



J. Steve Rahon
Director
Tariffs & Regulatory Accounts

8330 Century Park Ct.
San Diego, CA 92123-1548
Tel: 858.654.1773
Fax 858.654.1788
srahon@SempraUtilities.com

January 6, 2006

Advice No. 3578
(U 904 G)

Public Utilities Commission of the State of California

Subject: Revised Form 3994 – Advice to Customer Door Hanger

Purpose

Southern California Gas Company (SoCalGas) hereby submits for filing revised Form No. 3994, Advice to Customer Door Hanger, used by SoCalGas in connection with customers' services, in compliance with GO 96-A, Section II.C. (5), applicable throughout its service territory, as shown on Attachment B.

Information

This advice letter presents a redesigned Form No. 3994, Advice to Customer Door Hanger with the customer's interest in mind. The revisions made to the current form are: The front of the form is modified to improve the description of services performed at the time of the order. A box and a description stating "Your Gas Was Found On" and a note "For free appliance service call to schedule an appointment" were added. The box that states "Range Top Burners Have Electronic Ignition" was deleted. To the back of the form were added customer service telephone numbers for SoCalGas' foreign language customers. In addition, certain grammatical errors on both the front and back have been corrected.

Protest

Anyone may protest this Advice Letter to the California Public Utilities Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date of this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC Energy Division
Attention: Tariff Unit
505 Van Ness Avenue
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Jerry Royer (jjr@cpuc.ca.gov) and Honesto Gatchalian (ijn@cpuc.ca.gov) of the Energy Division. A copy of the protest shall also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom
Regulatory Tariff Manager - GT14D6
555 West Fifth Street
Los Angeles, CA 90013-1011
Facsimile No. (213) 244-4957
E-Mail: snewsom@semprautilities.com

Effective Date

SoCalGas believes that this filing is subject to Energy Division disposition and therefore respectfully requests that this advice letter become effective February 5, 2006, which is 30 calendar days after the date filed.

Notice

A copy of this advice letter is being sent to the parties listed on Attachment A.

J. STEVE RAHON
Director
Tariffs and Regulatory Accounts

Attachments

ATTACHMENT A

Advice No. 3578

(See Attached Service List)

Aglet Consumer Alliance
James Weil
jweil@aglet.org

Alcantar & Kahl
Elizabeth Westby
egw@a-klaw.com

Alcantar & Kahl
Kari Harteloo
klc@a-klaw.com

BP Amoco, Reg. Affairs
Marianne Jones
501 West Lake Park Blvd.
Houston, TX 77079

Barkovich & Yap
Catherine E. Yap
ceyap@earthlink.net

Beta Consulting
John Burkholder
burkee@cts.com

CPUC
Consumer Affairs Branch
505 Van Ness Ave., #2003
San Francisco, CA 94102

CPUC
Energy Rate Design & Econ.
505 Van Ness Ave., Rm. 4002
San Francisco, CA 94102

CPUC - ORA
Galen Dunham
gsd@cpuc.ca.gov

CPUC - ORA
R. Mark Pocta
rmp@cpuc.ca.gov

CPUC - ORA
Jacqueline Greig
jnm@cpuc.ca.gov

California Energy Market
Lulu Weinzimer
luluw@newsdata.com

Calpine Corp
Avis Clark
aclark@calpine.com

City of Anaheim
Ben Nakayama
Public Utilities Dept.
P. O. Box 3222
Anaheim, CA 92803

City of Azusa
Light & Power Dept.
215 E. Foothill Blvd.
Azusa, CA 91702

City of Banning
Paul Toor
P. O. Box 998
Banning, CA 92220

City of Burbank
Fred Fletcher/Ronald Davis
164 West Magnolia Blvd., Box 631
Burbank, CA 91503-0631

City of Colton
Thomas K. Clarke
650 N. La Cadena Drive
Colton, CA 92324

City of Long Beach, Gas Dept.
Chris Garner
2400 East Spring Street
Long Beach, CA 90806-2385

City of Los Angeles
City Attorney
200 North Main Street, 800
Los Angeles, CA 90012

City of Pasadena - Water and Power
Dept.
Robert Sherick
rsherick@cityofpasadena.net

City of Riverside
Joanne Snowden
jsnowden@riversideca.gov

City of Vernon
Daniel Garcia
dgarcia@ci.vernon.ca.us

Commerce Energy
Gary Morrow
GMorrow@commerceenergy.com

Commerce Energy
Glenn Kinser
gkinser@commerceenergy.com

Commerce Energy
Lynelle Lund
llund@commerceenergy.com

Commerce Energy
Rommel Aganon
RAnanon@commerceenergy.com

Commerce Energy
Tony Cusati
TCusati@commerceenergy.com

Commerce Energy
Pat Darish
pdarish@commerceenergy.com

County of Los Angeles
Stephen Crouch
1100 N. Eastern Ave., Room 300
Los Angeles, CA 90063

