loan Agreement (Form 7150, 11/05) .....	39864-G
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Authorization to Change Residential Rate – NGV Home Refueling (Form 6150) .....	40099-G
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(Continued)

(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 3756  
 DECISION NO. 05-11-009

ISSUED BY  
**Lee Schavrien**  
 Senior Vice President  
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)  
 DATE FILED Jun 28, 2007  
 EFFECTIVE Jul 28, 2007  
 RESOLUTION NO. \_\_\_\_\_

T



TABLE OF CONTENTS

The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

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Pension Balancing Account (PBA) .....	40882-G,40883-G

(Continued)

(TO BE INSERTED BY UTILITY)  
 ADVICE LETTER NO. 3756  
 DECISION NO. 05-11-009

ISSUED BY  
**Lee Schavrien**  
 Senior Vice President  
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)  
 DATE FILED Jun 28, 2007  
 EFFECTIVE Jul 28, 2007  
 RESOLUTION NO. \_\_\_\_\_

# ATTACHMENT C

Samples of SoCalGas' Bills

Current

Redesigned

Annotated Current

Annotated Redesigned

## ATTACHMENT C

<b>Format</b>	<b>Rate(s)</b>	<b>Also Accommodates this Rate(s)</b>
A	GR	GR-C, GO-AC
B	GT-R	GT-RL, GT-ME, GT-MC, GTO-AC, GT-NGVR, GT-NGVRL, GT-EN, GT-MC, GT-MBE, GT-MBC, GT-MLE, GT-MLC, GT-MBLE, GT-MBLC
C	GRL	G-NGVRL
D	GS/GSL	GS-C, GSL-C, GT-S, GT-SL
E	GM-E	GM-C, GM-EC, GM-CC, GM-BE, GM-BC, GM-BEC, GM-BCC, GML-E, GML-C, GML-EC, GML-CC, GMBL-E, GMBL-C, GMBL-EC, GMBL-CC
F	G-NGVR	G-NGVRC
G	GN-10	GN-10C, GN-10V, GN-10VC, GN-10L
H	GT-10	GT-10V, GT-10L, GT-EN
I	G-EN	G-ENC

# ATTACHMENT C

Format A

Rate GR

(Also Accommodates Rates GR-C, GO-AC)





## Customer Service Telephone Numbers

**Customer Service Representatives** - For English and Spanish speaking and hearing/speech impaired customers, representatives are available 7 days a week:

24 Hours a Day	<b>English</b>	1 (800) 427-2200
24 Horas al Dia	<b>Spanish</b>	1 (800) 342-4545
24 Hours a Day	<b>TDD/TYY</b>	1 (800) 252-0259

For the following languages, call Monday - Friday 8 AM to 5 PM:

粵語 電話	<b>Cantonese</b>	1 (800) 427-1420
한국어 전화	<b>Korean</b>	1 (800) 427-0471
國語 電話	<b>Mandarin</b>	1 (800) 427-1429
NÓI TIẾNG VIỆT	<b>Vietnamese</b>	1 (800) 427-0478

Visit us at [www.socalgas.com](http://www.socalgas.com)

### Self Service Options

**1 (800) 772-5050**

Call for information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

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Call to pay your bill by phone or to enroll in our SimplePay Programs: Pay-by-Phone, Pay-by-Net or Direct Debit.

**Debit/ATM Card** payments are accepted through BillMatrix®, an independent service provider. While The Gas Company® does not charge for this service, BillMatrix charges a convenience fee for each transaction. To make a payment by Debit/ATM card, please call BillMatrix (24 hours/7days a week) at 1 (800) 232-6629.

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## Electronic Check Processing

When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, have your account number ready and call 1-877-272-3303.

## Southern California Gas Company Payment Locations

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### COMPANY OFFICES

Alhambra, 7 South First St.  
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 Banning, 60 E. Ramsey St. #A  
 Bellflower, 16901 S. Bellflower Blvd.  
 Commerce, 5708 E. Whittier Blvd.  
 Compton, 700 N. Long Beach Blvd.  
 Corona, 482 S. Corona Mall  
 Covina, 932 N. Citrus Ave.  
 Delano, 1227 Jefferson St.  
 Dinuba, 239 E. Tulare St.  
 El Centro, 1111 W. Main St.  
 El Monte, 11912 Valley Blvd., Suite B

Fontana, 9781 Sierra Ave. #C  
 Glendale, 213 N. Orange St. #A  
 Hanford, 321 N. Douty St., Suite B  
 Hemet, 527 N. San Jacinto St.  
 Hollywood, 1811 N. Hillhurst Ave.  
 Huntington Park, 5916 Pacific Blvd.  
 Indio, 45123 Towne Ave.  
 Inglewood, 3530 W. Century Blvd., Ste. 102  
 Lancaster, 2065 W. Avenue K  
 Lompoc, 128 S. "H" St.  
 Los Angeles, Baldwin Hills/Crenshaw Mall  
 3650 W. Martin Luther King Jr. Blvd #246

Los Angeles, 4619 S. Central Ave.  
 Los Angeles, 2522 N. Daly St.  
 Monrovia, 141 S. Myrtle Ave.  
 Ontario, 962 N. Mountain Ave.  
 Oxnard, 425 S. B St.  
 Palm Springs, 211 N. Sunrise Way  
 Pasadena, 1214 E. Green St.  
 Pomona, 196 E. 3rd St.  
 Porterville, 59 W. Thurman Ave.  
 Riverside, 3460 Orange St.  
 San Bernardino, 624-F W. 4th St.  
 San Fernando, 444 S. Brand Blvd. Ste.101

San Luis Obispo, 1314 Broad St.  
 San Pedro, 529 W. 9th St.  
 Santa Ana, 738 S. Harbor Blvd.  
 Santa Barbara, 134 E. Victoria St.  
 Santa Fe Springs, 11516 Telegraph Rd.  
 Santa Maria, 1954 S. Broadway Suite J  
 Santa Monica, 1300 6th St.  
 South Gate, 4233 Tweedy Blvd.  
 Van Nuys, 6550 Van Nuys Blvd.  
 Visalia, 1305 E. Noble Ave.  
 Watts, 1665 E. 103rd St.  
 Wilmington, 929 N. Avalon Blvd.

D B Anaheim, The Gas Company,  
 R O 1919 S. State College Blvd.  
 O X Burbank, Public Service Department,  
 P E 164 W. Magnolia

Chatsworth, The Gas Company,  
 9400 Oakdale Ave.  
 Los Angeles, The Gas Company,  
 Juanita Ave. at W. Third St.

San Luis Obispo, City Hall, 990 Palm St.  
 San Luis Obispo, City Parking Structure,  
 Templeton, Community Services,  
 District, 420 Crocker St.

Upland, City Hall, 460 N. Euclid Ave.  
 Van Nuys, The Gas Company,  
 16645 Satcoy St.

Southern California Gas Company 41-R (06/05)

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.





ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JOHN Q CUSTOMER  
123 TEST STREET  
PLACENTIA, CA 92870-0000

DATE MAILED Dec 28, 2006

Page 1 of 2

24 Hour Service  
1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
www.socalgas.com

### Account Summary

Previous balance		\$35.30
Payment received	11/13/06	- 35.30
Current charges		+ 98.93
<b>Total amount due</b>		<b>\$98.93</b>

THANK YOU

<b>DATE DUE</b>	Jan 19, 2007
<b>AMOUNT DUE</b>	\$98.93

### Current Charges

Rate Schedule: GR - Residential Climate Zone: 1 Baseline Allowance: 59 Therms  
Meter Number: 99999999 (Next scheduled read date Jan 26, 2007) Cycle: 10

Billing Period	Days	Current Reading	Previous Reading	Difference	Billing Factor	Total Therms
11/21/06 - 12/26/06	35	8912	8828	84	1.033	87

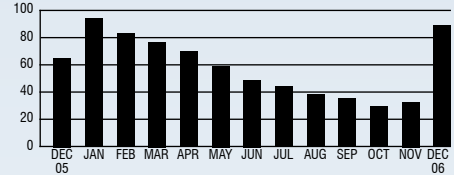
### GAS CHARGES

Customer Charge		35 Days x \$.16438	5.75
Gas Service (Details below)		87 Therms	
	<u>Baseline</u>	<u>Over Baseline</u>	
Therms used	59	28	
Rate/Therm	\$.92017	\$1.10143	
Charge	\$54.29	+ \$30.84	= 85.13
<b>Total Gas Charges</b>			<b>\$90.88</b>

### TAXES & FEES ON GAS CHARGES

State Regulatory Fee	87 Therms x \$.00076	.07
Public Purpose Surcharge	87 Therms x \$.05322	4.63
Placentia City Users Tax	\$95.58 x 3.5%	3.35
<b>Total Taxes &amp; Fees on Gas Charges</b>		<b>\$8.05</b>
<b>Total Current Charges</b>		<b>\$98.93</b>

### Gas Usage History (Total Therms used)



	Dec 05	Nov 06	Dec 06
Total Therms used	64	33	87
Daily average Therms	2.00	1.18	2.49
Days in billing cycle	32	28	35

### In your bill inserts this month:

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:

Nov . . . . . \$.69449 Dec . . . . . \$.65113

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	Jan 19, 2007
<b>AMOUNT DUE</b>	\$98.93



4922.2.43.10854 1 AV 0.293 oz 0.840

JOHN Q CUSTOMER  
123 TEST STREET  
PLACENTIA CA 92870-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.



ACCOUNT NUMBER 999 999 9999 9

DATE DUE	AMOUNT DUE
Jan 19, 2007	\$98.93

DATE MAILED Dec 28, 2006

Page 2 of 2

1-800-427-2200 English

1-800-342-4545 Español

1-800-252-0259 TTY

www.socalgas.com

☎ Save time and money all year long. Enroll in one of our electronic bill payment options through My Account at [www.socalgas.com](http://www.socalgas.com) and say goodbye to paper bills, checks and postage.

### The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, e-mail: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

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**Baseline** – Amount of gas billed at the lowest residential rate.

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**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

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**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

**Definitions would be variable.**

### Other Important Phone Numbers ☎

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

### Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

### The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

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Hollywood, 1811 N. Hillhurst St.

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Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
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Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

#### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

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Your Account Number

██████████  
██████████  
██████████  
PLACENTIA CA 92870-██████████

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
(800) 427-2200 (English)  
(800) 342-4646 (Español)

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

H

Date Mailed: Dec 28, 2006		Rate GR		Climate Zone 1	Cycle 18	The Gas Company's Gas Commodity \$0.6511\$/Therm	
Billing Period From	To	Meter Number	Readings Prev	Pres	Difference =CCF	Billing Factor = Therms	
11/21/06	12/26/06	██████████	8828	8912	84	1.033	= 87
Next Meter Reading Date on or about: Jan 26, 2007							

Summary of Charges

Amount

Customer Charge	35 Days	× 0.16438=	\$	5.75
Baseline	59 Therms	× 0.92017=		54.29
Over Baseline	28 Therms	× 1.10143=		30.84
<b>Gas Charges</b>				<b>90.88</b>

State Regulatory Fee	87 Therms	× 0.00076=		0.07
Public Purpose Surcharge	87 Therms	× 0.05322=		4.63
PLACENTIA City Users Tax		3.5%		3.35
<b>Taxes &amp; Fees on Gas Charges</b>				<b>8.05</b>

Total Gas Charges Including Taxes and Fees

98.93

Last Payment	11/13/2006	35.30	Total Current Gas Charges	98.93
--------------	------------	-------	---------------------------	-------

**Total Amount Due** 98.93

Current Amount Past Due if not paid by Jan 19, 2007

Save time and money all year long. Enroll in one of our electronic bill payment options through My Account at www.socalgas.com and say goodbye to paper bills, checks and postage.

Energy Comparison	This Year	Therms	Daily Average	Last Year	Therms	Daily Average
	Days			Days		
Dec	35	87	2.49	32	64	2.00
Nov	26	33	1.16	32	41	1.28
Oct	26	27	0.96	29	28	0.97

Date Mailed: Dec 28, 2006 Please bring entire bill if payment is made in person or return stub with your payment by mail

18 3793 0816  
\$

Total Amount Due  
**\$98.93**  
Please Pay  
By 01/19/07

Make Payment To:

The Gas Company  
P O Box C  
Mont Pk Ca 91756

██████████  
██████████  
PLACENTIA CA 92870-██████████

Your Account Number

██████████

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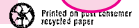
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**Therms** - Standard unit of measuring heat energy.

