

J. Steve Rahon
Director
Tariffs & Regulatory Accounts

8330 Century Park Ct. San Diego, CA 92123-1548 Tel: 858.654.1773 Fax 858.654.1788 srahon@SempraUtilities.com

June 13, 2005

Advice No. 3505 (U 904 G)

Public Utilities Commission of the State of California

Subject: Revision of Customer Bill Forms

Southern California Gas Company (SoCalGas) hereby submits for approval by the California Public Utilities Commission (Commission) revisions to its tariffs, as shown on Attachment B.

Purpose

Starting in August 2005, SoCalGas will begin converting customer checks into Automated Clearinghouse (ACH) electronic payments. This filing revises SoCalGas' General Service (Core) Bill Form 41-R and Commercial/Industrial Service (Noncore) Bill Form 77-2 to include language that describes electronic check processing.

<u>Information</u>

Like many companies, SoCalGas will begin processing mailed check payments electronically. Electronic check conversion benefits the customers by providing faster check clearing and provides an up-to-date picture of the customer's account balance. Their information is more secure because checks will not be physically transported to various locations.

As part of this process, account data from the customer's check is captured and converted into an ACH electronic payment. The customer's bank account will be debited in the amount of their check as early as the same day payment is received. The customer's original check will be destroyed but SoCalGas will maintain a digital image of the customer's check for seven years. The transaction will appear on the customer's bank statement as an electronic funds transfer.

Customers not wishing to participate in this program can opt-out at any time by calling the toll-free Opt Out number 1-877-272-3303 and entering their customer bill account number.

On June 6 SoCalGas began to notify customers of this processing change through a onetime bill message on the front of the bill, an article in the Gas Company News bill insert newsletter, and information on SoCalGas' website. Upon approval of this advice letter, a message on the back of the bill will also be used for this purpose.

Bill Back Language

The following language will be added to the back of both the core and noncore bills as shown in Attachment B:

Electronic Check Processing

When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, have your account number ready and call 1-877-272-3303.

This filing will not create any deviations from SoCalGas' tariffs, cause withdrawal of service from any present customers, or impose any more restrictive conditions.

Protest

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and received within 20 days of the date of this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

CPUC - Energy Division Attention: Tariff Unit 505 Van Ness Avenue San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Jerry Royer (jir@cpuc.ca.gov) and Honesto Gatchalian (jnj@cpuc.ca.gov) of the Energy Division. A copy of the protest shall also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom Tariff Manager - GT14D6 555 West Fifth Street Los Angeles, CA 90013-1011 Facsimile No. (213) 244-4957

E-Mail: snewsom@semprautilities.com

Effective Date

SoCalGas believes that this filing is subject to Energy Division disposition and therefore respectfully requests that this advice letter become effective July 13, 2005, which is 30 calendar days after the date filed.

Notice

A copy of this Advice Letter is being sent to the parties listed on Attachment A.

J. STEVE RAHON
Director
Tariffs and Regulatory Accounts

Attachments

CALIFORNIA PUBLIC UTILITIES COMMISSION

ADVICE LETTER FILING SUMMARY ENERGY UTILITY

MUST BE COMPLETED BY UTILITY (Attach additional pages as needed)			
Company name/CPUC Utility No. SOUTHERN CALIFORNIA GAS COMPANY/ U 904 G			
Utility type:	Contact Person: <u>Sid Newsom</u>		
☐ ELC ☐ GAS	Phone #: (213) 244-2846		
☐ PLC ☐ HEAT ☐ WATER	E-mail: snewsom@semprautilities.com		
EXPLANATION OF UTILITY T	YPE	(Date Filed/ Received Stamp by CPUC)	
ELC = Electric GAS = Gas PLC = Pipeline HEAT = Heat	WATER = Water		
Advice Letter (AL) #: 3505	<u> </u>		
Subject of AL: Revision of Customer	Bill Forms		
Keywords (choose from CPUC listing): <u>Billings, Forms</u>		
	,		
AL filing type: Monthly Quarte	erly 🗌 Annual 🔲 C	One-Time 🛛 Other	
	·	cate relevant Decision/Resolution #:	
	<u> </u>		
Does AL replace a withdrawn or reje	cted AL? If so, ider	ntify the prior ALNo	
1		ithdrawn or rejected AL¹:	
	•		
Resolution Required? \square Yes \boxtimes No			
Requested effective date: 7/13/05		No. of tariff sheets: <u>4</u>	
Estimated system annual revenue effect: (%): N/A			
Estimated system average rate effect (%): N/A			
When rates are affected by AL, include attachment in AL showing average rate effects on customer classes (residential, small commercial, large C/I, agricultural, lighting).			
Tariff schedules affected: Table of Contents, Sample Bill Forms			
Service affected and changes proposed ¹ : Revise Customer Bill Forms to add language to back of bill			
that describes electronic check proc			
Pending advice letters that revise the	•	:: None	
Protests and all other correspondence this filing, unless otherwise authorized	e regarding this AL ed by the Commissi	are due no later than 20 days after the date of on, and shall be sent to:	
CPUC, Energy Division		outhern California Gas Company	
Attention: Tariff Unit		ttention: Sid Newsom	
505 Van Ness Avenue San Francisco, CA 94102		55 West Fifth Street, ML GT14D6 os Angeles, CA 90013-4957	
jjr@cpuc.ca.gov and jnj@cpuc.ca.gov		newsom@semprautilities.com	

