

A Sempra Energy®utility

J. Steve Rahon Director **Tariffs & Regulatory Accounts**

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January 6, 2006

Advice No. 3578 (U 904 G)

Public Utilities Commission of the State of California

Subject: Revised Form 3994 – Advice to Customer Door Hanger

Purpose

Southern California Gas Company (SoCalGas) hereby submits for filing revised Form No. 3994. Advice to Customer Door Hanger, used by SoCalGas in connection with customers' services, in compliance with GO 96-A, Section II.C. (5), applicable throughout its service territory, as shown on Attachment B.

Information

This advice letter presents a redesigned Form No. 3994, Advice to Customer Door Hanger with the customer's interest in mind. The revisions made to the current form are: The front of the form is modified to improve the description of services performed at the time of the order. A box and a description stating "Your Gas Was Found On" and a note "For free appliance service call to schedule an appointment" were added. The box that states "Range Top Burners Have Electronic Ignition" was deleted. To the back of the form were added customer service telephone numbers for SoCalGas' foreign language customers. In addition, certain grammatical errors on both the front and back have been corrected.

Protest

Anyone may protest this Advice Letter to the California Public Utilities Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date of this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

> **CPUC Energy Division** Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Jerry Royer (ijr@cpuc.ca.gov) and Honesto Gatchalian (inj@cpuc.ca.gov) of the Energy Division. A copy of the protest shall also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom Regulatory Tariff Manager - GT14D6 555 West Fifth Street Los Angeles, CA 90013-1011 Facsimile No. (213) 244-4957 E-Mail: snewsom@semprautilities.com

Effective Date

SoCalGas believes that this filing is subject to Energy Division disposition and therefore respectfully requests that this advice letter become effective February 5, 2006, which is 30 calendar days after the date filed.

Notice

A copy of this advice letter is being sent to the parties listed on Attachment A.

J. STEVE RAHON
Director
Tariffs and Regulatory Accounts

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)			
Company name/CPUC Utility No. SOUTHERN CALIFORNIA GAS COMPANY/ U 904 G			
Utility type:	Contact Person: Sid Newsom		
\square ELC \boxtimes GAS	Phone #: (213) 2	44-2822_	
☐ PLC ☐ HEAT ☐ WATER	E-mail: nmaralit@semprautilities.com		
EXPLANATION OF UTILITY T	EXPLANATION OF UTILITY TYPE (Date Filed/ Received Stamp by CPUC)		
ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat	WATER = Water		
Advice Letter (AL) #: 3578			
Subject of AL: Revised Form 3994 –	Advice to Custome	r	
Keywords (choose from CPUC listing	g): Forms		
AL filing type: Monthly Quarte	erly \square Annual \boxtimes C	One-Time Other	
0 01		cate relevant Decision/Resolution #:	
r	,		
Does AL replace a withdrawn or reje	cted AL? If so, ide	ntify the prior AL	
1		ithdrawn or rejected AL¹:	
Resolution Required? Yes No			
Requested effective date: 2/5/06 No. of tariff sheets: 3			
Estimated system annual revenue e	ffect: (%):		
Estimated system average rate effect	t (%):		
	de attachment in A	L showing average rate effects on customer	
	o o	intural, lighting).	
Tariff schedules affected: Sample Forms, TOCs			
Service affected and changes proposed ¹ :			
Danding a daine letters that made the			
Pending advice letters that revise the same tariff sheets:			
Protests and all other correspondence regarding this AL are due no later than 20 days after the date of this filing, unless otherwise authorized by the Commission, and shall be sent to:			
CPUC, Energy Division	· ·	outhern California Gas Company	
Attention: Tariff Unit		ttention: Sid Newsom	
505 Van Ness Avenue		55 West Fifth Street, ML GT14D6	
San Francisco, CA 94102 jjr@cpuc.ca.gov and jnj@cpuc.ca.gov		os Angeles, CA 90013-4957 newsom@semprautilities.com	
Drachacica.gov and Julachacica.gov	51	ie wsom e sempi autinties.com	

 $^{^{\}mbox{\tiny 1}}$ Discuss in AL if more space is needed.