Crossborder Energy
Tom Beach
tomb@crossborderenergy.com

Davis Wright Tremaine, LLP
Christopher Hilen
chrishilen@dwt.com

Davis Wright Tremaine, LLP
Edward W. O'Neill
One Embarcadero Center, #600
San Francisco, CA 94111-3834

Davis, Wright, Tremaine
Judy Pau
judypau@dwt.com

Dept. of General Services
Celia Torres
celia.torres@dgs.ca.gov

Douglass & Liddell
Dan Douglass
douglass@energyattorney.com

Douglass & Liddell
Donald C. Liddell
liddell@energyattorney.com

Downey, Brand, Seymour & Rohwer
Ann Trowbridge
atrowbridge@downeybrand.com

Downey, Brand, Seymour & Rohwer
Dan Carroll
dcarroll@downeybrand.com

Duke Energy North America
Melanie Gillette
mlgillette@duke-energy.com

Dynegy
Joseph M. Paul
jmpa@dynegy.com

Gas Purchasing
BC Gas Utility Ltd.
16705 Fraser Highway
Surrey, British Columbia, V3S 2X7

General Services Administration
Facilities Management (9PM-FT)
450 Golden Gate Ave.
San Francisco, CA 94102-3611

Goodin, MacBride, Squeri, Ritchie &
Day, LLP
J. H. Patrick
hpatrick@gmssr.com

Goodin, MacBride, Squeri, Ritchie &
Day, LLP
James D. Squeri
jsqueri@gmssr.com

Hanna & Morton
Norman A. Pedersen, Esq.
npedersen@hanmor.com

Imperial Irrigation District
K. S. Noller
P. O. Box 937
Imperial, CA 92251

JBS Energy
Jeff Nahigian
jeff@jbsenergy.com

Jeffer, Mangels, Butler & Marmaro
2 Embarcadero Center, 5th Floor
San Francisco, CA 94111

Kern River Gas Transmission Company
Janie Nielsen
Janie.Nielsen@KernRiverGas.com

LADWP
Nevenka Ubavich
nevenka.ubavich@ladwp.com

LADWP
Randy Howard
P. O. Box 51111, Rm. 956
Los Angeles, CA 90051-0100

Law Offices of Diane I. Fellman
Diane Fellman
diane_fellman@fpl.com

Law Offices of William H. Booth
William Booth
wbooth@booth-law.com

Luce, Forward, Hamilton & Scripps
John Leslie
jleslie@luce.com

MRW & Associates
Robert Weisenmiller
mrw@mrwassoc.com

Manatt Phelps Phillips
Margaret Snow
Msnow@manatt.com

Manatt Phelps Phillips
Randy Keen
rkeen@manatt.com

Manatt, Phelps & Phillips, LLP
David Huard
dhuard@manatt.com

March Joint Powers Authority
Lori Stone
PO Box 7480,
Moreno Valley, CA 92552

Matthew Brady & Associates
Matthew Brady
matt@bradylawus.com

National Utility Service, Inc.
Jim Boyle
One Maynard Drive, P. O. Box 712
Park Ridge, NJ 07656-0712

Pacific Gas & Electric Co.
John Clarke
jpc2@pge.com

Praxair Inc
Rick Noger
rick_noger@praxair.com

Questar Southern Trails
Lenard Wright
Lenard.Wright@Questar.com

R. W. Beck, Inc.
Catherine Elder
celder@rwbeck.com

Regulatory & Cogen Services, Inc.
Donald W. Schoenbeck
900 Washington Street, #780
Vancouver, WA 98660

Richard Hairston & Co.
Richard Hairston
hairstonco@aol.com

Southern California Edison Co
Fileroom Supervisor
2244 Walnut Grove Ave., Rm 290, GO1
Rosemead, CA 91770

Southern California Edison Co
Karyn Gansecki
601 Van Ness Ave., #2040
San Francisco, CA 94102

Southern California Edison Co.
Colin E. Cushnie
Colin.Cushnie@SCE.com

Southern California Edison Co.
Kevin Cini
Kevin.Cini@SCE.com

Southern California Edison Co.
John Quinlan
john.quinlan@sce.com

Southern California Edison Company
Michael Alexander
Michael.Alexander@sce.com

Southwest Gas Corp.
John Hester
P. O. Box 98510
Las Vegas, NV 89193-8510

Suburban Water System
Bob Kelly
1211 E. Center Court Drive
Covina, CA 91724

Sutherland, Asbill & Brennan
Keith McCrea
kmccrea@sablaw.com

TURN
Marcel Hawiger
marcel@turn.org

TURN
Mike Florio
mflorio@turn.org

The Mehle Law Firm PLLC
Colette B. Mehle
cmehle@mehlelaw.com

Trans Canada
Ben Johnson
Ben_Johnson@transcanada.com

Trans Canada
John Roscher
john_roscher@transcanada.com

Western Manufactured Housing
Communities Assoc.
Sheila Day
sheila@wma.org

ATTACHMENT B
Advice No. 3578

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 40127-G	SAMPLE FORMS, Customer Services Notices, Advice to Customer (Form 3994)	Revised 31978-G
Revised 40128-G	TABLE OF CONTENTS	Revised 36796-G
Revised 40129-G	TABLE OF CONTENTS	Revised 40105-G

SAMPLE FORMS
Customer Services Notices
Advice to Customer (Form 3994)

T

[See Attached Form]

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 3578
DECISION NO.