 $^{^{\}rm 1}$ Discuss in AL if more space is needed.

ATTACHMENT A

Advice No. 3505

(See Attached Service List)

ACN Energy Gary Morrow

GMorrow@acninc.com

Aglet Consumer Alliance

James Weil jweil@aglet.org

BP Amoco, Reg. Affairs

Marianne Jones

501 West Lake Park Blvd. Houston, TX 77079

Beta Consulting John Burkholder burkee@cts.com

CPUC R. Mark Pocta rmp@cpuc.ca.gov

City of Anaheim Ben Nakayama Public Utilities Dept. P. O. Box 3222 Anaheim, CA 92803

City of Burbank Fred Fletcher/Ronald Davis 164 West Magnolia Blvd., Box 631 Burbank, CA 91503-0631

City of Long Beach, Gas Dept. Chris Garner 2400 East Spring Street Long Beach, CA 90806-2385

City of Riverside

Joanne Snowden

jsnowden@riversideca.gov

Crossborder Energy
Tom Beach
tomb@crossborderenergy.com

ACN Energy Tony Cusati

tony.cusati@acnenergy.com

Alcantar & Kahl Elizabeth Westby egw@a-klaw.com

BP EnergyCo.
J. M. Zaiontz
Zaiontj@bp.com

CPUC

Consumer Affairs Branch 505 Van Ness Ave., #2003 San Francisco, CA 94102

California Energy Market Lulu Weinzimer

Iuluw@newsdata.com

City of Azusa Light & Power Dept. 215 E. Foothill Blvd. Azusa, CA 91702

City of Colton Thomas K. Clarke 650 N. La Cadena Drive Colton, CA 92324

City of Los Angeles City Attorney 200 North Main Street, 800 Los Angeles, CA 90012