**Utility Users' Tax** - Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

### We Require Two Working Days and Access To The Meter to Close Your Gas Service.

Please Make Check Payable To "The Gas Company"



### Southern California Gas Company Payment Locations

**AUTHORIZED PAYMENT AGENCIES** - Call the Self Service Options number 1 (800) 772-5050 for the addresses of payment agencies in your area.

#### COMPANY OFFICES

Alhambra, 7 South First St.	Fontana, 9781 Sierra Ave. #C	Los Angeles, 4619 S. Central Ave.	San Luis Obispo, 1314 Broad St.
Anaheim, 131 W. Center St. Promenade	Glendale, 213 N. Orange St. #A	Los Angeles, 2522 N. Daly St.	San Pedro, 529 W. 9th St.
Banning, 60 E. Ramsey St. #A	Hanford, 321 N. Douty St., Suite B	Monrovia, 141 S. Myrtle Ave.	Santa Ana, 738 S. Harbor Blvd.
Bellflower, 16901 S. Bellflower Blvd.	Hemet, 527 N. San Jacinto St.	Ontario, 962 N. Mountain Ave.	Santa Barbara, 134 E. Victoria St.
Commerce, 5708 E. Whittier Blvd.	Hollywood, 1811 N. Hillhurst Ave.	Oxnard, 425 S. B St.	Santa Fe Springs, 11516 Telegraph Rd.
Compton, 700 N. Long Beach Blvd.	Huntington Park, 5916 Pacific Blvd.	Palm Springs, 211 N. Sunrise Way	Santa Maria, 1954 S. Broadway Suite J
Corona, 482 S. Corona Mall	Indio, 45123 Towne Ave.	Pasadena, 1214 E. Green St.	Santa Monica, 1300 6th St.
Covina, 932 N. Citrus Ave.	Inglewood, 3530 W. Century Blvd., Ste. 102	Pomona, 196 E. 3rd St.	South Gate, 4233 Tweedy Blvd.
Delano, 1227 Jefferson St.	Lancaster, 2065 W. Avenue K	Porterville, 59 W. Thurman Ave.	Van Nuys, 6550 Van Nuys Blvd.
Dinuba, 239 E. Tulare St.	Lompoc, 128 S. "H" St.	Riverside, 3460 Orange St.	Visalia, 1305 E. Noble Ave.
El Centro, 1111 W. Main St.	Los Angeles, Baldwin Hills/Crenshaw Mall	San Bernardino, 624-F W. 4th St.	Watts, 1665 E. 103rd St.
El Monte, 11912 Valley Blvd., Suite B	3650 W. Martin Luther King Jr. Blvd #246	San Fernando, 444 S. Brand Blvd. Ste.101	Wilmington, 929 N. Avalon Blvd.

<b>D</b> Anaheim, The Gas Company,	Chatsworth, The Gas Company,	San Luis Obispo, City Hall, 990 Palm St.	Upland, City Hall, 460 N. Euclid Ave.
<b>O</b> 1919 S. State College Blvd.	9400 Oakdale Ave.	San Luis Obispo, City Parking Structure,	Van Nuys, The Gas Company,
<b>X</b> Burbank, Public Service Department,	Los Angeles, The Gas Company,	Templeton, Community Services,	16645 Satcoy St.
<b>P</b> 164 W. Magnolia	Juanita Ave. at W. Third St.	District, 420 Crocker St.	

Southern California Gas Company 41-R (06/05)

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.



ACCOUNT NUMBER 999 999 9999 9 **A1**

**A4** DATE MAILED Dec 28, 2006

SERVICE FOR  
JOHN Q CUSTOMER **A2**  
123 TEST STREET  
PLACENTIA, CA 92870-0000

24 Hour Service  
**A3** 1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
**A24** www.socalgas.com

### Account Summary **New Section**

Previous balance		<b>New</b>	\$35.30
Payment received	11/13/06 <b>A16</b>	THANK YOU	- 35.30
Current charges		<b>A15</b>	+ 98.93
<b>Total amount due</b>		<b>A17</b>	<b>\$98.93</b>

<b>DATE DUE</b>	Jan 19, 2007 <b>A18</b>
<b>AMOUNT DUE</b>	\$98.93 <b>A17</b>

### Current Charges

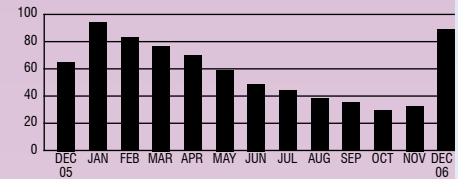
**A5** Rate Schedule: GR - Residential **New** Climate Zone: 1 **A6** Baseline Allowance: 59 Therms **New**

**A10** Meter Number: 99999999 (Next scheduled read date Jan 26, 2007) **A7** Cycle: 10 **A11**

**A12** Reworded

Billing Period	Days	Current Reading	Previous Reading	Difference	Billing Factor	Total Therms
11/21/06 - 12/26/06	35	8912	8828	84	1.033	87

### Gas Usage History (Total Therms used)



	Dec 05	Nov 06	Dec 06
Total Therms used	64	33	87
Daily average Therms	2.00	1.18	2.49
Days in billing cycle	32	28	35

GAS CHARGES <b>New Heading</b>		Amount(\$)
Customer Charge	35 Days x \$.16438	5.75
Gas Service (Details below)	87 Therms <b>New</b>	
	<b>A13</b>	
	<b>A9</b>	
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ACCOUNT NUMBER 999 999 9999 9 **A1**

**A4** DATE MAILED Dec 28, 2006

DATE DUE  
Jan 19, 2007

AMOUNT DUE  
\$98.93

**A3** 1-800-427-2200 English

1-800-342-4545 Español

1-800-252-0259 TTY

**A24** www.socalgas.com

**A18**

**A17**

**6** Save time and money all year long. Enroll in one of our electronic bill payment options through My Account at [www.socalgas.com](http://www.socalgas.com) and say goodbye to paper bills, checks and postage. **Message content in this area will be variable.**

**The Gas Company Policies and Notices** **New heading**

**A26**

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service. **A28**

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, e-mail: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

**A25**

**Billing Term Definitions** **A27**

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

**Definitions would be variable.**

**New heading**  
**Other Important Phone Numbers**

For the following, call **A21**  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NOI TIENG VIET Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 **A22**

hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & **New**  
gas pipes, please call DigAlert,  
Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

**Payment Options** **\$ New heading**

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com> **New**

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online. **New**

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com) **New**

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account. **A23**

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756 **A20**

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com) **A23**

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com) **New**

**The Gas Company Payment Locations**

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area. **A30**

**Company Offices**

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

**Drop Box Locations**

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Satcoy St. **A31**

**Providing safe and reliable energy to our customers for more than 140 years.**

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

# ATTACHMENT C

Format B

Rate GT-R

(Also Accommodates Rates GT-RL, GT-ME,  
GT-MC, GTO-AC, GT-NGVR, GT-NGVRL,  
GT-EN, GT-MC, GT-MBE, GT-MBC, GT-MLE,  
GT-MLC, GT-MBLE, GT-MBLC)





3  
Your Account Number

More phone numbers  
and info on back of bill

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

██████████  
██████████  
██████████  
VISALIA CA 93292-██████████

24-Hour Service and Info:  
(800) 427-2200 (English)  
(800) 342-4545 (Español)

H

Date Printed: 03/30, 2007
Billing Period: 03/28/2007 TO 04/26/2007

Summary of Transportation and Related Charges			Amount
Customer Charge	29 Days	X 0.16438=	\$ 4.77
Baseline Transportation	53 Therms	X 0.28418=	15.06
Over Baseline Transportation	445 Therms	X 0.46706=	207.84
<b>Gas Transportation Charges</b>			<b>227.67</b>
State Regulatory Fee	498 Therms	X 0.00076=	0.38
Municipal Trans Surcharge		X 0.71748=	5.55
Public Purpose Surcharge	498 Therms	X 0.04910=	24.45
<b>Taxes &amp; Fees on Gas Transportation Charges</b>			<b>30.38</b>
<b>Total Gas Transportation Charges Including Tax and Fees</b>			<b>258.05</b>
Commerce Energy Procurement Charge (Questions: 1-877-226-5368)			390.78
Apr Rate - \$ 0.77700/Therm	Service Charge - \$ 0.09300/day		
Mar Rate - \$ 0.79900/Therm	Service Charge - \$ 0.09000/day		
<b>Total Other Charges</b>			<b>390.78</b>



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JANE Q CUSTOMER  
123 TEST STREET  
VISALIA, CA 93292-0000

DATE MAILED Apr 30, 2007

Page 1 of 2

24 Hour Service

1-800-427-2200 English

1-800-342-4545 Español

1-800-252-0259 TTY

www.socalgas.com

### Account Summary

Previous balance		\$729.42
Payment received	5/22/07	- 729.42
Current charges		+ 648.83
<b>Total amount due</b>		<b>\$648.83</b>

THANK YOU

<b>DATE DUE</b>	<b>May 18, 2007</b>
<b>AMOUNT DUE</b>	<b>\$648.83</b>

### Current Charges

#### Gas Transportation Charges

Rate Schedule: GTR - Residential Climate Zone: 2 Baseline Allowance: 53 Therms

Meter Number: 99999999 (Next scheduled read date May 25, 2007) Cycle: 18

Billing Period	Days	Current Reading	Previous Reading	Difference	Billing Factor	Total Therms
3/28/07 - 4/26/07	29	5158	4691	467	1.067	498

#### GAS CHARGES

Customer Charge	29 Days x \$.16438	4.77
Gas Transportation (Details below)	498 Therms	
	<u>Baseline</u>	<u>Over Baseline</u>
Therms used	53	445
Rate/Therm	\$.28418	\$.46706
Charge	\$15.06	+ \$207.84 = 222.90
<b>Total Gas Charges</b>		<b>\$227.67</b>

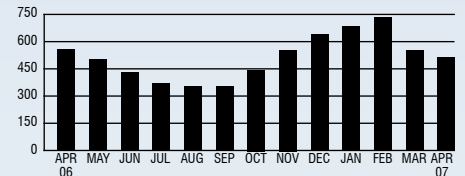
#### TAXES & FEES ON GAS CHARGES

State Regulatory Fee	498 Therms x \$.00076	.38
Municipal Transportation Surcharge	x \$.71748	5.55
Public Purpose Surcharge	498 Therms x \$.04910	24.45
<b>Total Taxes &amp; Fees on Gas Charges</b>		<b>\$30.38</b>

**Total Gas Transportation Charges \$258.05**

(Continued on next page)

#### Gas Usage History (Total Therms used)



	Apr 06	Mar 07	Apr 07
Total Therms used	589	552	498
Daily average Therms	19.63	19.03	17.17
Days in billing cycle	30	29	29

☞ Planning to dig in your yard or construction site? Stay safe. Call Underground Service Alert at 1-800-227-2600 at least two business days before you dig.

☞ Our records show this gas meter serves a one-family home. If the type of service or actual number of units is different, call us at the number shown above.

The Gas Company's gas commodity cost per therm for your billing period:

Mar . . . . . \$.73734 Apr . . . . . \$.65071

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	<b>May 18, 2007</b>
<b>AMOUNT DUE</b>	<b>\$648.83</b>



4922.2.43.10854 1 AV 0.293 oz 0.840

JANE Q CUSTOMER  
123 TEST STREET  
VISALIA CA 93292-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111

4922.2.43.10854 1 AV 0.293 oz 0.840

Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

CY 193532 5760 S







A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
May 18, 2007 \$648.83

DATE MAILED Apr 30, 2007

Page 2 of 2

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

www.socalgas.com

### Third Party Charges

COMMERCE ENERGY INC Phone: 1-877-226-5368

	Amount
Procurement Charge	390.78
Apr Rate - \$.777/Therm, Service Charge - \$.093/Day	
Mar Rate - \$.799/Therm, Service Charge - \$.09/Day	

**Total Third Party Charges \$390.78**

**Total Current Charges \$648.83**

### The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

### Billing Term Definitions

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at www.socalgas.com

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

**Definitions would be variable.**

### Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NOI TIENG VIET Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

### Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

### The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

#### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Dooty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave.  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

Providing safe and reliable energy to our customers for more than 140 years.