ATTACHMENT A

Advice No. 3578

(See Attached Service List)

Aglet Consumer Alliance James Weil jweil@aglet.org

BP Amoco, Reg. Affairs Marianne Jones 501 West Lake Park Blvd. Houston, TX 77079

CPUC
Consumer Affairs Branch
505 Van Ness Ave., #2003
San Francisco, CA 94102

CPUC - ORA R. Mark Pocta rmp@cpuc.ca.gov

Calpine Corp Avis Clark aclark@calpine.com

City of Banning Paul Toor P. O. Box 998 Banning, CA 92220

City of Long Beach, Gas Dept. Chris Garner 2400 East Spring Street Long Beach, CA 90806-2385

City of Riverside Joanne Snowden jsnowden@riversideca.gov

Commerce Energy Glenn Kinser gkinser@commerceenergy.com

Commerce Energy Tony Cusati TCusati@commerceenergy.com Alcantar & Kahl Elizabeth Westby egw@a-klaw.com

Barkovich & Yap Catherine E. Yap ceyap@earthlink.net

CPUC Energy Rate Design & Econ. 505 Van Ness Ave., Rm. 4002 San Francisco, CA 94102

CPUC - ORA Jacqueline Greig jnm@cpuc.ca.gov

City of Anaheim Ben Nakayama Public Utilities Dept. P. O. Box 3222 Anaheim, CA 92803

City of Burbank Fred Fletcher/Ronald Davis 164 West Magnolia Blvd., Box 631 Burbank, CA 91503-0631

City of Los Angeles City Attorney 200 North Main Street, 800 Los Angeles, CA 90012

City of Vernon
Daniel Garcia
dgarcia@ci.vernon.ca.us

Commerce Energy
Lynelle Lund
Ilund@commerceenergy.com

Commerce Energy Pat Darish pdarish@commerceenergy.com Alcantar & Kahl Kari Harteloo klc@a-klaw.com

Beta Consulting John Burkholder burkee@cts.com

CPUC - ORA Galen Dunham gsd@cpuc.ca.gov

California Energy Market Lulu Weinzimer luluw@newsdata.com

City of Azusa Light & Power Dept. 215 E. Foothill Blvd. Azusa, CA 91702

City of Colton Thomas K. Clarke 650 N. La Cadena Drive Colton, CA 92324

City of Pasadena - Water and Power Dept.
Robert Sherick

Commerce Energy

rsherick@cityofpasadena.net

GMorrow@commerceenergy.com

Commerce Energy

Gary Morrow

Rommel Aganon RAganon@commerceenergy.com

County of Los Angeles Stephen Crouch 1100 N. Eastern Ave., Room 300

Los Angeles, CA 90063

Randy Keen

rkeen@manatt.com

Davis Wright Tremaine, LLP Davis Wright Tremaine, LLP Crossborder Energy Christopher Hilen Edward W. O'Neill Tom Beach tomb@crossborderenergy.com chrishilen@dwt.com One Embarcadero Center, #600 San Francisco, CA 94111-3834 Davis, Wright, Tremaine **Dept. of General Services** Douglass & Liddell Judy Pau **Celia Torres** Dan Douglass judypau@dwt.com celia.torres@dgs.ca.gov douglass@energyattorney.com Downey, Brand, Seymour & Rohwer Douglass & Liddell Downey, Brand, Seymour & Rohwer Donald C. Liddell **Ann Trowbridge** Dan Carroll liddell@energyattorney.com atrowbridge@downeybrand.com dcarroll@downeybrand.com **Duke Energy North America** Dynegy **Gas Purchasing Melanie Gillette** Joseph M. Paul BC Gas Utility Ltd. mlgillette@duke-energy.com jmpa@dynegy.com 16705 Fraser Highway Surrey, British Columbia, V3S 2X7 **General Services Administration** Goodin, MacBride, Squeri, Ritchie & Goodin, MacBride, Squeri, Ritchie & Day, LLP Day, LLP **Facilities Management (9PM-FT)** J. H. Patrick James D. Squeri 450 Golden Gate Ave. hpatrick@gmssr.com isqueri@gmssr.com San Francisco, CA 94102-3611 **Imperial Irrigation District Hanna & Morton** JBS Energy Norman A. Pedersen, Esq. K. S. Noller Jeff Nahigian npedersen@hanmor.com P. O. Box 937 jeff@jbsenergy.com Imperial, CA 92251 Jeffer, Mangels, Butler & Marmaro **Kern River Gas Transmission Company LADWP** 2 Embarcaero Center, 5th Floor Janie Nielsen Nevenka Ubavich San Francisco, CA 94111 Janie.Nielsen@KernRiverGas.com nevenka.ubavich@ladwp.com **LADWP** Law Offices of Diane I. Fellman Law Offices of William H. Booth Diane Fellman William Booth Randy Howard wbooth@booth-law.com P. O. Box 51111, Rm. 956 diane_fellman@fpl.com Los Angeles, CA 90051-0100 **MRW & Associates** Luce, Forward, Hamilton & Scripps **Manatt Phelps Phillips** John Leslie Robert Weisenmiller **Margaret Snow** ileslie@luce.com mrw@mrwassoc.com Msnow@manatt.com **Manatt Phelps Phillips** Manatt, Phelps & Phillips, LLP **March Joint Powers Authority**