City of Vernon

Daniel Garcia
dgarcia@ci.vernon.ca.us

Pat Darish pdarish@acninc.com

ACN Inc. Glenn Kinser

gkinser@acninc.com

Alcantar & Kahl Kari Harteloo klc@a-klaw.com

Barkovich & Yap Catherine E. Yap ceyap@earthlink.net

CPUC

Energy Rate Design & Econ. 505 Van Ness Ave., Rm. 4002 San Francisco, CA 94102

Calpine Corp Avis Clark

aclark@calpine.com

City of Banning Paul Toor P. O. Box 998 Banning, CA 92220

City of Lompoc
H. Paul Jones
100 Civic Center Plaza

100 Civic Center Plaza Lompoc, CA 93438

City of Pasadena Manuel A. Robledo

150 S. Los Robles Ave., #200

Pasadena, CA 91101

County of Los Angeles Stephen Crouch

1100 N. Eastern Ave., Room 300

Los Angeles, CA 90063

Davis Wright Tremaine, LLP

Christopher Hilen chrishilen@dwt.com

matt@bradylawus.com

Davis, Wright, Tremaine **Davis Wright Tremaine, LLP Dept. of General Services** Edward W. O'Neill Judy Pau Celia Torres celia.torres@dgs.ca.gov One Embarcadero Center, #600 judypau@dwt.com San Francisco, CA 94111-3834 **Douglass & Liddell** Dan Douglass Downey, Brand, Seymour & Rohwer liddell@energyattorney.com douglass@energyattorney.com Ann Trowbridge atrowbridge@downeybrand.com **Duke Energy North America** Downey, Brand, Seymour & Rohwer Dynegy Dan Carroll **Melanie Gillette** Joseph M. Paul dcarroll@downeybrand.com mlgillette@duke-energy.com jmpa@dynegy.com **Gas Purchasing General Services Administration** Goodin, MacBride, Squeri, Ritchie & Day, LLP BC Gas Utility Ltd. **Facilities Management (9PM-FT)** J. H. Patrick 450 Golden Gate Ave. 16705 Fraser Highway hpatrick@gmssr.com San Francisco, CA 94102-3611 Surrey, British Columbia, V3S 2X7 Goodin, MacBride, Squeri, Ritchie & **Jacqueline Greig** Hanna & Morton Day, LLP jnm@cpuc.ca.gov Norman A. Pedersen, Esq. James D. Squeri npedersen@hanmor.com isqueri@gmssr.com **David Huard Imperial Irrigation District** JBS Energy dhuard@manatt.com K. S. Noller Jeff Nahigian P. O. Box 937 jeff@jbsenergy.com Imperial, CA 92251 **LADWP** Jeffer, Mangels, Butler & Marmaro **Kern River Gas Transmission Company** 2 Embarcaero Center, 5th Floor Janie Nielsen Nevenka Ubavich Janie.Nielsen@KernRiverGas.com nevenka.ubavich@ladwp.com San Francisco, CA 94111 **LADWP** Law Offices of Diane I. Fellman Law Offices of William H. Booth Diane Fellman William Booth Randy Howard P. O. Box 51111, Rm. 956 difellman@fellmanlaw.com wbooth@booth-law.com Los Angeles, CA 90051-0100 Luce, Forward, Hamilton & Scripps MRW & Associates **March Joint Powers Authority** John Leslie **Robert Weisenmiller Lori Stone** ileslie@luce.com mrw@mrwassoc.com PO Box 7480, Moreno Valley, CA 92552 **ORA Matthew Brady & Associates** National Utility Service, Inc. Matthew Brady Jim Boyle **Galen Dunham**

One Maynard Drive, P. O. Box 712

Park Ridge, NJ 07656-0712

gsd@cpuc.ca.gov

PG&E Anita Smith aws4@pge.com

PG&E Todd Novak tsn2@pge.com

Questar Southern Trails Lenard Wright Lenard.Wright@Questar.com

Richard Hairston & Co. Richard Hairston hairstonco@aol.com

Southern California Edison Co. Colin E. Cushnie Colin.Cushnie@SCE.com

Southern California Edison Company Michael Alexander

Michael.Alexander@sce.com

Sutherland, Asbill & Brennan Keith McCrea kmccrea@sablaw.com

The Mehle Law Firm PLLC Colette B. Mehle cmehle@mehlelaw.com

Western Manufactured Houseing Communities Assoc. Sheila Day sheila@wma.org PG&E Sue Shaw sxs9@pge.com

Pacific Gas & Electric Co. John Clarke jpc2@pge.com

R. W. Beck, Inc. Catherine Elder celder@rwbeck.com

Southern California Edison Co Fileroom Supervisor 2244 Walnut Grove Ave., Room 290, GO1 Rosemead, CA 91770

Southern California Edison Co. Kevin Cini Kevin.Cini@SCE.com

Southwest Gas Corp. John Hester P. O. Box 98510 Las Vegas, NV 89193-8510

TURN Marcel Hawiger marcel@turn.org

Kelly Allen kelly.allen@enron.com

Transwestern Pipeline Co.