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

Your Account Number

[Redacted]  
[Redacted]  
[Redacted]  
VISALIA CA 93292-[Redacted]

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
(800) 427-2200 (English)  
(800) 342-4545 (Español)

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

H

Date Mailed: Apr 30, 2007						
Rate	Climate Zone		Cycle	The Gas Company's Gas Commodity		
GT-R	2		18	\$0.65071/Therm		
Billing Period	Meter	Readings	Difference	Billing		
From To	Number	Prev Pres	=CCF x	Factor = Therms		
03/28/07 04/26/07	[Redacted]	4691 5158	467 x	1.067 = 498		
Next Meter Reading Date on or about: May 25, 2007						

Last Payment 19 2007 729.42

Total Current Charges 258.05  
Total Other Charges 390.78

B1  
B2

**Total Amount Due 648.83**

Current Amount Past Due if not paid by May 18, 2007

Our records show this gas meter serves a one-family home. If the type of service or actual number of units is different, call us at the telephone number shown above.

Planning to dig in your yard or construction site? Stay safe. Call Underground Service Alert at 1-800-227-2600 at least two business days before you dig.

Energy Comparison This Year	Therms	Daily Average	Last Year	Therms	Daily Average
Days			Days		
Apr 29	498	17.17	30	589	19.63
Mar 29	552	19.03	29	732	25.24
Feb 32	779	24.34	31	784	25.29

Date Mailed: Apr 30, 2007 Please bring entire bill if payment is made in person or return stub with your payment by mail

18 5216 0899  
MG

**Total Amount Due**  
**\$648.83**  
Please Pay  
By 05/18/07

Make Payment To:

The Gas Company  
P O Box C  
Mont Pk Ca 91756

[Redacted]  
[Redacted]  
VISALIA CA 93292-[Redacted]

Your Account Number

[Redacted]

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

[Redacted]

3 Your Account Number

More phone numbers and info on back of bill

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

[Redacted]  
[Redacted]  
[Redacted]  
VISALIA CA 93292-[Redacted]

24-Hour Service and Info:  
(800) 427-2200 (English)  
(800) 342-4545 (Español)

H

Date Printed: 03/30, 2007  
Billing Period: 03/28/2007 TO 04/26/2007

Summary of Transportation and Related Charges Amount

Customer Charge	29 Days	X 0.16438=	\$ 4.77	
Baseline Transportation	53 Therms	X 0.28418=	15.06	B3
Over Baseline Transportation	445 Therms	X 0.46706=	207.84	
<b>Gas Transportation Charges</b>			<b>227.67</b>	
State Regulatory Fee	498 Therms	X 0.00076=	0.38	
Municipal Trans Surcharge		X 0.71748=	5.55	
Public Purpose Surcharge	498 Therms	X 0.04910=	24.45	
<b>Taxes &amp; Fees on Gas Transportation Charges</b>			<b>30.38</b>	
<b>Total Gas Transportation Charges Including Tax and Fees</b>			<b>258.05</b>	B1
Commerce Energy Procurement Charge (Questions: 1-877-226-5368)			390.78	
Apr Rate - \$ 0.77700/Therm	Service Charge - \$ 0.09300/day			B4
Mar Rate - \$ 0.79900/Therm	Service Charge - \$ 0.09000/day			
<b>Total Other Charges</b>			<b>390.78</b>	



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JANE Q CUSTOMER  
123 TEST STREET  
VISALIA, CA 93292-0000

DATE MAILED Apr 30, 2007

Page 1 of 2

24 Hour Service  
1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
www.socalgas.com

### Account Summary

Previous balance		\$729.42
Payment received	5/22/07	- 729.42
Current charges		+ 648.83
<b>Total amount due</b>		<b>\$648.83</b>

THANK YOU

<b>DATE DUE</b>	May 18, 2007
<b>AMOUNT DUE</b>	\$648.83

### Current Charges

#### Gas Transportation Charges

Rate Schedule: GTR - Residential Climate Zone: 2 Baseline Allowance: 53 Therms

Meter Number: 99999999 (Next scheduled read date May 25, 2007) Cycle: 18

Billing Period	Days	Current Reading	- Previous Reading	= Difference	x Billing Factor	= Total Therms
3/28/07 - 4/26/07	29	5158	4691	467	1.067	498

#### GAS CHARGES

Customer Charge	29 Days x \$.16438	<b>B3</b>	4.77
Gas Transportation (Details below)	<b>New</b> 498 Therms		
	<b>Baseline</b>	<b>Over Baseline</b>	
Therms used	53	445	
Rate/Therm	\$.28418	\$.46706	
Charge	\$15.06	+ \$207.84	= 222.90
<b>Total Gas Charges</b>			<b>\$227.67</b>

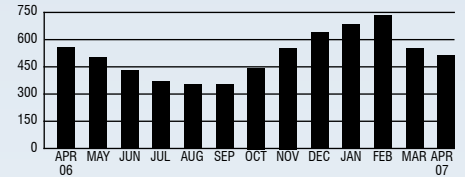
#### TAXES & FEES ON GAS CHARGES

State Regulatory Fee	498 Therms x \$.00076	.38
Municipal Transportation Surcharge	x \$.71748	5.55
Public Purpose Surcharge	498 Therms x \$.04910	24.45
<b>Total Taxes &amp; Fees on Gas Charges</b>		<b>\$30.38</b>

**B1** **Total Gas Transportation Charges \$258.05**

(Continued on next page)

#### Gas Usage History (Total Therms used)



	Apr 06	Mar 07	Apr 07
Total Therms used	589	552	498
Daily average Therms	19.63	19.03	17.17
Days in billing cycle	30	29	29

☞ Planning to dig in your yard or construction site? Stay safe. Call Underground Service Alert at 1-800-227-2600 at least two business days before you dig.

☞ Our records show this gas meter serves a one-family home. If the type of service or actual number of units is different, call us at the number shown above.

The Gas Company's gas commodity cost per therm for your billing period:  
Mar .....\$.73734 Apr .....\$.65071

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	May 18, 2007
<b>AMOUNT DUE</b>	\$648.83



4922.2.43.10854 1 AV 0.293 oz 0.840

JANE Q CUSTOMER  
123 TEST STREET  
VISALIA CA 93292-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.





ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
May 18, 2007 \$648.83

DATE MAILED Apr 30, 2007

Page 2 of 2

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

www.socalgas.com

**Third Party Charges** New heading

**B4**

COMMERCE ENERGY INC Phone: 1-877-226-5368	Amount
Procurement Charge	390.78
Apr Rate - \$.777/Therm, Service Charge - \$.093/Day	
Mar Rate - \$.799/Therm, Service Charge - \$.09/Day	
<b>Total Third Party Charges</b>	<b>\$390.78</b>
<b>Total Current Charges</b>	<b>\$648.83</b>

**B2**

**The Gas Company Policies and Notices**

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. *If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.*

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

**Billing Term Definitions**

**Baseline** – Amount of gas billed at the lowest residential rate.

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**Definitions would be variable.**

**Other Important Phone Numbers**

For the following, call  
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- 한국어 전화 Korean . . . . . 1-800-427-0471
- 國語電話 Mandarin . . . . . 1-800-427-1429
- NOI TIENG VIET Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
*For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.*

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

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**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

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**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

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- El Monte, 11912 Valley Blvd., Suite B
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- Glendale, 213 N. Orange St., #A
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- Santa Barbara, 134 E. Victoria St.
- Santa Fe Spring, 11516 Telegraph Rd.
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- Santa Monica, 1300 6th St.
- South Gate, 4233 Tweedy Blvd.
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- Chatsworth, The Gas Company, 9400 Oakdale Ave.
- Los Angeles, The Gas Company, Juanita Ave. at W. Third St.
- San Luis Obispo, City Hall, 990 Palm St.
- San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.
- Upland, City Hall, 460 N. Euclid Ave.
- Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

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# ATTACHMENT C

Format C

Rate GRL

(Also Accommodates Rate G-NGVRL)







ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JANE Q CUSTOMER  
123 TEST STREET  
LOS ANGELES, CA 90011-0000

DATE MAILED May 24, 2007

Page 1 of 2

24 Hour Service

1-800-427-2200 English

1-800-342-4545 Español

1-800-252-0259 TTY

www.socalgas.com

**CARE** You are currently receiving the CARE discount.

### Account Summary

Previous balance		\$24.93
Payment received	5/22/07	THANK YOU - 24.93
Current charges		+ 15.59
<b>Total amount due</b>		<b>\$15.59</b>

### Current Charges

Rate Schedule: GRL - Residential Climate Zone: 1 Baseline Allowance: 10 Therms

Meter Number: 99999999 (Next scheduled read date Jun 22, 2007) Cycle: 16

Billing Period	Days	Current Reading	- Previous Reading	= Difference	x Billing Factor	= Total Therms
5/1/07 - 5/22/07	21	2164	2151	13	1.028	13

#### GAS CHARGES

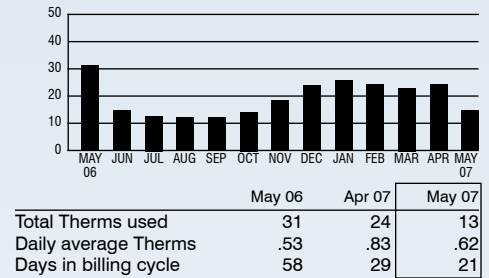
Customer Charge		21 Days x \$.13151	2.76
Gas Service (Details below)		13 Therms	
	CARE Baseline	Over CARE Baseline	
Therms used	10	3	
Rate/Therm	\$.818	\$.96333	
Charge	\$8.18	+ \$2.89	= 11.07
<b>Total Gas Charges</b>			<b>\$13.83</b>

#### TAXES & FEES ON GAS CHARGES

	Amount(\$)
State Regulatory Fee	13 Therms x \$.00076 .01
CARE Public Purpose Surcharge	13 Therms x \$.02518 .33
Los Angeles City Users Tax	\$14.17 x 10% 1.42
<b>Total Taxes &amp; Fees on Gas Charges</b>	<b>\$1.76</b>
<b>Total Current Charges</b>	<b>\$15.59</b>

<b>DATE DUE</b>	Jun 14, 2007
<b>AMOUNT DUE</b>	\$15.59

#### Gas Usage History (Total Therms used)



#### In your bill inserts this month:

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:  
May.....\$.58051

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	Jun 14, 2007
<b>AMOUNT DUE</b>	\$15.59



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JANE Q CUSTOMER  
123 TEST STREET  
LOS ANGELES CA 90011-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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ACCOUNT NUMBER 999 999 9999 9

DATE DUE            AMOUNT DUE  
Jun 14, 2007      \$15.59

DATE MAILED May 24, 2007

Page 2 of 2

1-800-427-2200 English  
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www.socalgas.com

☎ Save time and money by receiving and paying your bill online through our improved online payment option. To pay your bill online, have your most recent bill and bank information hand and sign up through My Account at [www.socalgas.com](http://www.socalgas.com)

### The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

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**Baseline** – Amount of gas billed at the lowest residential rate.