1H10

ISSUED BY

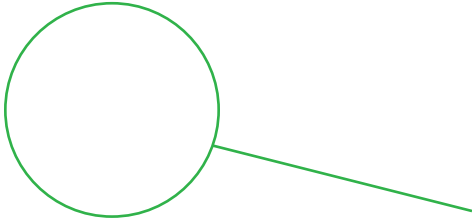
Lee Schavrien
Vice President
Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Jan 6, 2006
EFFECTIVE Feb 5, 2006
RESOLUTION NO. _____



The
Gas
Company



A  Sempra Energy utilitySM

WE CAME BY ON: ___ / ___ / ___ AND:

YOUR GAS WAS FOUND ON

For free appliance service call to schedule an appointment

TURNED ON YOUR GAS

No electricity, could not service

Furnace Range Dryer Other

No water service. Water heater left off

Water heater left on pilot position; you may turn the burner valve to the "on" position when water service is turned on.

SERVICED YOUR _____

Now properly working

Repaired leakage at _____

Use match to light oven, as it does not have a pilot.

Replace semi-rigid aluminum tubing that supplies gas to appliance with approved corrugated flexible metal connector. An earthquake can cause leaks in semi-rigid tubing.

Secure water heater to wall or floor to prevent movement in the event of an earthquake. See quick reference guide for additional information.

For needed repair or service, call your appliance service agency or dealer

Inoperative electrical system

Inoperative safety system

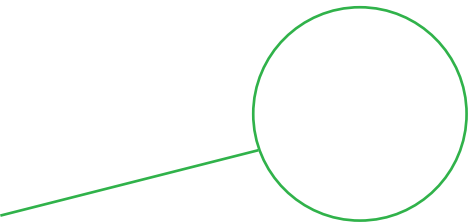
Replace filter on your forced air furnace

Clean air filter on your forced air furnace

Clean burner compartment on your wall furnace

Vacuum lint from your floor furnace

PLEASE SEE OUR NOTICE LOCATED _____



DO NOT REMOVE GAS IS ON

- Leave this shut-off valve in the off position until an appliance is connected to this outlet.
- Before connecting or disconnecting any gas appliance(s), turn off appliance shut-off valve. If no valve is present, turn off gas at the meter.
- All appliance pilots must be relit when gas is turned back on. For your safety, every appliance should have a shut-off valve installed.
- This is a gas pipe for gas patio appliances.
- California Health & Safety code sections 17922 & 19881 prohibit the use or maintenance of unvented gas room heaters in residential structures.

CUSTOMER SERVICE

24-hours a day, 7 days a week.

English 1-800-427-2200

Para asistencia en español, llame al 1-800-342-4545

欲知詳情，請洽
免費粵語專線: 1-800-427-1420

더 자세한 안내를 받으시려면 다음
한국어 전화로 문의해 주십시오: 1-800-427-0471

欲知詳情，請洽
免費國語專線: 1-800-427-1429

Để biết thêm chi tiết
bằng tiếng Việt, xin gọi: 1-800-427-0478

Other languages 1-888-427-1345

TABLE OF CONTENTS

(Continued)

SAMPLE FORMS (continued)

Customer Services Notices

Call by Serviceman--Not At Home (Form 30, Rev. 9-99)	31977-G
Advice to Customer (Form 3994)	40127-G
Notice of Hazardous Conditions/Notice of	
Unsatisfactory Conditions (Form 1813-W, 12/96)	35711-G
Warning Notice – Meter Closed for Fumigation (Form 5400)	36037-G
Notice to Landlord (Form 4641-C)	36792-G
New Earthquake Shut-Off Valve Regulations (Form 5200)	36793-G

Miscellaneous Notices

Meter Inaccessible for Monthly Read (Form 5372B, 10/02)	36231-G
Meter Inaccessible for Monthly Read (Form 6676E, 10/02)	36232-G
Meter Inaccessible for Monthly Read Due to Dogs (Form 6659E, 10/02)	36233-G
Meter Inaccessible for Monthly Read Due to Dogs (Form 6659W, 10/02)	36234-G
Joint Meter Reading Inaccessible Tag (Form 6670JT, 10/02)	36235-G

T

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 3578
 DECISION NO.

ISSUED BY

Lee Schavrien
 Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Jan 6, 2006
 EFFECTIVE Feb 5, 2006
 RESOLUTION NO. _____

