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February 19, 2004

Advice No. 3353
(U 904 G)

Public Utilities Commission of the State of California

Subject: Commercial/Industrial Service Bill Form 77-2

Southern California Gas Company (SoCalGas) hereby submits for filing with the Public Utilities Commission (Commission) revisions to its tariff schedules, applicable throughout its service territory, as shown in Attachment B to this advice letter.

Purpose

This filing replaces SoCalGas' Commercial/Industrial Service (Noncore) Bill Form 77-2b with SoCalGas' Commercial/Industrial Service (Noncore) Bill Form 77-2. The enhancements update the logo and certain information on the front and back of the bill form.

Background

The noncore bill form is used for bills issued to SoCalGas' noncore customers. The logo and certain other information used on this form need to be updated. The changes slightly enhance the look of the bill, and provide additional customer service information, and additional information on billing terms.

Revisions to Bill Form

Account Identifiers:

The processing of bills to noncore customers and core customers with complex billing requirements requires the use of two software systems. One system performs the calculation of bills for all noncore and complex core accounts, and the second system manages general customer-account information, payment processing, and collection activities. A common account identifier is the key data element associating an account between the two systems.

The noncore customer bill form will continue to present the unique account number established in the principal bill-calculating system. The addition of the common account

identifier on the noncore bill form will enable SoCalGas to more efficiently address customer inquiries.

The label "Account Number" shall represent the common account identifier, and the label "Old Account Number" shall represent the account number from the legacy bill-calculating system. During a period of transition, the use of both labels should minimize any inconvenience.

A legacy system identifier with the "Prem Id" label is being removed.

Front of bill:

Except for the addition of the common account identifier and deletion of the Prem Id on the front of the bill, the information provided to customers remains the same. The format of information on the bill has not changed.

Attachment C includes an example of a fictitious bill with the common account identifier added.

Logo Information:

The company logo is part of the pre-printed form. Currently, the logo is pre-printed on the top, middle and bottom sections of the bill. The logo shall be removed from the upper and middle portion of the form. The logo shall continue to be shown on the bottom portion of the form. The logo has been updated to its current version. SoCalGas' mail payment addresses and website address have been added to the bottom of the form.

Back of the bill:

The information provided to customers on the back of the bill-form remains essentially the same. Minor edits have been made to the explanation of bill terms and other related information.

Protest

Anyone may protest this Advice Letter to the Commission. The protest must state the grounds upon which it is based, including such items as financial and service impact, and should be submitted expeditiously. The protest must be made in writing and must be received within 20 days of the date this Advice Letter. There is no restriction on who may file a protest. The address for mailing or delivering a protest to the Commission is:

Energy Division - IMC Branch
California Public Utilities Commission
505 Van Ness Avenue, 4th Floor
San Francisco, CA 94102

Copies of the protest should also be sent via e-mail to the attention of both Jerry Royer (jjr@cpuc.ca.gov) and to Honesto Gatchalian (jnj@cpuc.ca.gov) of the Energy Division. A copy of the protest should also be sent via both e-mail and facsimile to the address shown below on the same date it is mailed or delivered to the Commission.

Attn: Sid Newsom
Tariff Manager - GT14D6
555 West Fifth Street
Los Angeles, CA 90013-1011
Facsimile No. (213) 244-4957
E-mail: snewsom@SempraUtilities.com

Effective Date

SoCalGas respectfully requests that this filing be made effective as of April 1, 2004, which is not less than forty (40) days regular statutory notice.

Notice

In accordance with Section III.G of General Order No. 96-A, a copy of this advice letter is being sent to the parties listed on Attachment A.

J. STEVE RAHON
Director
Tariffs and Regulatory Accounts

Attachments

ATTACHMENT A

Advice No. 3353

(See Attached Service List)

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City of Colton
Thomas K. Clarke
650 N. La Cadena Drive
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City of Glendale
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lsilva@ci.glendale.ca.us

City of Lompoc
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ATTACHMENT B
Advice No. 3353

Cal. P.U.C. Sheet No.	Title of Sheet	Cancelling Cal. P.U.C. Sheet No.
Revised 37485-G	SAMPLE FORMS, Bill Forms, Commercial/Industrial Service (Form 77-2, Rev. 4-04), Sheet 1	Revised 33602-G
Revised 37486-G	TABLE OF CONTENTS	Revised 37071-G
Revised 37487-G	TABLE OF CONTENTS	Revised 37480-G

SAMPLE FORMS

Sheet 1

Bill Forms

Commercial/Industrial Service (Form 77-2, Rev. 4-04)

T

[See Attached Form]

(TO BE INSERTED BY UTILITY)

ADVICE LETTER NO. 3353

DECISION NO.