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ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JANE Q CUSTOMER  
123 TEST STREET  
LOS ANGELES, CA 90011-0000

DATE MAILED May 24, 2007

Page 1 of 2

24 Hour Service

1-800-427-2200 English

1-800-342-4545 Español

1-800-252-0259 TTY

www.socalgas.com

**CARE** You are currently receiving the CARE discount.

New CARE icon for all CARE bills

**C3** New, prominent position

### Account Summary

Previous balance		\$24.93
Payment received	5/22/07	THANK YOU - 24.93
Current charges		+ 15.59
<b>Total amount due</b>		<b>\$15.59</b>

### Current Charges

Rate Schedule: GRL - Residential Climate Zone: 1 Baseline Allowance: 10 Therms

Meter Number: 99999999 (Next scheduled read date Jun 22, 2007) Cycle: 16

Billing Period	Days	Current Reading	- Previous Reading	= Difference	x Billing Factor	= Total Therms
5/1/07 - 5/22/07	21	2164	2151	13	1.028	13

### GAS CHARGES

Customer Charge 21 Days x \$.13151 2.76

Gas Service (Details below) 13 Therms

	CARE Baseline	Over CARE Baseline		
Therms used	10	3		
Rate/Therm	\$.818	\$.96333		
Charge	\$8.18	+ \$2.89	=	11.07

**Total Gas Charges \$13.83**

### TAXES & FEES ON GAS CHARGES

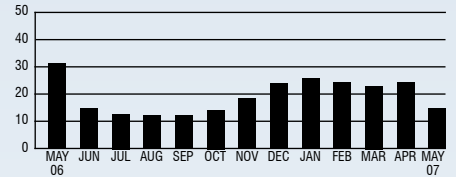
		Amount(\$)
State Regulatory Fee	13 Therms x \$.00076	.01
CARE Public Purpose Surcharge	13 Therms x \$.02518	.33
Los Angeles City Users Tax	\$14.17 x 10%	1.42

**New Total Taxes & Fees on Gas Charges \$1.76**

**Total Current Charges \$15.59**

DATE DUE	Jun 14, 2007
AMOUNT DUE	\$15.59

### Gas Usage History (Total Therms used)



	May 06	Apr 07	May 07
Total Therms used	31	24	13
Daily average Therms	.53	.83	.62
Days in billing cycle	58	29	21

### In your bill inserts this month:

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:  
May.....\$.58051

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PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

DATE DUE	Jun 14, 2007
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JANE Q CUSTOMER  
123 TEST STREET  
LOS ANGELES CA 90011-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

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00 000000000 00000000 00 000000000 000000000

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DATE MAILED May 24, 2007

Page 2 of 2

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www.socalgas.com

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### The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

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Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

#### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

# ATTACHMENT C

Format D

Rate GS/GSL

(Also Accommodates Rates GS-C, GSL-C,  
GT-S, GT-SL)

Your Account Number

[Redacted Account Number]  
HEMET CA 92544-[Redacted]

More phone numbers and info on back of bill

24-Hour Service and Info:  
(800) 427-2000 (English)  
(800) 427-8029 (Español)

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

H

Date Mailed: Dec 14, 2004						
Rate	Climate Zone	Cycle	The Gas Company's Gas Commodity			
GS GSL	1	08	\$ .60815/Therm			
Billing Period	Meter	Readings	Diff.	Pres.	BTU	
From To	Number	Prev Pres	=CCF	Factor	Factor= Therms	
11/09/04 12/10/04	[Redacted]	410751 420106	9355	x 1.011=	9458	
Tenant Billing Factor: 0.979			Master Meter Living Units: 111			
Sub Meter Living Units: 111			CARE Living Units: 44			
Medical Baseline Units: 1						
Next Meter Reading Date on or about: Jan 12 2005						

Thank you for your payment: 12004  
Amount of Last Payment: 3,717.87

Total Current Gas Charges 8,219.95  
**Total Amount Due 8,219.95**

Current Amount Past Due if not paid by Jan 04, 2005

\*\*Avoid holiday delays\*\* Our offices will be closed December 24 and December 25 for the Christmas holidays. Call us early to schedule service.

You may notice higher heating bills this winter due to higher natural gas prices nationwide. Learn how to conserve energy -- visit www.socalgas.com

Energy Comparison	This Year Days	Therms	Daily Average	Last Year Days	Therms	Daily Average
Dec	31	9458	305.10	30	8385	279.50
Nov	29	5316	183.31	33	5074	153.76
Oct	20	1549	77.45	29	1917	66.10

Date Mailed Dec 14, 2004 Please bring entire bill if payment is made in person or return stub with your payment by mail

08 8288 2730  
MG

**Total Amount Due \$8,219.95**  
Please Pay  
By 01/04/05

Make Payment To:

The Gas Company  
P O Box C  
Mont PK Ca 91756

[Redacted]  
[Redacted]  
[Redacted]  
RANCHO PALOS VERDES CA [Redacted]

Your Account Number

[Redacted]

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1  
Your Account Number

More phone numbers  
and info on back of bill

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

████████████████████  
████████████████████  
████████████████████  
HEMET CA 92544-████████

24-Hour Service and Info:  
(800) 427-2000 (English)  
(800) 427-8029 (Español)

H

Date: ~~March 14, 2004~~  
Billing Period: 11/09/2004 TO 12/10/2004

Summary of Charges	CARE Discount Applied	Medical Allowance Applied	Amount
Customer Charge	31 Days	× 0.16438= \$	5.10
Baseline	3528 Therms	× 0.96471=	3,403.50
Over Baseline	2181 Therms	× 1.14705=	2,501.72
CARE Baseline	2317 Therms	× 0.77176=	1,788.17
CARE Over Baseline	1432 Therms	× 0.91764=	1,314.06
Submetered Credit			639.82CR
CARE Submetered Credit			465.03CR
<b>Gas Charges</b>			<b>7,907.70</b>
State Regulatory Fee	9458 Therms	× 0.00076=	7.19
Mobile Home Park Surcharge	111 Spaces	× 0.21000=	23.31
Public Purpose Surchrng.	5709 Therms	× 0.03700=	211.23
CARE Public Purpose Surchrng.	3749 Therms	× 0.01881=	70.52
<b>Taxes &amp; Fees on Gas Charges</b>			<b>312.25</b>
<b>Total Gas Charges Including Taxes and Fees</b>			<b>8,219.95</b>







ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
Jan 4, 2005 \$8,219.95

DATE MAILED Dec 14, 2004

Page 2 of 3

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

www.socalgas.com

Submetered Credit	- 639.82
CARE Submetered Credit	- 465.03
<b>Total Gas Charges \$7,907.70</b>	

**TAXES & FEES ON GAS CHARGES**

	Amount(\$)
State Regulatory Fee	9,458 Therms x \$.00076 7.19
Mobile Home Park Surcharge	111 Spaces x \$.21 23.31
Public Purpose Surcharge	5,709 Therms x \$.037 211.23
CARE Public Purpose Surcharge	3,749 Therms x \$.01881 70.52

**Total Taxes & Fees on Gas Charges \$312.25**

**Total Current Charges \$8,219.95**

☞ **Avoid holiday delays.** Our offices will be closed December 24 and December 25 for the Christmas holidays. Call us early to schedule service.

☞ You may notice higher heating bills this winter due to higher natural gas prices nationwide. Learn how to conserve energy—visit [www.socalgas.com](http://www.socalgas.com)

**Other Important Phone Numbers** ☎

For the following, call  
Monday - Friday, 8am-5pm:

- 粵語電話 Cantonese . . . . . 1-800-427-1420
- 한국어 전화 Korean . . . . . 1-800-427-0471
- 國語電話 Mandarin . . . . . 1-800-427-1429
- NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
*For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.*

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . 1-800-227-2600

**Payment Options \$**

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**The Gas Company Payment Locations**

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

**Company Offices**

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
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San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

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ACCOUNT NUMBER 999 999 9999 9

DATE DUE	AMOUNT DUE
Jan 4, 2005	\$8,219.95

DATE MAILED Dec 14, 2004

Page 3 of 3

1-800-427-2200 English  
 1-800-342-4545 Español  
 1-800-252-0259 TTY

www.socalgas.com

## The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. ***If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.***

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

## Billing Term Definitions

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

**Definitions would be variable.**

Your Account Number

[Redacted Account Number]  
HEMET CA 92544-[Redacted]

More phone numbers and info on back of bill

24-Hour Service and Info:  
(800) 427-2000 (English)  
(800) 427-8029 (Español)

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

H

Date Mailed: Dec 14, 2004						
Rate	Climate Zone	Cycle	The Gas Company's Gas Commodity			
GS GSL	1	08	\$ .60815/Therm			
Billing Period	Meter	Readings	Diff.	Pres.	BTU	
From To	Number	Prev Pres	=CCF	Factor	Factor= Therms	
11/09/04 12/10/04	[Redacted]	410751 420106	9355	x 1.011=	9458	
Tenant Billing Factor: 0.979		Master Meter Living Units: 111				
Sub Meter Living Units: 111		CARE Living Units: 44				
Medical Baseline Units: 1						
Next Meter Reading Date on or about: Jan 12 2005						

Thank you for your payment: 12004  
Amount of Last Payment: 3,717.87

Total Current Gas Charges 8,219.95  
**Total Amount Due 8,219.95**

Current Amount Past Due if not paid by Jan 04, 2005

\*\*Avoid holiday delays\*\* Our offices will be closed December 24 and December 25 for the Christmas holidays. Call us early to schedule service.

You may notice higher heating bills this winter due to higher natural gas prices nationwide. Learn how to conserve energy -- visit www.socalgas.com

Energy Comparison	This Year Days	Therms	Daily Average	Last Year Days	Therms	Daily Average
Dec	31	9458	305.10	30	8385	279.50
Nov	29	5316	183.31	33	5074	153.76
Oct	20	1549	77.45	29	1917	66.10

Date Mailed Dec 14, 2004 Please bring entire bill if payment is made in person or return stub with your payment by mail

08 8288 2730  
MG

**Total Amount Due \$8,219.95**  
Please Pay By 01/04/05

Make Payment To:

The Gas Company  
P O Box C  
Mont PK Ca 91756

[Redacted]  
[Redacted]  
[Redacted]  
RANCHO PALOS VERDES CA [Redacted]

Your Account Number

[Redacted]

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

1  
Your Account Number

More phone numbers  
and info on back of bill

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

████████████████████  
████████████████████  
████████████████████  
HEMET CA 92544-████████

24-Hour Service and Info:  
(800) 427-2000 (English)  
(800) 427-8029 (Español)

H

Date: ~~March 14, 2004~~  
Billing Period: 11/09/2004 TO 12/10/2004

Summary of Charges	CARE Discount Applied	Medical Allowance Applied	AMOUNT
Customer Charge	D2	31 Days	D3
Baseline		3528 Therms	× 0.16438= \$ 5.10
Over Baseline		2181 Therms	× 0.96471= 3,403.50
CARE Baseline		2317 Therms	× 1.14705= 2,501.72
CARE Over Baseline		1432 Therms	× 0.77176= 1,788.17
Submetered Credit			1,314.06
CARE Submetered Credit			639.82CR
<b>Gas Charges</b>			465.03CR
			7,907.70
State Regulatory Fee		9458 Therms	× 0.00076= 7.19
Mobile Home Park Surcharge		111 SpAcEs	× 0.21000= 23.31
Public Purpose Surchrng.		5709 Therms	× 0.03700= 211.23
CARE Public Purpose Surchrng.		3749 Therms	× 0.01881= 70.52
<b>Taxes &amp; Fees on Gas Charges</b>			312.25
<b>Total Gas Charges Including Taxes and Fees</b>			8,219.95

D5

D6

D4



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JOHN Q CUSTOMER  
XYZ PROPERTIES  
123 TEST STREET  
HEMET, CA 92544-0000

DATE MAILED Dec 14, 2004

Page 1 of 3

24 Hour Service  
1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
www.socalgas.com

**CARE** You are currently receiving the CARE discount. **D2**

**+** You are currently receiving Medical Baseline Allowance. **D3**

New Medical Baseline Allowance icon  
**Account Summary**

Previous balance		\$3,717.87
Payment received	12/10/04	- 3,717.87
Current charges		+8,219.95
<b>Total amount due</b>		<b>\$8,219.95</b>

THANK YOU

**Current Charges**

Rate Schedule: GS, GSL - Multi-Family Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Jan 12, 2005) Cycle: 8

Master Meter Living Units: 111 Sub-Meter Living Units: 111 Tenant Billing Factor: 0.979

Units for Gas CARE Assistance: 44 Medical Baseline Units: 1

**D1**

Billing Period	Days	Current Reading	-	Previous Reading	=	Difference	x	Billing Factor	=	Total Therms
11/9/04 - 12/10/04	21	420106	-	410751	=	9355	x	1.011	=	9458

**GAS CHARGES**

Amount(\$)

Customer Charge	31 Days x \$.16438	5.10
Gas Service (Details below)	9,458 Therms	

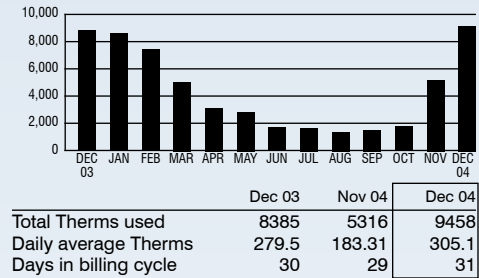
	Baseline	Over Baseline	CARE Baseline	Over CARE Baseline	
Therms used	3,528	2,181	2,317	1,432	
Rate/Therm	\$.96471	\$1.14705	\$.77176	\$.91764	
Charge	\$3,403.50	+ \$2,501.72	+ \$1,788.17	+ \$1,314.06	= 9,007.45

**D4**

(Continued on next page)

<b>DATE DUE</b>	Jan 4, 2005
<b>AMOUNT DUE</b>	\$8,219.95

**Gas Usage History** (Total Therms used)



**In your bill inserts this month:**

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:

Nov.....\$.60815 Dec.....\$.60815

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	Jan 4, 2005
<b>AMOUNT DUE</b>	\$8,219.95



The Gas Company



Sempra Energy utility

4922.2.43.10854 1 AV 0.293 oz 0.840

JOHN Q CUSTOMER  
XYZ PROPERTIES  
123 TEST STREET  
HEMET CA 92544-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
Jan 4, 2005 \$8,219.95

DATE MAILED Dec 14, 2004

Page 2 of 3

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

www.socalgas.com

D5  
D6

Submetered Credit	- 639.82
CARE Submetered Credit	- 465.03

**Total Gas Charges \$7,907.70**

**TAXES & FEES ON GAS CHARGES**

	Amount(\$)
State Regulatory Fee	9,458 Therms x \$.00076 7.19
Mobile Home Park Surcharge	111 Spaces x \$.21 23.31
Public Purpose Surcharge	5,709 Therms x \$.037 211.23
CARE Public Purpose Surcharge	3,749 Therms x \$.01881 70.52

**Total Taxes & Fees on Gas Charges \$312.25**

**Total Current Charges \$8,219.95**

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- 한국어 전화 Korean . . . . . 1-800-427-0471
- 國語電話 Mandarin . . . . . 1-800-427-1429
- NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

**Payment Options \$**

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

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**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

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**The Gas Company Payment Locations**

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Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

**Drop Box Locations**

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.