PG&E Sharon Tatai skt2@pge.com

Praxair Inc Rick Noger

rick_noger@praxair.com

Regulatory & Cogen Services, Inc. Donald W. Schoenbeck 900 Washington Street, #780 Vancouver, WA 98660

Southern California Edison Co Karyn Gansecki 601 Van Ness Ave., #2040 San Francisco, CA 94102

Southern California Edison Co. John Quinlan john.quinlan@sce.com

Suburban Water System Bob Kelly 1211 E. Center Court Drive Covina, CA 91724

TURN
Mike Florio
mflorio@turn.org

Vandenberg AFB
Ken Padilla
ken.padilla@vandenberg.af.mil

ATTACHMENT B Advice No. 3505

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 39325-G	SAMPLE FORMS, Bill Forms, General Service, Form 41-R (06/05), Sheet 1	Revised 36859-G
Revised 39326-G	SAMPLE FORMS, Bill Forms, Commercial/Industrial Service, Form 77-2 (06/05), Sheet 1	Revised 37485-G
Revised 39327-G	TABLE OF CONTENTS	Revised 37486-G
Revised 39328-G	TABLE OF CONTENTS	Revised 39321-G

SOUTHERN CALIFORNIA GAS COMPANY

Revised CAL. P.U.C. SHEET NO. 39325-G LOS ANGELES, CALIFORNIA CANCELING Revised CAL. P.U.C. SHEET NO. 36859-G

SAMPLE FORMS Bill Forms	Sheet 1
Bill Forms General Service, Form 41-R (06/05)	
(See Attached Form)	

(TO BE INSERTED BY UTILITY) 3505 ADVICE LETTER NO. DECISION NO.

ISSUED BY Lee Schavrien Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) DATE FILED Jun 13, 2005 Jul 13, 2005 **EFFECTIVE** RESOLUTION NO.





Customer Service Telephone Numbers

Customer Service Representatives - For English and Spanish speaking and hearing/speech impaired customers, representatives are available 7 days a week:

24 Hours a Day	English	1 (800) 427-2200
24 Horas al Dia	Spanish	1 (800) 342-4545
24 Hours a Day	TDD/TYY	1 (800) 252-0259

For the following languages, call Monday - Friday 8 AM to 5 PM:

粤語 電話	Cantonese	1 (800) 427-1420
한국어 전화	Korean	1 (800) 427-0471
國語 電話	Mandarin	1 (800) 427-1429
NÓI TIẾNG VIỆT	Vietnamese	1 (800) 427-0478

Self Service Options

1 (800) 772-5050

Call for information regarding payment arrangements, office locations, account balance, billing recap, duplicate bill and CARE applications for income qualified customers.

1 (800) 427-2700 SimplePay®

Call to pay your bill by phone or to enroll in our SimplePay Programs: Pay-by-Phone, Pay-by-Net or Direct Debit.

Debit/ATM Card payments are accepted through BillMatrix®, an independent service provider. While The Gas Company® does not charge for this service, BillMatrix charges a convenience fee for each transaction. To make a payment by Debit/ATM card, please call BillMatrix (24 hours/7days a week) at 1 (800) 232-6629.

Visit us at www.socalgas.com

Public Utilities Commission Notice

Should you question the amount of this bill, please request an explanation by calling the telephone number on the front of this bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, e-mail: consumer-affairs@cpuc.ca.gov, to avoid discontinuance of service. Make remittance payable to the California Public Utilities Commission, and attach the bill and the statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its findings. However, the Commission will not accept the deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increase, etc., which do not relate directly to the question of the accuracy of the bill.

If you do not make such a deposit with the commission within 15 days after The Gas Company notifies you of your right to do so, The Gas Company may discontinue your service for non-payment.

Information Related To Deposits

Amount of Deposit - The amount of deposit required to establish or re-establish service credit is twice the estimated average periodic bill. Return of Deposit/Interest on Deposit - This deposit, together with any interest due, less the amount of any unpaid bills, will normally be returned either on discontinuance of service or after the deposit has been held for either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if the service is temporarily or permanently discontinued for non-payment of bills.

Electronic Check Processing

When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, have your account number ready and call 1-877-272-3303.

Explanation of Billing Terms

Baseline - Amount of gas billed at the lowest residential rate.

Billing Factor - Adjusts for differences in elevation, delivery pressure and the heating content of gas.

Climate Zone - Weather zone in which a customer lives. Colder zones receive more baseline allowance.

Customer Charge - Charge to recover costs of gas delivery including reading meters, preparing bills, and processing payments.

Gas Commodity Charge - Cost of gas purchased by The Gas Company on behalf of its customers.

Payment Due Date - Payment due date shown on the front bottom portion of the bill is for current charges only; it does not stop collection activity on an unpaid previous balance.