1H14

ISSUED BY

Lee Schavrien

Vice President

Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)

DATE FILED Feb 19, 2004

EFFECTIVE Apr 1, 2004

RESOLUTION NO. _____

Date Mailed



P.O. Box C
Monterey Park, CA 91756
www.socalgas.com

IMPORTANT CUSTOMER INFORMATION

PUBLIC UTILITIES COMMISSION NOTICE

'Should you question the amount of this bill, please request an explanation from the Company by calling the telephone number on the front of this bill. If you thereafter believe you have been billed incorrectly, the amount of the bill should be deposited with the California Public Utilities Commission, State Office Building, 505 Van Ness Avenue, Room 2003, San Francisco, California, 94102, email: consumer-affairs@cpuc.ca.gov to avoid discontinuance of service. Make remittance payable to California Public Utilities Commission and attach the bill and a statement supporting your belief that the bill is not correct. The Commission will review the basis of the billed amount and make disbursement in accordance with its finding. However, the Commission will not accept deposits when it appears that the dispute is over matters such as quality of service, level of rates, pending applications for rate increases, etc., which do not relate directly to the question of the accuracy of the bill.'

If you do not deposit the disputed bill amount with the Commission within 15 days after we notify you of your right to do so, we may discontinue your service for non-payment.

INFORMATION RELATED TO DEPOSITS

Amount of Deposit

The amount of the deposit required to establish or re-establish credit is twice the estimated average periodic bill.

Return of Deposit/Interest on Deposit

This deposit, together with any interest due, less the amount of any unpaid bills, will normally be refunded either on discontinuance of service or after the deposit has been held for twelve (12) consecutive months, during which time continuous gas service has been received and all bills for such service have been paid in accordance with the rules in effect and filed with the Public Utilities Commission of the State of California. No interest will be paid if service is temporarily or permanently discontinued for non-payment of bills.

EXPLANATION OF BILLING TERMS

Public Purpose Programs Surcharge

A charge to fund Public Purpose Programs such as California Alternate Rates for Energy (CARE), Direct Assistance Program (DAP), energy efficiency and research and development. CARE customers are excluded from paying the CARE portion of the surcharge.

State Regulatory Fee

A fee used to fund the California Public Utilities Commission. Each customer's fee is determined by the number of gas therms used.

Service Establishment Charge

Applicable to all classes of customers except Utility Electric Generation and Wholesale customers, a charge to establish or re-establish gas service each time an account is opened.

Municipal Surcharge

A mandated state fee which compensates local governments for the private use of public lands during the transportation of gas. Charges are based on the value of the gas and current franchise agreements. Excluded from this fee is transported gas subject to existing franchise agreements.

WACOG

The monthly WACOG is the Weighted Average Cost of Gas purchased by SoCalGas on behalf of its gas procurement customers in the current month.

Due Date

The past due date indicated on this bill is for new charges; it does not stop collection activity on an unpaid previous balance.

Utility Users' Tax

A user tax charged by some cities and counties, based on the amount of the current monthly bill. SoCalGas is required to collect this tax for the cities and counties.

CUSTOMER SERVICE OPTIONS

Call your Account Executive for more information.

Summary Billing

For customers with more than one service account, we offer a summary billing program that consolidates account billing into a single statement.

Bill Formats

We offer two bill formats to better meet your needs. If your service permits, we offer a one page, simplified bill format. If you need more details or would like to see historical data, we also offer a more detailed version.

Electronic Measurement

If an electronic measurement device has been installed at your facility, you will notice that only the final consumption information on the bill. You may get a more detailed accounting of your consumption through our Electronic Bulletin Board service, which will give you access to all your daily consumption records.

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SAMPLE FORMS (continued)

Contracts (continued)

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Proposal and Agreement for Transfer of Ownership of Distribution Systems (Form 6660 - 3/98)	29947-G
Optional Rate Agreement and Affidavit (Form 6662 - 4/01)	33449-G
Continuous Service Agreement (Form 6558-D, 03/00)	37070-G

Bill Forms

Residential Sales Order (Form 5327-G, 03/00)	35710-G
General Service (Form 41-R, 08/03)	36859-G
Commercial/Industrial Service (Form 77-2, Rev. 4/04)	37485-G

Collection Notices

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Meter Closed for Nonpayment (Form 5101, 6/99)	36787-G
Unsatisfactory Remittance (Form 1512-H, 4/00)	36788-G
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Notice to Tenants, Termination of Gas Service (Form 4636-D, 10/92)	36790-G
Important Notice (Form 5100-F, Rev. 5-96)	30083-G
Third Party Notification (Form 437.1C, 06/02)	36791-G
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(Continued)

(TO BE INSERTED BY UTILITY)
 ADVICE LETTER NO. 3353
 DECISION NO.