ACCOUNT NUMBER 999 999 9999 9

DATE DUE	AMOUNT DUE
Jan 4, 2005	\$8,219.95

DATE MAILED Dec 14, 2004

Page 3 of 3

1-800-427-2200 English  
 1-800-342-4545 Español  
 1-800-252-0259 TTY

www.socalgas.com

## The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. ***If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.***

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: [consumer-affairs@cpuc.ca.gov](mailto:consumer-affairs@cpuc.ca.gov), to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

## Billing Term Definitions

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

**Definitions would be variable.**



# ATTACHMENT C

Format E

Rate GM-E

(Also Accommodates Rates GM-C, GM-EC, GM-CC,  
GM-BE, GM-BC, GM-BEC, GM-BCC, GML-E,  
GML-C, GML-EC, GML-CC, GMBL-E, GMBL-C,  
GMBL-EC, GMBL-CC)



Your Account Number

[Redacted Account Number]  
[Redacted Account Number]  
[Redacted Account Number]  
INGLEWOOD CA 90304-[Redacted]

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
(800) 427-2200 (English)  
(800) 342-4545 (Español)

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

H

Date Mailed: Apr 12, 2007					
Rate	Climate Zone	Cycle	The Gas Company's Gas Commodity		
GM-E	1	08	\$0.65071/Therm		
Billing Period	Meter	Readings	Difference	Billing	
From To	Number	Prev Pres	=CCF x	Factor = Therms	
03/05/07 04/10/07	[Redacted]	8466 8501	35 x	1.032 = 36	
Master Meter Living Units: 2					
Next Meter Reading Date on or about: May 09 2007					

Summary of Charges				Amount
Customer Charge	36 Days	x 0.16438=	\$	5.92
Baseline	36 Therms	x 0.99806=		35.93
<b>Gas Charges</b>				<b>41.85</b>
State Regulatory Fee	36 Therms	x 0.00076=		0.03
Public Purpose Surcharge	36 Therms	x 0.04910=		1.77
HAWTHORNE City Users Tax		5%		2.18
<b>Taxes &amp; Fees on Gas Charges</b>				<b>3.98</b>
<b>Total Gas Charges Including Taxes and Fees</b>				<b>45.83</b>

Last Payment on 2007 05.07 Total Current Gas Charges 45.83

**Total Amount Due 45.83**

Current Amount Past Due if not paid by May 02, 2007

We have changed the monthly schedule for reading your meter. This may cause the number of days in the current billing period to be irregular.

Our records show this gas meter serves the number of living units as shown above. If the type of service or actual number of units is different, call us at the telephone number shown above.

Planning to dig in your yard or construction site? Stay safe. Call Underground Service Alert at 1-800-227-2600 at least two business days before you dig.

Energy Comparison	This Year	Therms	Daily Average	Last Year	Therms	Daily Average
	Days			Days		
Apr	36	36	1.00	29	29	1.34
Mar	32	41	1.28	31	27	0.87
Feb	29	35	1.21	30	31	1.03

Date Mailed: Apr 12, 2007 Please bring entire bill if payment is made in person or return stub with your payment by mail

08 2608 0710  
S

**Total Amount Due \$45.83**  
**Please Pay**  
**By 05/02/07**

Make Payment To:

The Gas Company  
P O Box C  
Mont Pk Ca 91756

[Redacted]  
[Redacted]  
INGLEWOOD CA 90304-[Redacted]

Your Account Number

[Redacted Account Number]

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

[Redacted Footer]



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JOHN Q CUSTOMER  
123 TEST STREET  
INGLEWOOD, CA 90304-0000

DATE MAILED Apr 12, 2007

Page 1 of 2

24 Hour Service  
1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
www.socalgas.com

### Account Summary

Previous balance		\$50.07
Payment received	3/29/07	THANK YOU - 50.07
Current charges		+45.83
<b>Total amount due</b>		<b>\$45.83</b>

We have changed the monthly schedule for reading your meter. This may cause the number of days in the current billing period to be irregular.

### Current Charges

Rate Schedule: GME – Residential Climate Zone: 1 Baseline Allowance: 41 Therms

Meter Number: 99999999 (Next scheduled read date May 9, 2007) Cycle: 6

Master Meter Living Units: 2

Billing Period	Days	Current Reading	Previous Reading	Difference	x Billing Factor	= Total Therms
3/5/07 - 4/10/07	36	8501	8466	35	1.032	36

#### GAS CHARGES

Customer Charge		36 Days x \$.16438	5.92
Gas Service (Details below)		36 Therms	
	<u>Baseline</u>		
Therms used	36		
Rate/Therm	\$.99806		
Charge	\$35.93	=	35.93
<b>Total Gas Charges</b>			<b>\$41.85</b>

#### TAXES & FEES ON GAS CHARGES

State Regulatory Fee	36 Therms x \$.00076	.03
Public Purpose Surcharge	36 Therms x \$.0491	1.77

(Continued on next page)

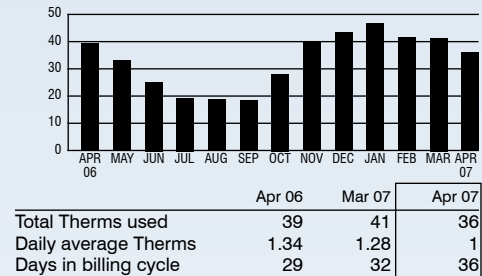
PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	<b>May 2, 2007</b>
<b>AMOUNT DUE</b>	<b>\$45.83</b>

#### Gas Usage History (Total Therms used)



#### In your bill inserts this month:

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:

Mar .....\$.73734 Apr .....\$.65071



4922.2.43.10854 1 AV 0.293 oz 0.840

JOHN Q CUSTOMER  
123 TEST STREET  
INGLEWOOD CA 90304-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



<b>DATE DUE</b>	<b>May 2, 2007</b>
<b>AMOUNT DUE</b>	<b>\$45.83</b>

Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
May 2, 2007 \$45.83

DATE MAILED Apr 12, 2007

Page 2 of 2

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

www.socalgas.com

Hawthorne City Users Tax \$43.65 x 5% 2.18

**Total Taxes & Fees on Gas Charges \$3.98**

**Total Current Charges \$45.83**

“ Our records show this gas meter serves 2 living units. If the type of service or actual number of units is different, call us at the telephone number shown above.

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**Therms** – Standard unit of measuring heat energy.

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**Definitions would be variable.**

### Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NOI TIENG VIET Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

### Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

### The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

#### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

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Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
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San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

Your Account Number

[Redacted Account Number]  
[Redacted Account Number]  
[Redacted Account Number]  
INGLEWOOD CA 90304-[Redacted]

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
(800) 427-2200 (English)  
(800) 342-4545 (Español)

P. O. Box C  
Monterey Park, CA 91756  
www.socalgas.com

Date Mailed Apr 12, 2007		Rate Climate Zone		Cycle		The Gas Company's Gas Commodity	
GM-E		1		08		\$0.65071/Therm	
Billing Period	Meter	Readings	Difference	Billing			
From To	Number	Prev Pres	=CCF x	Factor = Therms			
03/05/07 04/10/07	[Redacted]	8466 8501	35 x	1.032 =	36		
Master Meter Living Units:		2	E1				
Next Meter Reading Date on or about: May 09 2007							

Summary of Charges				Amount
Customer Charge	36 Days	x 0.16438=	\$	5.92
Baseline	36 Therms	x 0.99806=		35.93
<b>Gas Charges</b>				<b>41.85</b>
State Regulatory Fee	36 Therms	x 0.00076=		0.03
Public Purpose Surcharge	36 Therms	x 0.04910=		1.77
HAWTHORNE City Users Tax		5%		2.18
<b>Taxes &amp; Fees on Gas Charges</b>				<b>3.98</b>
<b>Total Gas Charges Including Taxes and Fees</b>				<b>45.83</b>

Last Payment on 2007	50.07	Total Current Gas Charges	45.83
		<b>Total Amount Due</b>	<b>45.83</b>

Current Amount Past Due if not paid by May 02, 2007

We have changed the monthly schedule for reading your meter. This may cause the number of days in the current billing period to be irregular.

Our records show this gas meter serves the number of living units as shown above. If the type of service or actual number of units is different, call us at the telephone number shown above.

Planning to dig in your yard or construction site? Stay safe. Call Underground Service Alert at 1-800-227-2600 at least two business days before you dig.

Energy Comparison	This Year	Therms	Daily Average	Last Year	Therms	Daily Average
	Days			Days		
Apr	36	36	1.00	29	29	1.34
Mar	32	41	1.28	31	27	0.87
Feb	29	35	1.21	30	31	1.03

Date Mailed Apr 12, 2007 Please bring entire bill if payment is made in person or return stub with your payment by mail

08 2608 0710  
S

**Total Amount Due**  
**\$45.83**  
**Please Pay**  
**By 05/02/07**

Make Payment To:

The Gas Company  
P O Box C  
Mont Pk Ca 91756

[Redacted]  
[Redacted]  
INGLEWOOD CA 90304-[Redacted]

Your Account Number

[Redacted Account Number]

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
JOHN Q CUSTOMER  
123 TEST STREET  
INGLEWOOD, CA 90304-0000

DATE MAILED Apr 12, 2007

Page 1 of 2

24 Hour Service  
1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY  
www.socalgas.com

### Account Summary

Previous balance		\$50.07
Payment received	3/29/07	THANK YOU - 50.07
Current charges		+45.83
<b>Total amount due</b>		<b>\$45.83</b>

We have changed the monthly schedule for reading your meter. This may cause the number of days in the current billing period to be irregular.

### Current Charges

Rate Schedule: GME - Residential Climate Zone: 1 Baseline Allowance: 41 Therms

Meter Number: 99999999 (Next scheduled read date May 9, 2007) Cycle: 6

Master Meter Living Units: 2 **E1** Reworded

Billing Period	Days	Current Reading	Previous Reading	Difference	x Billing Factor	= Total Therms
3/5/07 - 4/10/07	36	8501	8466	35	1.032	36

#### GAS CHARGES

Customer Charge		36 Days x \$.16438	5.92
Gas Service (Details below)		36 Therms	
	<u>Baseline</u>		
Therms used	36		
Rate/Therm	\$.99806		
Charge	\$35.93	=	35.93
<b>Total Gas Charges</b>			<b>\$41.85</b>

#### TAXES & FEES ON GAS CHARGES

State Regulatory Fee	36 Therms x \$.00076	.03
Public Purpose Surcharge	36 Therms x \$.0491	1.77

(Continued on next page)

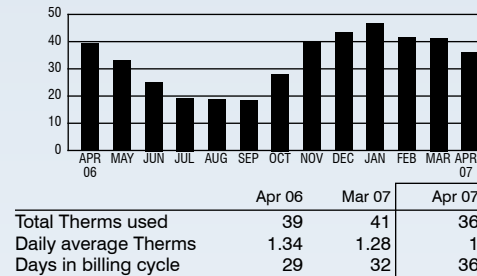
PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	<b>May 2, 2007</b>
<b>AMOUNT DUE</b>	<b>\$45.83</b>

#### Gas Usage History (Total Therms used)



#### In your bill inserts this month:

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:

Mar .....\$.73734 Apr .....\$.65071



4922.2.43.10854 1 AV 0.293 oz 0.840

JOHN Q CUSTOMER  
123 TEST STREET  
INGLEWOOD CA 90304-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111

Barcode for address

<b>DATE DUE</b>	<b>May 2, 2007</b>
<b>AMOUNT DUE</b>	<b>\$45.83</b>

Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.