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Lori Stone

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Matthew Brady & Associates

Matthew Brady

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National Utility Service, Inc.

Jim Boyle

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Park Ridge, NJ 07656-0712

Questar Southern Trails

Lenard Wright

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John Clarke

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Pacific Gas & Electric Co.

Lenard.Wright@Questar.com

Catherine Elder celder@rwbeck.com

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Vancouver, WA 98660

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Southern California Edison Co

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TURN

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The Mehle Law Firm PLLC

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Trans Canada John Roscher

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Communities Assoc.

Sheila Day

sheila@wma.org

ATTACHMENT B Advice No. 3578

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 40127-G	SAMPLE FORMS, Customer Services Notices, Advice to Customer (Form 3994)	Revised 31978-G
Revised 40128-G	TABLE OF CONTENTS	Revised 36796-G
Revised 40129-G	TABLE OF CONTENTS	Revised 40105-G

SOUTHERN CALIFORNIA GAS COMPANY

Revised CAL. P.U.C. SHEET NO. 40127-G LOS ANGELES, CALIFORNIA CANCELING Revised CAL. P.U.C. SHEET NO. 31978-G

SAMPLE FORMS	
<u>Customer Services Notices</u> <u>Advice to Customer (Form 3994)</u>	_
Advice to Customer (Form 3994)	T
[See Attached Form]	

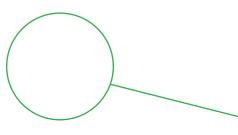
(TO BE INSERTED BY UTILITY) 3578 ADVICE LETTER NO. DECISION NO.

ISSUED BY Lee Schavrien Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) Jan 6, 2006 DATE FILED Feb 5, 2006 **EFFECTIVE** RESOLUTION NO.

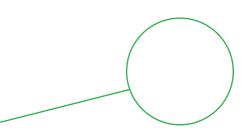






WE (CAME BY ON:/ / AND:
For	OUR GAS WAS FOUND ON free appliance service call to schedule an appointment
	No electricity, could not service ☐ Furnace ☐ Range ☐ Dryer ☐ Other
	No water service. Water heater left off Water heater left on pilot position; you may turn the burner valve to the "on" position when water service is turned on.
	RVICED YOUR
	Now properly working
	Repaired leakage at
	Use match to light oven, as it does not have a pilot.
	Replace semi-rigid aluminum tubing that supplies gas to appliance with approved corrugated flexible metal connector. An earthquake can cause leaks in semi-rigid tubing.
	Secure water heater to wall or floor to prevent movement in the event of an earthquake. See quick reference quide for additional information.
	For needed repair or service, call your appliance service agency or dealer Inoperative electrical system Inoperative safety system
	Replace filter on your forced air furnace
	Clean air filter on your forced air furnace
	Clean burner compartment on your wall furnace
	Vacuum lint from your floor furnace

□ PLEASE SEE OUR NOTICE LOCATED_



DO NOT REMOVE GAS IS ON

- □ Leave this shut-off valve in the off position until an appliance is connected to this outlet.
- □ Before connecting or disconnecting any gas appliance(s), turn off appliance shut-off valve. If no valve is present, turn off gas at the meter.
- □ All appliance pilots must be relit when gas is turned back on. For your safety, every appliance should have a shut-off valve installed.
- ☐ This is a gas pipe for gas patio appliances.
- ☐ California Health & Safety code sections 17922 & 19881 prohibit the use or maintenance of unvented gas room heaters in residential structures.