ISSUED BY
Lee Schavrien
 Vice President
 Regulatory Affairs

(TO BE INSERTED BY CAL. PUC)
 DATE FILED Feb 19, 2004
 EFFECTIVE Apr 1, 2004
 RESOLUTION NO. _____

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The following listed sheets contain all effective Schedules of Rates and Rules affecting service and information relating thereto in effect on the date indicated thereon.

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Part IV Income Tax Component of Contributions and Advances	36614-G,24354-G
Part V Description of Regulatory Accounts-Balancing	35874-G,34820-G,37003-G 37004-G,34822-G,34823-G,34824-G,34825-G,34826-G,34827-G,34682-G,35770-G,35874-G
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(Continued)

(TO BE INSERTED BY UTILITY)
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ATTACHMENT C

Advice No. 3353

COMMERCIAL/INDUSTRIAL SERVICE BILL FORM 77-2

WITH FICTITIOUS BILLING INFORMATION

John Q Public
 Sample Bill
 383 16Th St
 Chicago Hts Il 60411-3701

SO. CAL. GAS CO.
 P.O. BOX C
 MONT. PK., CA 91756

PLEASE PAY THIS AMOUNT	\$20,595.92
-------------------------------	--------------------

80 9999999999 02059592 79 9999999999 0102979675

Customer Name	John Q Public			Last Payment
Service Address	555 W 5Th St Los Angeles CA 90013		Date	Amount
			02/05/2004	\$7,678.07
Account Number	999-999-9999			
Old Account Number	18-8888-888-888-8	X999		
Billing Period:	From	To	Therms Used	
	01/01/2004	02/01/2004		87,427

SUMMARY OF BILLING CHARGES:

Description Of Charges	Amount
Customer Charge	350.00
Transmission Charge	7,291.63
State Mandated Charges	2,377.14
Taxes and Fees	279.19
TOTAL CURRENT CHARGE	\$10,297.96
Past Due If Not Paid By 02/28/04	
PREVIOUS BALANCE	\$10,297.96
TOTAL AMOUNT DUE	\$20,595.92

** FOR QUESTIONS REGARDING THIS BILL, PLEASE CALL SALLY SMITH AT (213) 244-4327

** YOUR ACCOUNT EXECUTIVE IS ALWAYS AVAILABLE TO PROVIDE SERVICE AND INFORMATION REGARDING YOUR ENERGY NEEDS. PLEASE CALL JOHN SMITH AT (213) 244-4331

BILLING SCHEDULE:

Tariff	Contract Allocations		Therms
	%	Therms/month	
GTF3D	Net Billed	145,793	87,427

CUSTOMER CHARGE:

Tariff	Amount
GCS3D/GTF3D/GTI3D	350.00
Total Customer Charge	\$350.00

TRANSMISSION CHARGE:

Tariff	Eff. Date	Therms	X	Rate	=	Amount
GTF3D	01/01/2004	20,833		0.12278		2,557.88
GTF3D	01/01/2004	62,500		0.07587		4,741.88
GTF3D	01/01/2004	4,094		0.04585		187.71
Total Volumetric Charge						\$7,487.47
GTF3D	01/01/2004	87,427		(0.00224)		(195.84)
Total Interstate Transition Cost Surcharge						(\$195.84)
Total Transmission Charge						\$7,291.63

CURRENT TRANSPORTATION DELIVERIES:

OCC ID	Mktr ID	P/L ID	Receipt Pt	Description	Therms
X999					0
Total Transportation Deliveries					0

STATE MANDATED CHARGES:

Tariff	Eff. Date	Therms	X	Rate	=	Amount
GMSUR	01/01/2004	87,427		0.00815		712.53
GPPPS	01/01/2004	87,427		0.01828		1,598.17
GSRF	01/01/2004	87,427		0.00076		66.44
Total State Mandated Surcharges						\$2,377.14

TAXES AND FEES:

Description	Eff. Date	Usage	X	Rate	=	Amount
Utility Users' Tax				3.00%		279.19
Total Taxes and Fees						\$279.19

METER INFORMATION:

Meter Number	Effective Date	Total CCF	Billing Factor	Total Therms
999999999	01/01/2004	86047	1.016	87,427
Total		86047		87,427

HISTORY:

Period	Season	Therms Used	Amount
Current	Winter	87,427	\$10,297.96
Dec 2003	Winter	73,322	\$7,678.07
Nov 2003	Summer	53,530	\$5,919.05
Oct 2003	Summer	103,014	\$9,695.45
Sep 2003	Summer	81,449	\$8,427.94
Aug 2003	Summer	80,653	\$8,310.22
Jul 2003	Summer	96,539	\$9,427.53
Jun 2003	Summer	110,716	\$10,396.74
May 2003	Summer	111,050	\$10,076.54
Apr 2003	Summer	108,783	\$10,156.10
Mar 2003	Winter	108,113	\$10,575.83
Feb 2003	Winter	115,653	\$10,604.70

MESSAGES:

Providing safe and reliable energy for more than 130 years