A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
May 2, 2007 \$45.83

DATE MAILED Apr 12, 2007

Page 2 of 2

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

www.socalgas.com

New

Hawthorne City Users Tax

\$43.65 x 5%

2.18

Total Taxes &amp; Fees on Gas Charges \$3.98

Total Current Charges \$45.83

“ Our records show this gas meter serves 2 living units. If the type of service or actual number of units is different, call us at the telephone number shown above.

“ Planning to dig? If you plan to dig in your yard or construction site, stay safe. Call Underground Service Alert at 1-800-227-2600 at least two business days before you dig.

### The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

### Billing Term Definitions

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

**Therms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

**Definitions would be variable.**

### Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

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**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

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**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

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Compton, 700 N. Long Beach Blvd.  
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Covina, 932 N. Citrus Ave.  
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Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
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Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

#### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

# ATTACHMENT C

Format F

Rate G-NGVR  
(Also Accommodates Rate G-NGVRC)







ACCOUNT NUMBER 999 999 9999 9
SERVICE FOR
JOHN Q CUSTOMER
123 TEST STREET
MANHATTAN BEACH, CA 90266-0000

DATE MAILED May 21, 2007 Page 1 of 2
24 Hour Service
1-800-427-2200 English
1-800-342-4545 Español
1-800-252-0259 TTY
www.socalgas.com

Account Summary

Table with 2 columns: Description and Amount. Rows include Previous balance (\$141.99), Payment received (5/8/07) (-141.99), Current charges (+136.44), and Total amount due (\$136.44).

Current Charges

Rate Schedule: G-NGVR - Residential Climate Zone: 1
Meter Number: 99999999 (Next scheduled read date Jun 18, 2007) Cycle: 12

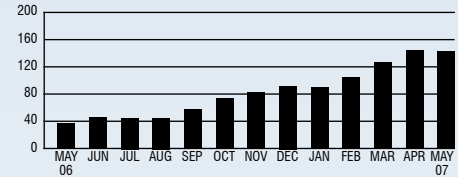
Table with 7 columns: Billing Period, Days, Current Reading, Previous Reading, Difference, Billing Factor, Total Therms. Row for 4/18/07 - 5/17/07 shows 29 days, 2219 current reading, 2082 previous reading, 137 difference, 1.028 billing factor, and 141 total therms.

Table for GAS CHARGES with columns: Description, Amount(\$). Rows include Customer Charge (9.53) and Gas Service (119.88), totaling \$129.41.

Table for TAXES & FEES ON GAS CHARGES with columns: Description, Amount(\$). Rows include State Regulatory Fee (.11) and Public Purpose Surcharge (6.92), totaling \$7.03. Total Current Charges \$136.44.

DATE DUE Jun 11, 2007
AMOUNT DUE \$136.44

Gas Usage History (Total Therms used)



Summary table for Gas Usage History: Total Therms used (141), Daily average Therms (4.86), Days in billing cycle (29).

In your bill inserts this month:

- What can you do to reduce your energy costs?
What is the clean fuel of choice?
Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:
Apr . . . . . \$.65071 May . . . . . \$.72564

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER
999 999 9999 9

DATE DUE Jun 11, 2007
AMOUNT DUE \$136.44



4922.2.43.10854 1 AV 0.293 oz 0.840

JOHN Q CUSTOMER
123 TEST STREET
MANHATTAN BEACH CA 90266-0000

THE GAS COMPANY
PO BOX C
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$ [ ]

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE            AMOUNT DUE  
Jun 11, 2007        \$136.44

DATE MAILED May 21, 2007

Page 2 of 2

1-800-427-2200 English  
1-800-342-4545 Español  
1-800-252-0259 TTY

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## Definitions would be variable.

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NOI TIENG VIET Vietnamese . . . . . 1-800-427-0478

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For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

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**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

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Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
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Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

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ACCOUNT NUMBER 999 999 9999 9
SERVICE FOR
JOHN Q CUSTOMER
123 TEST STREET
MANHATTAN BEACH, CA 90266-0000

DATE MAILED May 21, 2007 Page 1 of 2
24 Hour Service
1-800-427-2200 English
1-800-342-4545 Español
1-800-252-0259 TTY
www.socalgas.com

Account Summary

Table with 3 columns: Description, Amount, and Status. Includes Previous balance (\$141.99), Payment received (5/8/07, -141.99), Current charges (+136.44), and Total amount due (\$136.44).

Current Charges

Rate Schedule: G-NGVR - Residential Climate Zone: 1
Meter Number: 99999999 (Next scheduled read date Jun 18, 2007) Cycle: 12

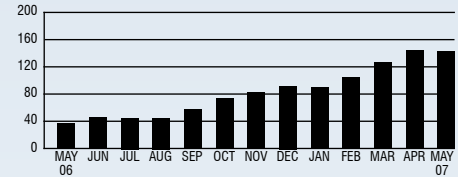
Table with 7 columns: Billing Period, Days, Current Reading, Previous Reading, Difference, Billing Factor, Total Therms. Row for 4/18/07 - 5/17/07 showing 29 days, readings of 2219 and 2082, difference of 137, and 141 total therms.

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DATE DUE Jun 11, 2007
AMOUNT DUE \$136.44

Gas Usage History (Total Therms used)



Summary table for Gas Usage History: Total Therms used (141), Daily average Therms (4.86), Days in billing cycle (29).

In your bill inserts this month:

- What can you do to reduce your energy costs?
What is the clean fuel of choice?
Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period:
Apr . . . . . \$.65071 May . . . . . \$.72564

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER
999 999 9999 9

DATE DUE Jun 11, 2007
AMOUNT DUE \$136.44



4922.2.43.10854 1 AV 0.293 oz 0.840

JOHN Q CUSTOMER
123 TEST STREET
MANHATTAN BEACH CA 90266-0000

THE GAS COMPANY
PO BOX C
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$ [ ]

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
Jun 11, 2007 \$136.44

DATE MAILED May 21, 2007

Page 2 of 2

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Lancaster, 2065 W. Avenue K  
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Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
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Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

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# ATTACHMENT C

Format G

Rate GN-10

(Also Accommodates Rates GN-10C, GN-10V,  
GN-10VC, GN-10L)



Your Account Number

██████████  
 ██████████  
 ██████████  
 ANAHEIM CA 92806-██████

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
 (800) 427-2000 (English)  
 (800) 427-8029 (Español)

P. O. Box C  
 Monterey Park, CA 91756  
 www.socalgas.com

Date Mailed: May 15, 2007

Rate	Climate Zone	Cycle	The Gas Company's Gas Commodity
GN-10	1	09	\$0.72564/Therm

Billing Period	Meter	Readings	Difference	Billing
From To	Number	Prev Pres	=CCF x	Factor = Therms
04/13/07 05/11/07	██████████	42475 45016	2,541 x	1.018 = 2587

Next Meter Reading Date on or about: Jun 13 2007

Summary of Charges	Amount
Customer Charge	28 Days x 0.49315= \$ 13.81
Commodity Tier 1	100 Therms x 1.13940= 113.94
Commodity Tier 2	2487 Therms x 0.91824= 2,283.66
<b>Gas Charges</b>	<b>2,411.41</b>
State Regulatory Fee	2587 Therms x 0.00076= 1.97
Public Purpose Surcharge	2587 Therms x 0.05639= 145.88
<b>Taxes &amp; Fees on Gas Charges</b>	<b>147.85</b>
<b>Total Gas Charges Including Taxes and Fees</b>	<b>2,559.26</b>

Last Payment 24 2007	2,565.02	Total Current Gas Charges	2,559.26
		<b>Total Amount Due</b>	<b>2,559.26</b>

.7% Late Payment Charge Due if Paid After Jun 07, 2007

\*\*\*Special Discount\*\*\* You may be eligible for the California Alternate Rates for Energy (CARE) program. For more information and to request an application, please call 1-800-772-5050.

\*\*\*Descuento Especial\*\*\* Usted podría ser elegible para el programa de Tarifas Alternativas para Energía en California (CARE). Para más información y para pedir una solicitud, por favor llame al 1-800-772-5050.

Energy Comparison	This Year	Therms	Daily Average	Last Year	Therms	Daily Average
	Days			Days		
May	28	2587	92.39	29	2764	95.31
Apr	29	2526	87.10	30	2877	95.90
Mar	31	3258	105.10	29	2756	95.03

Date Mailed: May 15, 2007 Please bring entire bill if payment is made in person or return stub with your payment by mail

09 3633 0220  
S

**Total Amount Due**  
**\$2,559.26**  
 Current Amount Past Due  
 if Not Paid By 06/05/07

Make Payment To:  
 The Gas Company  
 P O Box C  
 Mont Pk Ca 91756  
 ██████████  
 ██████████  
 ██████████  
 CYPRESS CA 90630-██████

Your Account Number  
 ██████████

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR
XYZ CORPORATION
123 TEST STREET
RIVERSIDE, CA 92501-0000

DATE MAILED May 15, 2007

Page 1 of 2

24 Hour Service

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

Account Summary

Table with 3 columns: Description, Amount, and Status. Includes Previous balance, Payment received, Current charges, and Total amount due.

To avoid a .7% Late Payment Charge, please pay by Jun 7, 2007.

Current Charges

Rate Schedule: GN10 - Non-Residential Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Jun 13, 2007) Cycle: 9

Table with 7 columns: Billing Period, Days, Current Reading, Previous Reading, Difference, Billing Factor, Total Therms.

GAS CHARGES

Table with 3 columns: Description, Amount, and Total. Includes Customer Charge, Gas Transportation, Therms used (Tier 1 and Tier 2), Charge, Gas Commodity, and Total Gas Charges.

TAXES & FEES ON GAS CHARGES

Table with 3 columns: Description, Amount, and Total. Includes State Regulatory Fee, Public Purpose Surcharge, and Total Taxes & Fees on Gas Charges.

DATE DUE Jun 5, 2007
AMOUNT DUE \$2,559.26

Gas Usage History (Total Therms used)

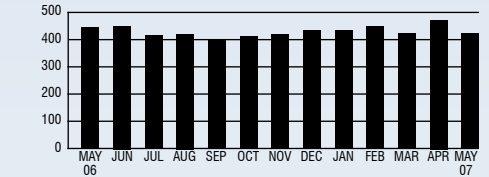


Table with 4 columns: Description, May 06, Apr 07, May 07. Includes Total Therms used, Daily average Therms, and Days in billing cycle.

In your bill inserts this month:

- What can you do to reduce your energy costs?
What is the clean fuel of choice?
Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period.

Apr .....\$.65071 May .....\$.72564

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER
999 999 9999 9

DATE DUE Jun 5, 2007
AMOUNT DUE \$2,559.26



4922.2.43.10854 1 AV 0.293 oz 0.840

XYZ CORPORATION
123 TEST STREET
RIVERSIDE CA 92501-0000

THE GAS COMPANY
PO BOX C
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.







A Semptra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE            AMOUNT DUE  
Jun 5, 2007        \$2,559.26

DATE MAILED May 15, 2007

Page 2 of 2

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

## The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

## Billing Term Definitions

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of terms used.

**Terms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

## Definitions would be variable.

## Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

## Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

## The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Dooty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
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Los Angeles, 2522 N. Daly St.  
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Ontario, 962 N. Mountain Ave.  
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Palm Springs, 211 N. Sunrise Way  
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Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

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San Fernando, 444 S. Brand Blvd. Ste. 101  
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Van Nuys, The Gas Company, 16645 Saticoy St.