Public Purpose Surcharge - Charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance Program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

Rate - Identifies the rate schedule used to calculate your bill. You may review these rate schedules at a local office of The Gas Company or at

State Regulatory Fee - A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of therms used.

Therms - Standard unit of measuring heat energy.

Utility Users' Tax - Tax charged by some cities and counties based on the amount of the current monthly gas bill. These cities and counties require The Gas Company to collect this Utilities Users' Tax for them.

We Require Two Working Days and Access To The Meter to Close Your Gas Service.

> Please Make Check Payable To "The Gas Company" Printed on post on recycled paper

Southern California Gas Company Payment Locations

AUTHORIZED PAYMENT AGENCIES - Call the Self Service Options number 1 (800) 772-5050 for the addresses of payment agencies in your area.

COMPANY OFFICES

Alhambra, 7 South First St Anaheim, 131 W. Center St. Promenade Banning, 60 E. Ramsey St. #A Bellflower, 16901 S. Bellflower Blvd. Commerce, 5708 E. Whittier Blvd. Compton, 700 N. Long Beach Blvd. Corona, 482 S. Corona Mall Covina, 932 N. Citrus Ave. Delano, 1227 Jefferson St. Dinuba, 239 E. Tulare St. El Centro, 1111 W. Main St. El Monte, 11912 Valley Blvd., Suite B

Fontana, 9781 Sierra Ave. #C Glendale, 213 N. Orange St. #A Hanford, 321 N. Douty St., Suite B Hemet, 527 N. San Jacinto St. Hollywood, 1811 N. Hillhurst Ave. Huntington Park, 5916 Pacific Blvd. Indio, 45123 Towne Ave. Inglewood, 3530 W. Century Blvd., Ste. 102 Lancaster, 2065 W. Avenue K Lompoc, 128 S. "H" St. Los Angeles, Baldwin Hills/Crenshaw Mall 3650 W. Martin Luther King Jr. Blvd #246

Los Angeles, 4619 S. Central Ave. Los Angeles, 2522 N. Daly St. Monrovia, 141 S. Myrtle Ave. Ontario, 962 N. Mountain Ave. Oxnard, 425 S. B St. Palm Springs, 211 N. Sunrise Way Pasadena, 1214 E. Green St. Pomona, 196 E. 3rd St. Porterville, 59 W. Thurman Ave. Riverside, 3460 Orange St. San Bemardino, 624-F W. 4th St. San Fernando, 444 S. Brand Blvd. Ste.101 San Luis Obispo, 1314 Broad St. San Pedro, 529 W. 9th St. Santa Ana, 738 S. Harbor Blvd. Santa Barbara, 134 E. Victoria St. Santa Fe Springs, 11516 Telegraph Rd. Santa Maria, 1954 S. Broadway Suite J Santa Monica, 1300 6th St. South Gate, 4233 Tweedy Blvd. Van Nuys, 6550 Van Nuys Blvd. Visalia, 1305 E. Noble Ave. Watts, 1665 E. 103rd St. Wilmington, 929 N. Avalon Blvd.

Anaheim, The Gas Company, 1919 S. State College Blvd. Burbank, Public Service Department, 164 W. Magnolia

Chatsworth, The Gas Company, 9400 Oakdale Ave. Los Angeles, The Gas Company, Juanita Ave. at W. Third St.

San Luis Obispo, City Hall, 990 Palm St. San Luis Obispo, City Parking Structure, Templeton, Community Services, District, 420 Crocker St.

Upland, City Hall, 460 N. Euclid Ave. Van Nuys, The Gas Company, 16645 Saticoy St.

SOUTHERN CALIFORNIA GAS COMPANY

Revised CAL. P.U.C. SHEET NO. 39326-G LOS ANGELES, CALIFORNIA CANCELING Revised CAL. P.U.C. SHEET NO. 37485-G

SAMPLE FORMS	Sheet 1
Bill Forms Commercial/Industrial Service, Form 77-2 (06/05)	
[See Attached Form]	

(TO BE INSERTED BY UTILITY) 3505 ADVICE LETTER NO. DECISION NO.

ISSUED BY Lee Schavrien Vice President

(TO BE INSERTED BY CAL. PUC) DATE FILED Jun 13, 2005 Jul 13, 2005 **EFFECTIVE**

RESOLUTION NO.