CUSTOMER SERVICE

24-hours a day, 7 days a week. English 1-800-427-2200

Para asistencia en español, llame al	1-800-342-4545
欲知詳情,請治 免費粵語專線:	1-800-427-1420
더 자세한 안내를 받으시려면 다음 한국어 전화로 문의해 주십시오:	1-800-427-0471

欲知詳情,請治 **1-800-427-1429** 免費國語專線:

Để biết thêm chi tiết 1-800-427-0478 bằng tiếng Việt, xin gọi:

Other languages 1-888-427-1345

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LOS ANGELES, CALIFORNIA CANCELING Revised

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(Continued)

SAMPLE FORMS (continued)

<u>Customer Services Notices</u>

Call by ServicemanNot At Home (Form 30, Rev. 9-99)	31977-G
Advice to Customer (Form 3994)	40127-G
Notice of Hazardous Conditions/Notice of	
Unsatisfactory Conditions (Form 1813-W, 12/96)	35711-G
Warning Notice – Meter Closed for Fumigation (Form 5400)	36037-G
Notice to Landlord (Form 4641-C)	36792-G
New Earthquake Shut-Off Valve Regulations (Form 5200)	36793-G

Miscellaneous Notices

Meter Inaccessible for Monthly Read (Form 5372B, 10/02)	36231-G
Meter Inaccessible for Monthly Read (Form 6676E, 10/02)	36232-G
Meter Inaccessible for Monthly Read Due to Dogs (Form 6659E, 10/02)	36233-G
Meter Inaccessible for Monthly Read Due to Dogs (Form 6659W, 10/02)	36234-G
Joint Meter Reading Inaccessible Tag (Form 6670JT, 10/02)	36235-G

 $\begin{array}{ll} \text{(TO BE INSERTED BY UTILITY)} \\ \text{ADVICE LETTER NO.} & 3578 \\ \text{DECISION NO.} \end{array}$

ISSUED BY
Lee Schavrien
Vice President

Regulatory Affairs

 $\begin{array}{c} \text{(TO BE INSERTED BY CAL. PUC)} \\ \text{DATE FILED} & Jan \ 6, \ 2006 \\ \text{EFFECTIVE} & \overline{Feb \ 5, \ 2006} \end{array}$

RESOLUTION NO.

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LOS ANGELES, CALIFORNIA CANCELING

TABLE OF CONTENTS

The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

<u>GENERAL</u>	Cal. P.U.C. Sheet No.
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PRELIMINARY STATEMENT	
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Part II Summary of Rates and Charges 40156-G,40157-G,40158- 32491-G,32492-G,39790-G,40160-	
Part III Cost Allocation and Revenue Requirement 27024-G,37920-	G,27026-G,27027-G,39989-G
Part IV Income Tax Component of Contributions and Advances	
Part V Description of Regulatory Accounts-Balancing	G,39508-G,39509-G,39510-G -G,39860-G,39861-G39513-G 39472-G,38688-G,38689-G G,38007-G,38008-G,38009-G G,38015-G,38016-G,39473-G 38017-G,38018-G,38019-G G,38021-G,38022-G,38023-G
Part IX Hazardous Substances Mechanism (HSM)	
Part X Global Settlement	

(Continued)

(TO BE INSERTED BY UTILITY) 3578 ADVICE LETTER NO. DECISION NO. 1H10

ISSUED BY Lee Schavrien Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) Jan 6, 2006 DATE FILED Feb 5, 2006 **EFFECTIVE** RESOLUTION NO.