**Providing safe and reliable energy to our customers for more than 140 years.**

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ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
XYZ CORPORATION  
123 TEST STREET  
RIVERSIDE, CA 92501-0000

DATE MAILED May 15, 2007

Page 1 of 2

24 Hour Service

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

### Account Summary

Previous balance		\$2,565.02
Payment received	4/24/07	THANK YOU - 2,565.02
Current charges		+ 2,559.26
<b>Total amount due</b>		<b>\$2,559.26</b>

To avoid a .7% Late Payment Charge, please pay by Jun 7, 2007. **G2**

Displayed on non-residential accounts only

### Current Charges

Rate Schedule: GN10 - Non-Residential Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Jun 13, 2007) Cycle: 9

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Billing Factor	= Total Therms
4/13/07 - 5/11/07	28	45016	42475	2541	1.018	2587

### GAS CHARGES

Customer Charge	28 Days x \$.49315	<b>G1</b>	13.81
Gas Transportation (Details below)	2,587 Therms		
	<b>Tier 1</b>	<b>Tier 2</b>	
Therms used	100	2487	
Rate/Therm	\$.46193	\$.24077	
Charge	\$46.19	+ \$598.80	= 644.99
Gas Commodity	2,587 Therms x \$.67747		1,752.61
<b>Total Gas Charges</b>			<b>\$2,411.41</b>

### TAXES & FEES ON GAS CHARGES

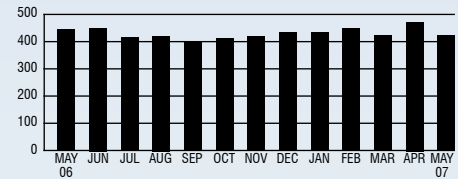
State Regulatory Fee	2,587 Therms x \$.00076	1.97
Public Purpose Surcharge	2,587 Therms x \$.05639	145.88

**Total Taxes & Fees on Gas Charges \$147.85**

**Total Current Charges \$2,559.26**

<b>DATE DUE</b>	Jun 5, 2007
<b>AMOUNT DUE</b>	\$2,559.26

### Gas Usage History (Total Therms used)



	May 06	Apr 07	May 07
Total Therms used	2764	2526	2587
Daily average Therms	95.31	87.10	92.39
Days in billing cycle	29	29	28

### In your bill inserts this month:

- What can you do to reduce your energy costs?
- What is the clean fuel of choice?
- Easy, secure and good for the environment

**Commodity and transportation components now shown separately on non-residential accounts**

The Gas Company's gas commodity cost per therm for your billing period.

Apr .....\$.65071 May .....\$.72564

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	Jun 5, 2007
<b>AMOUNT DUE</b>	\$2,559.26

Please enter amount enclosed.

\$
----

Write account number on check and make payable to The Gas Company.



4922.2.43.10854 1 AV 0.293 oz 0.840

XYZ CORPORATION  
123 TEST STREET  
RIVERSIDE CA 92501-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111

4922.2.43.10854 1 AV 0.293 oz 0.840

00 000000000 00000000 00 000000000 000000000

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A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE AMOUNT DUE  
Jun 5, 2007 \$2,559.26

DATE MAILED May 15, 2007

Page 2 of 2

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

## The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

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## Definitions would be variable.

## Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NOI TIENG VIET Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

## Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

## The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
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Van Nuys, 6550 Van Nuys Blvd.  
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Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

# ATTACHMENT C

Format H

Rate GT-10

(Also Accommodates Rates GT-10V, GT-10L, GT-EN)







ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR
XYZ CORPORATION
123 TEST STREET
ANAHEIM, CA 92806-0000

DATE MAILED Aug 26, 2006

Page 1 of 2

24 Hour Service

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

Account Summary

Table with 3 columns: Description, Amount, and Balance. Includes Previous balance (\$428.34), Payment received (-428.34), Current charges (+443.28), and Total amount due (\$443.28).

To avoid a .7% Late Payment Charge, please pay by Sep 8, 2006.

Current Charges

Rate Schedule: GT10 - Non-Residential Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Sep 13, 2006) Cycle: 10

Table with 7 columns: Billing Period, Days, Current Reading, Previous Reading, Difference, Billing Factor, Total Therms. Shows billing for 7/14/06 - 8/14/06 with 31 days and 1384 therms.

GAS TRANSPORTATION CHARGES

Table showing Gas Transportation Charges. Includes Customer Charge (15.29) and Gas Transportation (1,384 Therms). Breaks down into Tier 1 (100 Therms) and Tier 2 (1284 Therms) with rates and total charges of \$362.08.

TAXES & FEES ON GAS TRANSPORTATION CHARGES

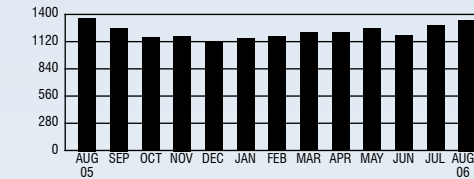
Table showing Taxes & Fees: State Regulatory Fee (1.05), Municipal Transportation Surcharge (11.49), and Public Purpose Surcharge (68.66).

Total Taxes & Fees on Gas Transportation Charges \$81.20

Total Current Charges \$443.28

DATE DUE Sep 6, 2006
AMOUNT DUE \$443.28

Gas Usage History (Total Therms used)



Summary table for Gas Usage History comparing August 05, July 06, and August 06. Includes Total Therms used, Daily average Therms, and Days in billing cycle.

In your bill inserts this month:

- What can you do to reduce your energy costs?
What is the clean fuel of choice?
Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period.

Jul. . . . . \$ .545 Aug . . . . . \$ .5912

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER
999 999 9999 9

DATE DUE Sep 6, 2006
AMOUNT DUE \$443.28



The Gas Company



Sempra Energy utility

4922.2.43.10854 1 AV 0.293 oz 0.840

XYZ CORPORATION
123 TEST STREET
ANAHEIM CA 92806-0000

THE GAS COMPANY
PO BOX C
MONTEREY PARK CA 91756-5111

Barcode for The Gas Company address

Please enter amount enclosed.

Box for entering the amount enclosed, with a dollar sign symbol.

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

CY 193532 5760 S





A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE            AMOUNT DUE  
Sep 6, 2006        \$443.28

DATE MAILED Aug 26, 2006

Page 2 of 2

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

## The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

**Public Utilities Commission Notice** – Should you question the amount of this bill, please request an explanation by calling the telephone number at the top of your bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, phone: 800-649-7570, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

## Billing Term Definitions

**Baseline** – Amount of gas billed at the lowest residential rate.

**Billing Factor** – Adjusts for differences in elevation, delivery pressure and the heating content of gas.

**Climate Zone** – Weather zone in which a customer lives. Colder zones receive more baseline allowance.

**Customer Charge** – Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

**Gas Commodity Charge** – Cost of gas purchased by The Gas Company on behalf of its customers.

**Payment Due Date** – Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

**Public Purpose Surcharge** – Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

**Rate** – Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at [www.socalgas.com](http://www.socalgas.com)

**State Regulatory Fee** – A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of terms used.

**Terms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

## Definitions would be variable.

## Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

## Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

## The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.







ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR  
XYZ CORPORATION  
123 TEST STREET  
ANAHEIM, CA 92806-0000

DATE MAILED Aug 26, 2006

Page 1 of 2

24 Hour Service

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

### Account Summary

Previous balance		\$428.34
Payment received	7/26/06	THANK YOU - 428.34
Current charges		+ 443.28
<b>Total amount due</b>		<b>\$443.28</b>

To avoid a .7% Late Payment Charge, please pay by Sep 8, 2006.

### Current Charges

Rate Schedule: GT10 - Non-Residential Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Sep 13, 2006) Cycle: 10

Billing Period	Days	Current Reading	Previous Reading	= Difference	x Billing Factor	= Total Therms
7/14/06 - 8/14/06	31	4960	3612	1348	1.027	1384

#### GAS TRANSPORTATION CHARGES H2 Amount(\$)

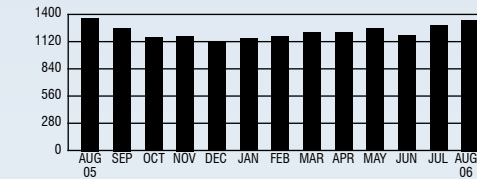
Customer Charge	31 Days x \$.49315		15.29
Gas Transportation (Details below)	1,384 Therms		
	Tier 1	Tier 2	
Therms used	100	1284	
Rate/Therm	\$.44486	\$.23544	
Charge	\$44.49	+ \$302.30	= 302.30
<b>Total Gas Transportation Charges</b>			<b>\$362.08</b>

#### TAXES & FEES ON GAS TRANSPORTATION CHARGES New Amount(\$)

State Regulatory Fee	1,384 Therms x \$.00076	1.05
Municipal Transportation Surcharge	x \$.53456	11.49
Public Purpose Surcharge	1,384 Therms x \$.04961	68.66
<b>Total Taxes &amp; Fees on Gas Transportation Charges</b>		<b>\$81.20</b>
<b>Total Current Charges</b>		<b>\$443.28</b>

<b>DATE DUE</b>	<b>Sep 6, 2006</b>
<b>AMOUNT DUE</b>	<b>\$443.28</b>

#### Gas Usage History (Total Therms used)



	Aug 05	Jul 06	Aug 06
Total Therms used	1388	1336	1384
Daily average Therms	44.77	43.06	44.65
Days in billing cycle	31	31	31

#### In your bill inserts this month:

- What can you do to reduce your energy costs? H1
- What is the clean fuel of choice?
- Easy, secure and good for the environment H2

The Gas Company's gas commodity cost per therm for your billing period.

Jul. . . . . \$ .545 Aug . . . . . \$ .59912

PLEASE KEEP THIS PORTION FOR YOUR RECORDS. (FAVOR DE GUARDAR ESTA PARTE PARA SUS REGISTROS.)

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER  
999 999 9999 9

<b>DATE DUE</b>	<b>Sep 6, 2006</b>
<b>AMOUNT DUE</b>	<b>\$443.28</b>



4922.2.43.10854 1 AV 0.293 oz 0.840

XYZ CORPORATION  
123 TEST STREET  
ANAHEIM CA 92806-0000

THE GAS COMPANY  
PO BOX C  
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

CY 193532 5760 S





A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE            AMOUNT DUE  
Sep 6, 2006        \$443.28

DATE MAILED Aug 26, 2006

Page 2 of 2

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

## The Gas Company Policies and Notices

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**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

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**Terms** – Standard unit of measuring heat energy.

**Utility Users' Tax** – Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

## Definitions would be variable.

## Other Important Phone Numbers

For the following, call  
Monday - Friday, 8am-5pm:

粵語電話 Cantonese . . . . . 1-800-427-1420

한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050

For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

## Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

## The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
Corona, 482 S. Corona Mall  
Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

San Bernardino, 624-F W. 4th St.  
San Fernando, 444 S. Brand Blvd. Ste. 101  
San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.

# ATTACHMENT C

Format I

Rate G-EN

(Also Accommodates Rates G-ENC)

Your Account Number

██████████  
 ██████████  
 ██████████  
 # 12DW3 GAS ENGINE  
 H WASCO CA 93280

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
 (800) 427-2000 (English)  
 (800) 427-8029 (Español)

P. O. Box C  
 Monterey Park, CA 91756  
 www.socalgas.com

Date Mailed: 05/10/2007					
Rate	Climate Zone	Cycle	The Gas Company's Gas Commodity		
G-EN	1	05	\$0.72564/Therm		
Billing Period	Meter	Readings	Difference	Billing	
From To	Number	Prev Pres	=CCF x	Factor = Therms	
04/06/07 05/08/07	██████████	65783 74631	8,848 x	1.039 = 9193	
Next Meter Reading Date on or about: Jun 07 2007					

Summary of Charges	Amount
Customer Charge	0.00000 \$ 50.00
Commodity Charge	9193 Therms x 0.77345= 7,110.32
<b>Gas Charges</b>	<b>7,160.32</b>
State Regulatory Fee	9193 Therms x 0.00076= 6.99
Public Purpose Surcharge	9193 Therms x 0.05431= 499.27
<b>Taxes &amp; Fees on Gas Charges</b>	<b>506.26</b>
<b>Total Gas Charges Including Taxes and Fees</b>	<b>7,666.58</b>

Last Payment: 03/2007	5,273.26	Total Current Gas Charges	7,666.58
		<b>Total Amount Due</b>	<b>7,666.58</b>
.7% Late Payment Charge Due if Paid After Jun 04, 2007			

Energy Comparison This Year	Therms	Daily Average	Last Year	Therms	Daily Average
Days			Days		
May 32	9193	287.28	32	6608	206.50
Apr 28	5950	212.50	28	0 E	0.00
Mar 30	1760	58.67	29	340 E	11.72

Date Mailed: May 10, 2007 Please bring entire bill if payment is made in person or return stub with your payment by mail

05 5341 0150  
S

**Total Amount Due**  
**\$7,666.58**  
 Current Amount Past Due  
 if Not Paid By 05/31/07

Make Payment To:

The Gas Company  
 P O Box C  
 Mont Pk Ca 91756  
 ██████████  
 ██████████  
 ██████████  
 VISALIA CA 93292-██████████

Your Account Number  
 ██████████

The data (rates, formulas, baseline allowances, etc) in these prototypes are for illustrative purposes. See full statement, "About the Prototypes" in body of advice letter.



ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR
XYZ CORPORATION
123 TEST STREET
VISALIA, CA 93292-0000

DATE MAILED May 10, 2007

Page 1 of 2

24 Hour Service

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

Account Summary

Table with 2 columns: Description and Amount. Rows include Previous balance, Payment received, Current charges, and Total amount due.

To avoid a .7% Late Payment Charge, please pay by Jun 4, 2007.

Current Charges

Rate Schedule: GEN - Non-Residential Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Jun 7, 2007) Cycle: 5

Table with 7 columns: Billing Period, Days, Current Reading, Previous Reading, Difference, Billing Factor, Total Therms.

GAS CHARGES

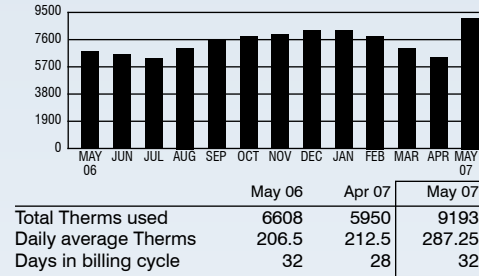
Table with 3 columns: Description, Amount, and Total Gas Charges.

TAXES & FEES ON GAS CHARGES

Table with 3 columns: Description, Amount, and Total Taxes & Fees on Gas Charges.

DATE DUE May 31, 2007
AMOUNT DUE \$7,666.58

Gas Usage History (Total Therms used)



In your bill inserts this month:

- What can you do to reduce your energy costs?
What is the clean fuel of choice?
Easy, secure and good for the environment

The Gas Company's gas commodity cost per therm for your billing period.

Apr ...\$ .65071 May ...\$ .72564

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PLEASE RETURN THIS PORTION WITH YOUR PAYMENT. (FAVOR DE DEVOLVER ESTA PARTE CON SU PAGO.)

ACCOUNT NUMBER
999 999 9999 9

DATE DUE May 31, 2007
AMOUNT DUE \$7,666.58



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XYZ CORPORATION
123 TEST STREET
VISALIA CA 93292-0000

THE GAS COMPANY
PO BOX C
MONTEREY PARK CA 91756-5111



Please enter amount enclosed.

\$ [ ]

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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A Sempra Energy utility®

ACCOUNT NUMBER 999 999 9999 9

DATE DUE            AMOUNT DUE  
May 31, 2007    \$7,666.58

DATE MAILED May 10, 2007

Page 2 of 2

1-800-427-2000 English

1-800-427-6029 Español

www.socalgas.com

## The Gas Company Policies and Notices

**Electronic Check Processing** – When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. **If you do not wish to participate in this program, please have your account number ready and call 1-877-272-3303.**

**Closing your Gas Service** – We require two (2) working days and access to the meter to close your gas service.

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## Other Important Phone Numbers

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한국어 전화 Korean . . . . . 1-800-427-0471

國語電話 Mandarin . . . . . 1-800-427-1429

NÓI TIẾNG VIỆT Vietnamese . . . . . 1-800-427-0478

**Self Service Options** available 24 hours a day, 7 days a week . . . 1-800-772-5050  
For information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

To locate underground cables & gas pipes, please call DigAlert, Monday-Friday, 6am-7pm . . . . . 1-800-227-2600

## Payment Options \$

**Online:** It's fast, easy and free. Just register or sign into My Account at <https://myaccount.socalgas.com>

**Home banking:** If you pay bills online through your bank, check with them, to see if you can receive your bill online.

**Direct Debit:** Have your payment automatically deducted from your account. For more information, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

**Pay by Phone:** Call our toll-free number any day up to and including the bill due date to authorize a payment from your checking account.

**By Mail:** Mail your check or money order, along with the payment stub at the bottom of your bill, in the enclosed envelope to The Gas Company, PO Box C, Monterey Park, CA 91756

**Debit/Credit Card or Electronic Check:** You can use most major debit cards, MasterCard credit card, or the Electronic Check thru BillMatrix. A convenience fee is charged. Contact BillMatrix at 1-800-232-6629 or visit [www.socalgas.com](http://www.socalgas.com)

**In Person:** Pay in person at one of our conveniently located payment locations. To find the nearest location along with hours of operation, call 1-800-427-2200 or visit [www.socalgas.com](http://www.socalgas.com)

## The Gas Company Payment Locations

**Authorized Payment Agencies** – Call the Self Service Options number 1-800-772-5050 for the addresses of payment agencies in your area.

### Company Offices

Alhambra, 7 South First St.  
Anaheim, 131 W. Center St. Promenade  
Banning, 60 E. Ramsey St. #A  
Bellflower, 16901 S. Bellflower Blvd.  
Commerce, 5708 E. Whittier Blvd.  
Compton, 700 N. Long Beach Blvd.  
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Covina, 932 N. Citrus Ave.  
Delano, 1227 Jefferson St.  
Dinuba, 239 E. Tulare St.  
El Centro, 1111 W. Main St.  
El Monte, 11912 Valley Blvd., Suite B  
Fontana, 9781 Sierra Ave. #C  
Glendale, 213 N. Orange St., #A  
Hanford, 321 N. Douty St., Suite B  
Hemet, 527 N. San Jacinto St.  
Hollywood, 1811 N. Hillhurst St.

Huntington Park, 5916 Pacific Blvd.  
Indio, 45123 Towne Ave.  
Inglewood, 3530 W. Century Blvd. Ste. 102  
Lancaster, 2065 W. Avenue K  
Lompoc, 128 S. "H" St.  
Los Angeles, Baldwin Hills/Crenshaw Mall  
3650 W. Martin Luther King Jr. Blvd. #246  
Los Angeles, 4619 S. Central Ave  
Los Angeles, 2522 N. Daly St.  
Monrovia, 141 S. Myrtle Ave.  
Ontario, 962 N. Mountain Ave.  
Oxnard, 425 S. B St.  
Palm Springs, 211 N. Sunrise Way  
Pasadena, 1214 E. Green St.  
Pomona, 196 E. 3rd St.  
Porterville, 59 W. Thurman Ave.  
Riverside, 3460 Orange St.

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San Luis Obispo, 1314 Broad St.  
San Pedro, 529 W. 9th St.  
Santa Ana, 738 S. Harbor Blvd.  
Santa Barbara, 134 E. Victoria St.  
Santa Fe Spring, 11516 Telegraph Rd.  
Santa Maria, 1954 S. Broadway, Suite J  
Santa Monica, 1300 6th St.  
South Gate, 4233 Tweedy Blvd.  
Van Nuys, 6550 Van Nuys Blvd.  
Visalia, 1305 E. Noble Ave.  
Watts, 1665 E. 103rd St.  
Wilmington, 929 N. Avalon Blvd.

### Drop Box Locations

Anaheim, The Gas Company, 1919 S. State College Blvd.  
Burbank, Public Service Department, 164 W. Magnolia  
Chatsworth, The Gas Company, 9400 Oakdale Ave.  
Los Angeles, The Gas Company, Juanita Ave. at W. Third St.  
San Luis Obispo, City Hall, 990 Palm St.  
San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.  
Upland, City Hall, 460 N. Euclid Ave.  
Van Nuys, The Gas Company, 16645 Saticoy St.

Providing safe and reliable energy to our customers for more than 140 years.

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Your Account Number

██████████  
 ██████████  
 ██████████  
 # 12DW3 GAS ENGINE  
 H WASCO CA 93280

More phone numbers  
and info on back of bill

24-Hour Service and Info:  
 (800) 427-2000 (English)  
 (800) 427-8029 (Español)

P. O. Box C  
 Monterey Park, CA 91756  
 www.socalgas.com

Date Mailed: May 10, 2007					
Rate	Climate Zone	Cycle	The Gas Company's Gas Commodity		
G-EN	1	05	10.72564/Therm		
Billing Period	Meter	Readings	Difference	Billing	
From To	Number	Prev Pres	=CCF x	Factor = Therms	
04/06/07 05/08/07	██████████	65783 74631	8,848 x	1.039 = 9193	
Next Meter Reading Date on or about: Jun 07 2007					

Summary of Charges	Amount
Customer Charge	0.00000 \$ 50.00
Commodity Charge	9193 Therms x 0.77345 = 7,110.32
<b>Gas Charges</b>	<b>7,160.32</b>
State Regulatory Fee	9193 Therms x 0.00076 = 6.99
Public Purpose Surcharge	9193 Therms x 0.05431 = 499.27
<b>Taxes &amp; Fees on Gas Charges</b>	<b>506.26</b>
<b>Total Gas Charges Including Taxes and Fees</b>	<b>7,666.58</b>
<hr/>	
Last Payment: 03 2007 5,273.26	Total Current Gas Charges 7,666.58
<b>Total Amount Due 7,666.58</b>	
.7% Late Payment Charge Due if Paid After Jun 04, 2007	

11

Energy Comparison This Year	Therms	Daily Average	Last Year	Therms	Daily Average
Days			Days		
May 32	9193	287.28	32	6608	206.50
Apr 28	5950	212.50	28	0 E	0.00
Mar 30	1760	58.67	29	340 E	11.72

Date Mailed: May 10, 2007 Please bring entire bill if payment is made in person or return stub with your payment by mail

05 5341 0150  
S

**Total Amount Due**  
**\$7,666.58**  
**Current Amount Past Due**  
**if Not Paid By 05/31/07**

Make Payment To:

The Gas Company  
 P O Box C  
 Mont Pk Ca 91756  
 ██████████  
 ██████████  
 ██████████  
 VISALIA CA 93292-██████████

Your Account Number  
 ██████████

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ACCOUNT NUMBER 999 999 9999 9

SERVICE FOR
XYZ CORPORATION
123 TEST STREET
VISALIA, CA 93292-0000

DATE MAILED May 10, 2007

Page 1 of 2

24 Hour Service
1-800-427-2000 English
1-800-427-6029 Español
www.socalgas.com

Account Summary

Table with 2 columns: Description and Amount. Rows include Previous balance, Payment received, Current charges, and Total amount due.

To avoid a .7% Late Payment Charge, please pay by Jun 4, 2007.

Current Charges

Rate Schedule: GEN - Non-Residential Climate Zone: 1

Meter Number: 99999999 (Next scheduled read date Jun 7, 2007) Cycle: 5

Table with 6 columns: Billing Period, Days, Current Reading, Previous Reading, Difference, Billing Factor, Total Therms.

GAS CHARGES

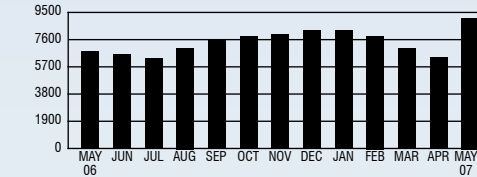
Table with 2 columns: Description and Amount(\$). Rows include Customer Charge, Gas Transportation, Gas Commodity, and Total Gas Charges.

TAXES & FEES ON GAS CHARGES

Table with 2 columns: Description and Amount(\$). Rows include State Regulatory Fee, Public Purpose Surcharge, and Total Taxes & Fees on Gas Charges.

DATE DUE May 31, 2007
AMOUNT DUE \$7,666.58

Gas Usage History (Total Therms used)



Summary table for Gas Usage History with columns for May 06, Apr 07, and May 07.

In your bill inserts this month:

- What can you do to reduce your energy costs?
What is the clean fuel of choice?
Easy, secure and good for the environment

Commodity and transportation components shown separately.

The Gas Company's gas commodity cost per therm for your billing period.

Apr ...\$ .65071 May ...\$ .72564

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THE GAS COMPANY
PO BOX C
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Please enter amount enclosed.

Amount enclosed box with a dollar sign symbol.

Write account number on check and make payable to The Gas Company.

00 000000000 00000000 00 000000000 000000000

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