Regulatory Affairs

IMPORTANT CUSTOMER INFORMATION

PUBLIC UTILITIES COMMISSION NOTICE

"Should you question the amount of this bill, please request an explanation from the Company by calling the telephone number on the front of this bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, California, 94102, email: consumer-affairs@cpuc.ca.gov to avoid discontinuance of service. Make remittance payable to California Public Utilities Commission and attach the bill and a statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its finding. However, the Commission will not accept deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increases, etc., which do not relate directly to the question of the accuracy of the bill."

If you do not deposit the disputed bill amount with the Commission within 15 days after we notify you of your right to do so, we may discontinue your service for non-payment.

INFORMATION RELATED TO DEPOSITS

Amount of Deposit

The amount of the deposit required to establish or re-establish credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit

This deposit, together with any interest due, less the amount of any unpaid bills, will normally be refunded either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if service is temporarily or permanently discontinued for non-payment of bills.

EXPLANATION OF BILLING TERMS

Public Purpose Programs Surcharge

A charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance Program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

State Regulatory Fee

A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of gas therms used.

Service Establishment Charge

Applicable to all classes of customers except Utility Electric Generation and Wholesale customers, a charge to establish or re-establish gas service each time an account is opened.

Municipal Surcharge

A mandated state fee which compensates local governments for the private use of public lands during the transportation of gas. Charges are based on the value of the gas and current franchise agreements. Excluded from this fee is transported gas subject to existing franchise agreements.

WACOG The monthly WACOG is the Weighted Average Cost of Gas purchased by SoCalGas on behalf of its gas procurement customers in the current month.

Due Date

The past due date indicated on this bill is for new charges; it does not stop collection activity on an unpaid previous balance.

Utility Users' Tax

A user tax charged by some cities and counties, based on the amount of the current monthly bill. SoCalGas is required to collect this tax for the cities and counties

CUSTOMER SERVICE OPTIONS

Call your Account Executive for more information.

Electronic Check Processing

When you pay your bill by check, you authorize us to electronically process your payment. If your check is processed electronically, your checking account may be debited on the same day we receive the check. Your check will not be returned by your bank, however, the transaction will appear on your bank statement. If you do not wish to participate in this program, have your account number ready and call 1-877-272-3303.

Summary Billing

For customers with more than one service account, we offer a summary billing program that consolidates account billing into a single statement.

Bill Formats

We offer two bill formats to better meet your needs. If your service permits, we offer a one page, simplified bill format. If you need more details or would like to see historical data, we also offer a more detailed version.

If an electronic measurement device has been installed at your facility, you will notice that only the final consumption information on the bill. You may get a more detailed accounting of your consumption through our Electronic Bulletin Board service, which will give you access to all your daily consumption records.

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LOS ANGELES, CALIFORNIA CANCELING Revised

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(Continued)

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Optional Rate Agreement and Affidavit (Form 6662, 04/01)	33449-G
Continuous Service Agreement (Form 6558-D. 03/00)	37070-G

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Notice to Tenants, Termination of Gas Service (Form 4636-D, 10/92)	0-G
Important Notice (Form 5100-F, 05/96)	3-G
Third Party Notification (Form 437.1C, 06/02)	1-G
Consequences of Non-Payment (Form 9406-528)	3-G
Disputed Account Declaration (Form 6619)	9-G
Proof of Claim (Form 6620)	0-G

(Continued)

(TO BE INSERTED BY UTILITY) 3505 ADVICE LETTER NO. DECISION NO.

ISSUED BY Lee Schavrien Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) Jun 13, 2005 DATE FILED Jul 13, 2005 EFFECTIVE RESOLUTION NO.

Revised

CAL. P.U.C. SHEET NO. CAL. P.U.C. SHEET NO.

39328-G

39321-G

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TABLE OF CONTENTS

The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

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Title Page	
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Part VII Description of Regulatory Accounts-Tracking	
Part VIII Gas Cost Incentive Mechanism (GCIM)	
Part IX Hazardous Substances Mechanism (HSM)	
Part X Global Settlement	

(Continued)

(TO BE INSERTED BY UTILITY) 3505 ADVICE LETTER NO. DECISION NO.

ISSUED BY Lee Schavrien Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC) Jun 13, 2005 DATE FILED Jul 13, 2005 **EFFECTIVE** RESOLUTION NO.